ZONE WIRELESS 2 ES FOR BUSINESS (WITH RECEIVER VERSION)

Setup Guide

Guide d'installation
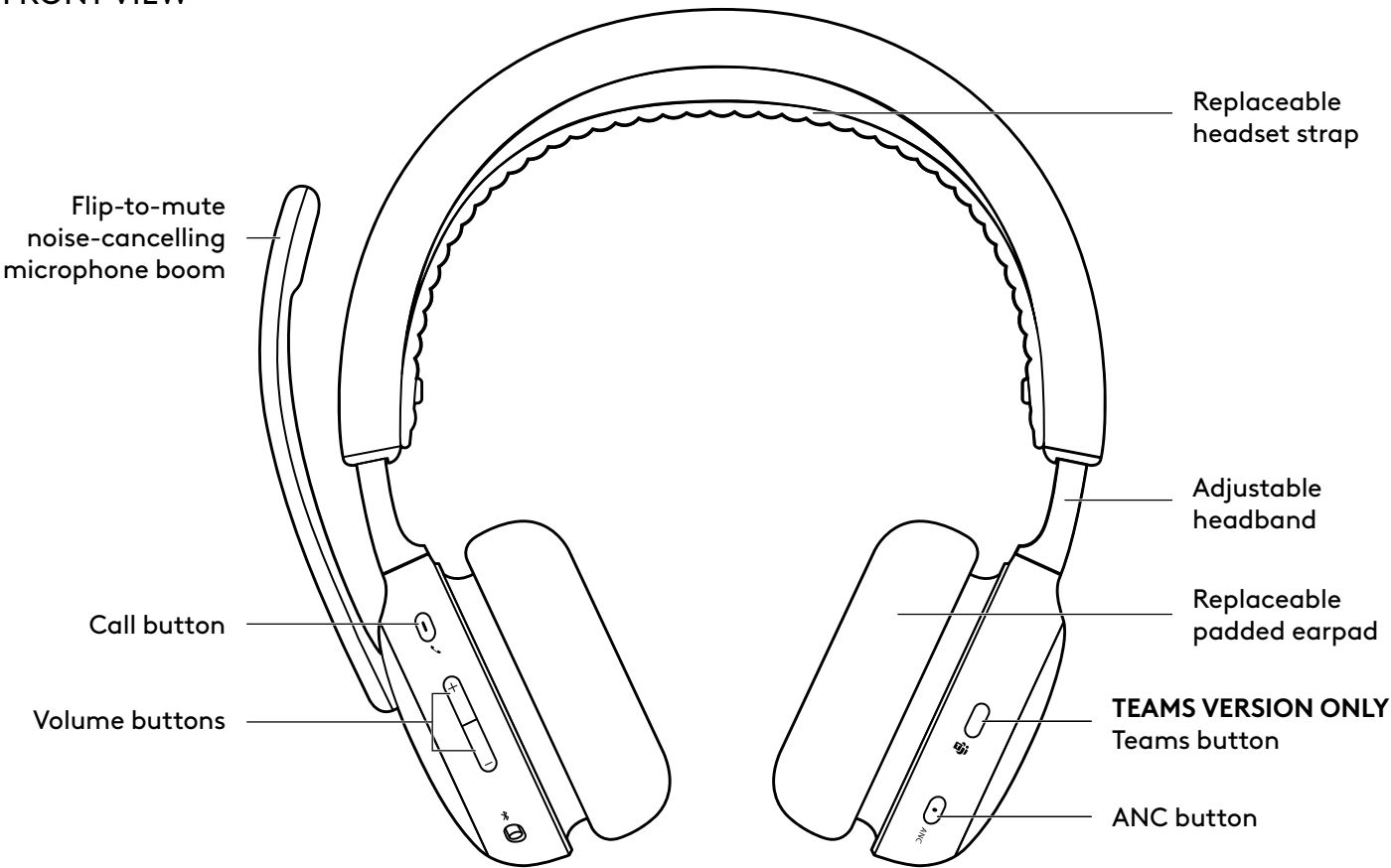
logitech®

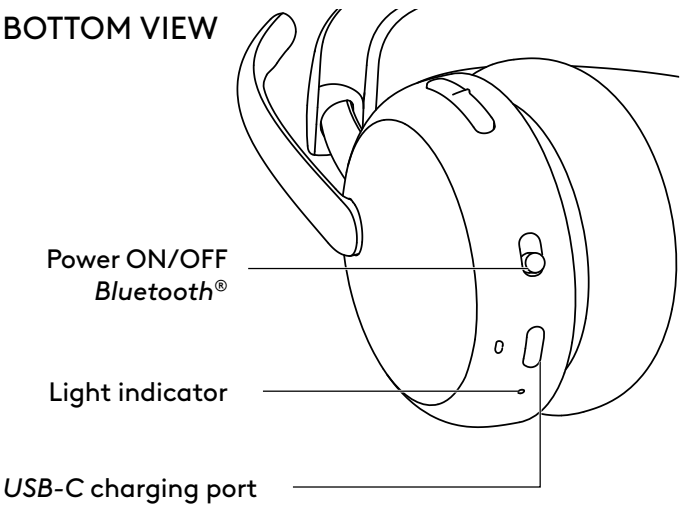# CONTENTS

KNOW YOUR PRODUCT

FRONT VIEW

Replaceable headset strap

Flip-to-mute noise-cancelling microphone boom

Adjustable headband

Replaceable padded earpad

Call button

Volume buttons

TEAMS VERSION ONLY
Teams button

ANC button

BOTTOM VIEW

Power ON/OFF
Bluetooth®

Light indicator

USB-C charging port

USB RECEIVER AND ADAPTER

Light indicator
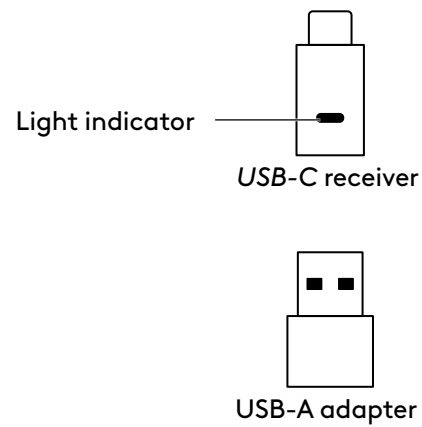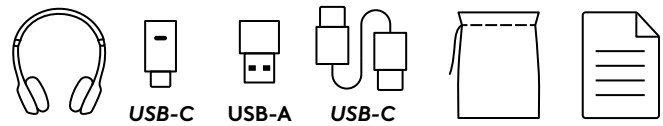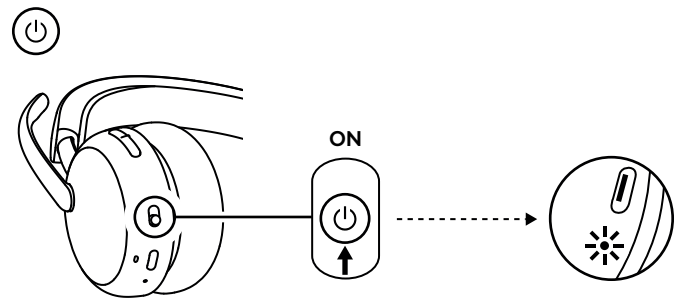
USB-C receiver

USB-A adapter

WHAT'S IN THE BOX

1. Headset
2. *USB-C* receiver
3. USB-A adapter
4. *USB-C* to C charging cable
5. Travel bag
6. User documentation

**USB-C**   **USB-A**   *USB-C*

POWER ON/OFF

1. Slide power switch to the center.
2. Once powered on, the light indicator turns white.
3. To power off, slide power switch to the power icon.

ON

PAIRING VIA USB RECEIVER

1. *USB-C*
   Insert the receiver into the computer *USB-C* port.

   USB-A
   Insert the *USB-C* receiver into the USB-A adapter. Then insert the adapter into the computer USB-A port.

2. The headset is already paired to the receiver it ships with. Just power on the headset. Once successfully paired, the light indicator on the receiver will remain solid white. The light indicator on the headset will turn solid white.

