

ProductSheet

Poly EncorePro 310 Monoaural with Quick Disconnect Headset TAA (77T43AA)



Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer — and more accurate.

Featuring

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard acoustic limiting technology is used to protect against Acoustic Shock by limiting sounds to below 118dBA.

Poly Quick Disconnect (QD)

Enable your flexible workforce with the features they need and use every day, like Poly Quick Disconnect (QD).

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.

Specifications

Dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Weight	0.07 kg
Weight	0.15 lb
Package dimensions (W x D x H)	142 x 177 X 55 mm
Package dimensions (W x D x H)	5.59 x 6.96 x 2.16 in
Package weight	153.05 g
Package weight	0.33 lb
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	User guide; Headset

Top Recommended Displays, Accessories and Services

Poly Support Services

3 year Poly+ EncorePro Service

PENCORP312

Messaging Footnotes

No Messaging Footnotes

Technical Specifications Footnotes

No Technical Specifications Footnotes

© Copyright 2026 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

