

# 2026 HEADSET BUYERS GUIDE

## What's Inside?

You will get the latest models and insider information in this year's 2026 Headset Buyers Guide. Packed full of the information you care about, but condensed into a quick-to-read and understandable guide.

## New for 2026:

Business headsets in 2026 are leaning toward smarter noise control, more flexible connectivity, and better comfort for all-day hybrid work. One of the biggest changes is the rise of AI-assisted microphone processing, which helps reduce background noise more accurately in open offices, homes, and outdoor settings. That means clearer speech without needing a perfectly quiet room.

Another major shift is broader multipoint support, so users can stay connected to a laptop and phone at the same time with less manual switching. USB-C is now the standard for charging and wired use.



## Make Your Life EASY!!!

To simplify the buying process, Headsets Direct's dedicated staff has meticulously curated a comprehensive list of the best headset options tailored for various applications. Through extensive internal testing and valuable customer feedback, we've gained a profound understanding of each headset, ensuring you make an informed choice. Our product details are designed to be user-friendly and informative, providing a comprehensive guide to the headset world.

Nothing compares to the comfort, enhanced productivity, and exceptional value that a great headset offers. To elevate your headset experience, we highly recommend consulting one of our Certified Headset Experts. They'll guide you through the selection process and help you find the perfect headset that aligns with your needs and preferences.



## How would 10 hours of talk-time ease your mind about always being charged?



### Must Have for Mobile Users!

- Four-mic noise-canceling technology for clearer voice pickup
- NoiseBlockAI to help suppress background noise
- WindSmart technology for better call clarity outdoors or in windy settings
- Up to 98 feet of wireless range
- Lightweight 20 gram design for all-day comfort
- Smart sensors, voice commands, and easy call controls
- **Compatible with:** PC, Mobile and Desk Phones with USB Connectivity

## Poly Legend 50 UC



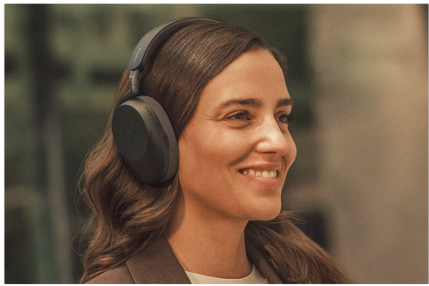
Silence the world around you. The Poly Voyager Legend 50 is a lightweight Bluetooth headset designed for professionals who need clear calls at their desk, at home, or on the move. With four noise-canceling microphones, NoiseBlockAI, and WindSmart technology, it helps keep your voice front and center even in noisy or windy environments.

Move effortlessly throughout the day. Built for mobile and hybrid work, the Legend 50 connects to your PC and mobile phone, supports Bluetooth 5.4 and multipoint, and weighs just 20 grams for all-day comfort. The included BT700 USB-C adapter, USB-C charging, and up to 10 hours of talk time make it a practical choice for busy users who need dependable wireless performance.

Learn more at: [Poly Voyager Legend 50 UC](#)

## Clarity Without the Boom Arm!

### Complete Focus!



- AI-powered voice isolation helps separate your voice from background noise
- Adaptive ANC adjusts in real time to your surroundings for better focus
- Enhanced Spatial Sound makes calls feel more natural and less fatiguing
- Boomless over-ear design creates a clean, modern look
- Up to 25 hours of talk time supports long workdays
- Bluetooth 5.3 with dual connectivity lets you stay connected to more than one device
- **Compatible with:**  
PC and Mobile

## Jabra Evolve3 85 Over-Ear



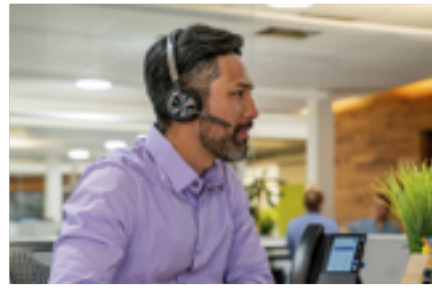
The Jabra Evolve3 85 is a premium wireless office headset built for professionals who want strong call clarity, immersive audio, and all-day comfort. Its boomless design, adaptive ANC, and AI-powered voice isolation make it a polished choice for hybrid work, focused tasks, and long meeting days. It also adds a more refined listening experience for calls, music, and video, so it can move easily between productivity and everyday use without feeling overly business-only.

