



# EXPERT INSIGHTS AND SUPPORT AT YOUR FINGERTIPS

## POLY+

Rest easy knowing your personal conferencing devices are performing at their best with Poly+. With Poly Lens technology included, you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action. Poly+ gives you and your teams access to Poly experts no matter when you need it. Advance hardware replacement with pre-paid next day shipping means your users are always ready for work.

## COMPREHENSIVE DEVICE SUPPORT AND VISIBILITY FOR YOUR REMOTE WORKFORCE

- **Remote enterprise IT end user support and troubleshooting:** Control your personal device estate remotely and get end users back up and running fast with premium insights and management
- **Premium network monitoring features:** Only with Poly+ you get optics and insights into your work from home and in office network health to help diagnose network issues accelerating resolution and minimizing downtime
- **Unlimited, 24/7/365 technical support around the world:** Help how and when you need it – phone, chat, web, live video
- **Advance hardware replacement\*:** Replace your device the next business day, before returning your faulty one
- **Exclusive Professional Services discounts:** Save your business time and money with select discounts during your contract term
- **Enhanced notification capabilities:** Stay apprised whenever and wherever you are with customized notifications, so that you can take action at a moment's notice
- **Single-app support across Poly personal conferencing solutions with Poly Lens:** Control your personal device settings, ensure up to date software, and advanced troubleshooting tools

\* <https://support.polycom.com/content/support/service-policies/advparreplacements.html>

\*\* Subject to three consecutive years Poly+ contract



## LEARN MORE

For more information on Poly+ visit [www.poly.com/plus](http://www.poly.com/plus)