3. Make sure "Logi Zone Wireless 2 ES B2B" is selected on the computer sound setting.

USB-C

USB-A
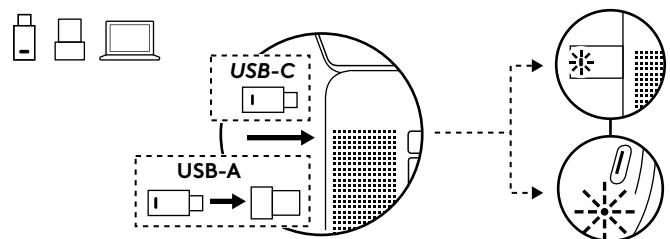
PAIRING VIA *BLUETOOTH®*

1. Slide power switch to the *Bluetooth®* icon and hold for 2 seconds. The light indicator will flash white rapidly.

2. Open *Bluetooth®* settings on your device.

3. Select "Logi Zone Wireless 2 ES B2B" in discoverable devices.

4. Once successfully paired, the light indicator will turn solid white.

Tip (when using *Windows* 10 only):
When the headset is paired to the laptop,
if needed, go to the sound setting and select
"Logi Zone Wireless 2 ES B2B Stereo" for the best music quality and select
"Logi Zone Wireless 2 ES B2B Hands-Free" for calls.

**2 sec**

**LOGI ZONE
WIRELESS 2 ES B2B**
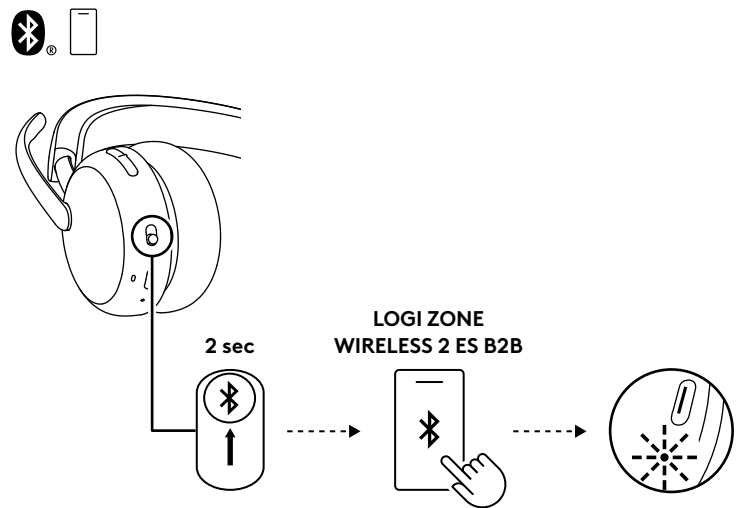
ADJUSTING HEADSET

1. Adjust the headset by sliding earcups up and down the headband.

2. Swivel earcups to fit on your ear.

3. It may be easier to adjust the headset on your head. Move the earcups up and down the headband until they sit comfortably on your ears.
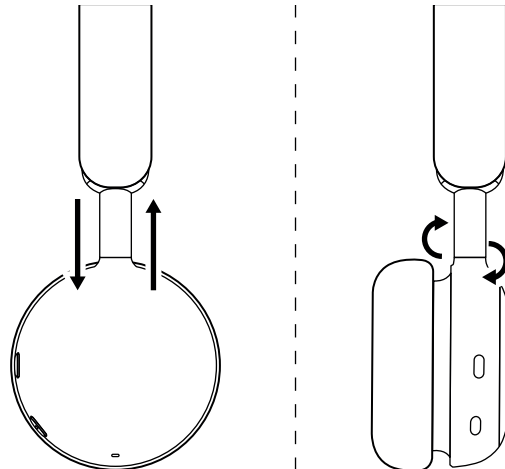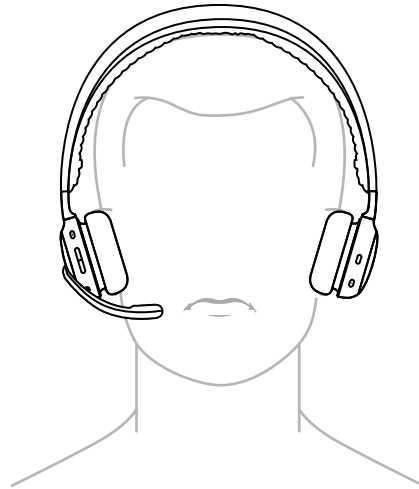
ADJUSTING THE MICROPHONE BOOM