With dual connectivity, a long-lasting battery, and a 360-degree busylight, it supports users who need to switch between devices, stay visible during meetings, and keep distractions to a minimum throughout a packed schedule..

Learn more at: [Jabra Evolve3 85 Stereo Headset](#)

**Active Noise  
Canceling greatly  
improves your ability  
to hear callers in loud  
environments!**

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### **Sound Like No Other!**

- Three levels of Advanced Digital Hybrid Active Noise Canceling (ANC)
- Advanced multiple microphone noise canceling with Acoustic Fence technology in a discreet boom
- Works seamlessly across Computers, and Cell Phones. Add Voyager Office Base for deskphone compatibility
- Stereo sound for calls and media/music
- Dynamic Mute Alert senses and tells you when talking while muted
- **Compatible with:**  
PC, Mobile and Desk Phones with USB Connectivity or with the Voyager Office Base

## **Poly Voyager Focus 2 UC**



We couldn't build a wall around you to block out background noise, so we did the next best thing: created a "focus zone" with the new Voyager Focus 2 headset. All you hear is your call with three levels of hybrid active noise canceling (ANC). All they hear is you with our pro-grade microphones using Poly Acoustic Fence technology. The discreet microphone boom on the Voyager Focus 2 is not only ultra-noise canceling but, with its multiple microphone Acoustic Fence technology, literally creates a virtual noise-free bubble in front of your mouth.

It's so good it even meets the Microsoft Teams Open Office premium microphone requirements. The focus stays on you, right where it belongs.

Learn more at: [\*\*Poly Voyager Focus2 UC\*\*](#)

## Can you improve your order accuracy with better audio?

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### Best of the Best!

- 3-way connectivity lets you connect to a computer, desk phone, and mobile device from a single base
- Up to 590 feet of roaming range gives you freedom to move around the office while staying on calls
- Up to 13 hours of talk time supports long workdays
- Noise-canceling microphone with close conversation limiting helps reduce office noise and nearby chatter
- Conference mode lets you connect up to 4 headsets to one base for training or collaboration
- Color display base makes it easier to manage calls, audio settings, and battery information
- **Compatible with:**  
Desk phones, PC and Mobile

## Poly Savi 8400 Series



The **Poly Savi 8400 Series** is built for modern office workers who need one headset system that can handle desk phone, computer, and mobile calls with ease while still feeling comfortable across a full workday. It combines DECT wireless reliability, extended roaming range, and strong audio performance to support busy hybrid schedules, and it is especially useful for people who move between workstations, meetings, and desk-based call handling without wanting to reconnect or recharge constantly.

The series also adds practical office-friendly benefits like a noise-canceling microphone, close conversation limiting, and conference capabilities for multi-user collaboration, which makes it a strong fit for customer support teams, managers, and knowledge workers alike.

Learn more at: [\*\*Poly Savi 8400 Series\*\*](#)

**Enjoy Wireless  
Freedom At An  
Affordable Price.**

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**Premium sound made easy!**

- Walk-and-talk with ease with up to 50 meters/164 feet of Bluetooth wireless range (with included BT700 USB adapter)
- One headset, choose your device– PC/Mac and mobile phone connection options with Teams and UC versions
- Extend the battery life of your headset by using it corded, with audio over USB mode
- Stay productive with up to a full 24 hours of wireless talk time
- **Compatible with:**  
PC, Mobile and Desk Phones with USB Connectivity or with the Voyager Office Base

## Poly Voyager 4300 Series



Free your workers from their desks with the perfect entry-level Bluetooth wireless headset. Meet the Voyager 4300 UC Series. It's everything they need to stay productive and connect to all their devices whether at home or in the office. Keep your teams productive with outstanding audio quality, all-day comfort and dual-mic Acoustic Fence technology that eliminates background noise. And it's an IT manager's dream with easy deployment and full remote management – all at an unbeatable price. Phenomenal flexibility, connectivity, and freedom!

Learn more at: [\*\*Poly Voyager 4300 Series\*\*](#)

## Great Audio With All-Day Comfort Makes For A Headset You Want To Wear!



### Maximize your comfort!

- The perfect shaped soft memory foam cushions that mold to your ear's natural contours, and assembled using durable, premium materials
- Advanced digital chipset that's three times more powerful and three strategically placed professional microphones
- Evolve2 65 is UC-certified and available in a Microsoft Teams-certified variant, for truly seamless communication
- Advanced battery efficiency technology and new digital chipset have helped squeeze a full 37 hours of juice from this powerful wireless headset
- Improved busylight is four times more visible, allowing you to be seen from every angle
- **Compatible with:**  
PC, Mobile and Desk Phones with USB Connectivity

## Jabra Evolve2 65 UC

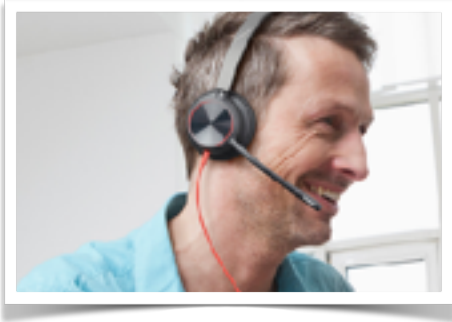


Outstanding outcomes require outstanding call performance, and seamless, professional audio makes all the difference. Jabra took the incredible call performance of their world-leading Evolve Series, and made it even better with the Evolve2 65 UC stereo, building in three strategically placed powerful professional microphones and adding an advanced digital chipset and the latest in signal processing technology. As a result, the call quality is outstanding, every time. It's not just a great call. It's the new standard of great calls.

Learn more at: [Jabra Evolve2 65 UC](#)

**Do you need to block dogs barking and babies crying from your callers?**

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### **Ultimate Noise Canceling!**

- Flexible, noise-canceling microphone with Acoustic Fence technology
- Advanced hybrid Active Noise Canceling (ANC) with three settings to optimize
- On-call indicator lets others know when you're on a call
- Comes USB-C with USB-C to A adapter for dual connectivity.
- Lightweight design weighing only 186 grams
- Microsoft Teams version with dedicated Teams button for instant access
- **Compatible with:**  
PC and Desk Phones with USB Connectivity

## **Poly Blackwire 8225 USB**

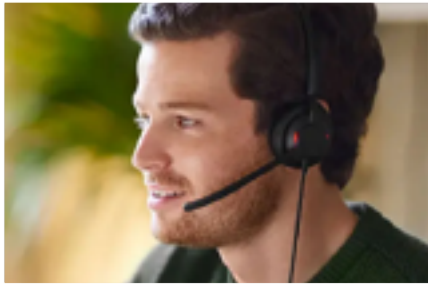


Is background noise affecting productivity? Help teams keep noise out and focus - with the Poly Blackwire 8225 premium headset. Conversations stay clear and private with the flexible, noise-canceling microphone enhanced with Acoustic Fence technology. And users have less distractions with the built in on-call indicator. Users can customize their experience by adjusting the hybrid active noise canceling (ANC) to suit their environment. So sound quality for calls and stereo music is premium. And the fit is, too—lightweight and comfortable, designed for wearing all day.

Learn more at: [\*\*Poly Blackwire 8225\*\*](#)

## Real-Time Call Insights and On-Screen Guidance.

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### Quality and Comfort!

- Engage+ for real-time actionable insights
- 3 microphones for incredible background noise cancellation
- Ultra-lightweight weighing only 65 grams
- BalancedVoice™ will automatically process sound to be clear and crisp
- **Compatible with:**  
PC and Desk Phones with USB Connectivity

## Jabra Engage 50 II USB



This headset has been designed with you in mind. It's light, but sturdy. Comfortable, but sleek. Wear it all day, without feeling like you're wearing it at all.

A software system that can analyze conversations as they happen? Meet the Jabra Engage 50 II USB stereo headset with innovative Engage+ software, the future of contact center headsets.

Customer call experience is improved in real-time. And onboarding, coaching, and retaining staff becomes a breeze, with meaningful data at your fingertips, giving insights that make your job easier, and sweeter..

Learn more at: [Jabra Engage 50 II](#)

## How can you stay under budget when you need new headsets for everyone in your center?



### Great Value for the Price!

- AI noise reduction helps keep your voice clear in busy environments
- Super wideband audio delivers more natural-sounding speech on calls
- **Mission 400:** Best for straightforward office use, with a single microphone, lightweight comfort, and core call clarity
- **Mission 600:** Adds dual microphones, AI noise reduction, memory foam earcups, open-office certification, and a busy light for more demanding environments
- **Mission 800:** The most advanced option, with four noise-canceling microphones and active noise canceling
- **Compatible with:**  
PC and Desk Phones with USB Connectivity

## Poly Mission USB Series



The HP Poly Mission USB Series is built for call-heavy work where clear voice pickup, all-day comfort, and simple plug-and-play setup matters. It is a wired USB headset line designed for office professionals who want dependable performance without charging, pairing, or wireless dropouts, and it suits users who spend long hours in meetings, customer support, or hybrid work environments. It also brings together AI noise reduction, super wideband audio, and SoundGuard Digital to help reduce distractions, improve speech clarity, and protect listening comfort over extended use. Using USB-C with a USB-A tethered adapter, the series is easy to deploy across different devices.

Learn more at: [Poly Mission Series USB Headsets](#)

**Are you ready for an audio experience like never before?**

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**Work Better, Wherever!**

- Lightweight, open-ear design powered by bone conduction tech for all-day comfort
- Stay connected with unmatched awareness of your surroundings with the open ear design
- Adjustable DSP noise-canceling boom mic eliminates background noise for clear communication in loud environments
- Multifunction button is designed to play, pause, activate voice assistant, answer calls, etc. with just a couple taps
- Engineered for NFC (Near Field Communication) and multipoint pairing
- **Compatible with:** PC and Mobile

# Shokz Bone Conduction



Shokz OpenComm 2 UC bone conduction headset is the first Bluetooth headset designed specifically for communication. Engineered with patented 7th generation bone conduction technology and featuring our signature open-ear design, OpenComm enables clear communication through the DSP noise-canceling boom microphone and helps you stay connected to your surroundings while you're on the road, on a job site, or at your desk.

Learn more at: [\*\*Shokz OpenComm2 UC\*\*](#)

## One Headset for 5 Devices Simplifies Your Office Life!

### Multiple Devices!



- Connect to desk phone, softphone, analog phone, and 2 Bluetooth devices
- Advanced noise-cancelling microphone and enhanced speakers
- All day battery life with up to 9 hours' talk time
- Lightweight headset at just 18g for all day comfort. with earhook, headband, and neckband wearing options
- Keep the sound level at a comfortable and consistent level throughout the day
- The busylight acts as a do-not-disturb sign for colleagues
- **Compatible with:**  
Desk Phone, PC and Mobile

## Jabra Engage 75 Convertible

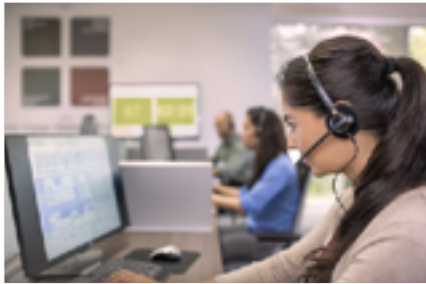


The Jabra Engage 75 is an entirely new class of DECT wireless professional headsets engineered with superior wireless connectivity giving you range up to 330ft, while also enabling up to 3x more users to operate in the same office space. Experience superior audio quality with advanced noise-cancelling microphones and enhanced speakers which deliver crystal-clear calls even in noisy offices. Increase your call availability with the ability to connect up to five devices simultaneously, increasing your team's availability for customer calls. Connect to 2 USB devices (softphone and/or desk phone), 2 Bluetooth® devices and 1 analog desk phone .

Learn more at: [Jabra Engage 75](#)

## Business Grade Solution Made For All Applications.

### Terrific Time Creator!



- Business-critical reliability and all-day wearing comfort
- Choose from six different headsets finding the perfect match for your wearing style and environment needs
- Wideband audio with noise-canceling microphone decreases listening errors, repeats and listener fatigue
- Quick Disconnect™ feature ensures mobility within the work environment
- **Compatible with:**  
All devices with additional Direct Connect Cable or Amplifier.

## Poly EncorePro 500 Series

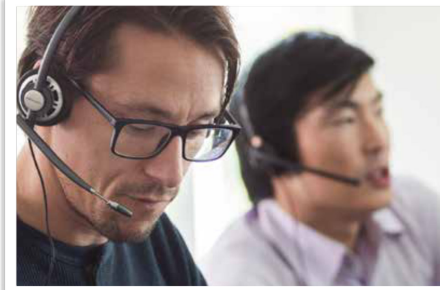


The Poly EncorePro 500 legacy headset series are headsets for individuals, customer service centers and offices, designed for the future, and built on experience. Six innovative models deliver greater comfort for all-day wearing, voice tube and noise-canceling microphones for clearer calls, and increased reliability so conversations can continue without worry. The HW540 convertible (pictured above) offers three different wearing options to ensure you find the perfect fit for all-day wear.

Learn more at: [Poly EncorePro 500 Series](#)

## How will better audio improve your calls?

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### Best of the Best!

- Plush ear cushions for hours of comfortable wear
- Premium, lightweight nylon composite materials provide an ultra-lightweight design - taking comfort to a new level
- Wideband response translates to clearer conversations and more satisfied customers
- Extendable microphone ensures precise microphone positioning so customers hear every word
- Superior noise-canceling microphone means customers never miss a word
- Quick Disconnect™ feature ensures mobility within the work environment
- **Compatible with:**  
All devices with additional Direct Connect Cable or Amplifier.

## Poly EncorePro 700 Series



Blending luxurious comfort with superior audio clarity and sleek, polished looks, the Plantronics® EncorePro™ headset series delivers unprecedented style and performance to contact center professionals. The EncorePro HW700 series is built with premium lightweight nylon composite materials providing an ultra-lightweight design and taking comfort to a new level. Plush leatherette ear pads provide all-day comfort, and the reinforced, lightweight headband provides strength and durability. And with high-frequency wideband response, the EncorePro HW700 series ensures crystal-clear, efficient customer communications - with an elegant satin finish and featherweight design.

Learn more at: [Poly EncorePro 700 Series](#)

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**Need a headset but not sure where to start?  
Call one of our Certified Headset Experts now!**



**We want to understand your needs so  
we can recommend the best possible solution:**

We will ask questions like the following:

- How much time do you spend on the phone
- What background noise do your callers hear
- What wearing style will suit you best
- Is corded or wireless a better solution
- How important is talk time and battery life
- How much distance do you need
- Is answering remotely critical
- And much more!

**Call now 1-800-914-7996**

**or visit us online at**

**[www.headsetsdirect.com](http://www.headsetsdirect.com)**