The microphone boom rotates 270 degrees. Wear it on either the left or right side. The audio channel will switch automatically, depending on the direction you are wearing the microphone.
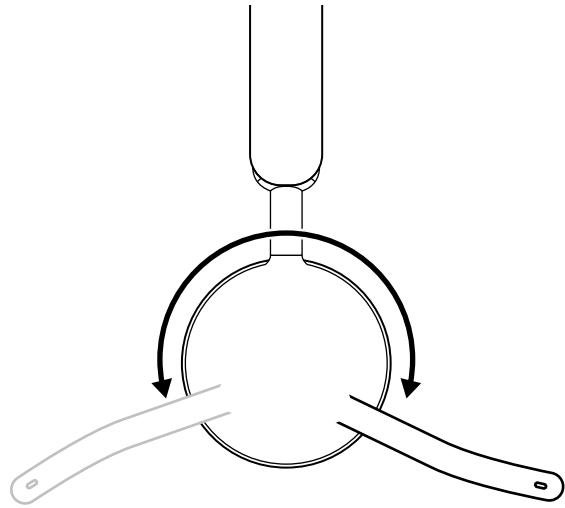
Mic boom should be placed close or next to your mouth, aligned with the corner of the mouth.

CHARGING

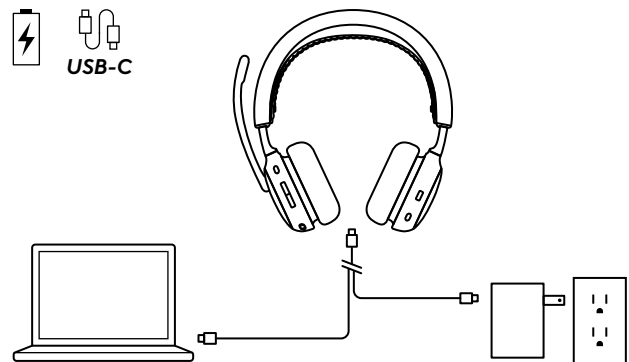The headset automatically powers off when left idle.

Sleep timer can be changed in Logi Tune app.

The headset indicator light will turn RED
when the battery is low.
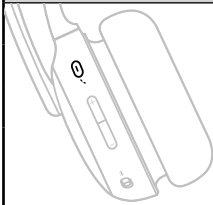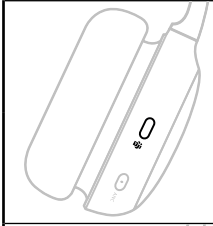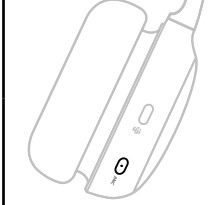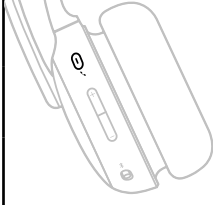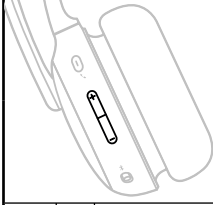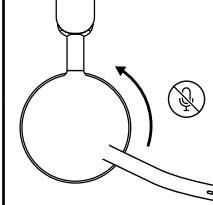
CHARGING VIA USB CABLE

1. Plug one end of the cable to the *USB-C* port on the
   bottom of the earcup and the other end into the
   USB-C charging port on your computer, dock,
   or a power adapter.

2. Indicator light will be a breathing white light
   for charging.

3. Indicator light will be solid white when fully charged.
   - 2 hours of charging fully charges the battery.
   - 5 minutes will give you up to 1 hour of talk time.*

4. The headset can be used with a receiver and
   Bluetooth® paired while charging. It can also be used
   as a corded headset with the *USB-C* cable connected
   while the headset is powered off.

*Battery life may vary based on environmental and computing conditions.

USB-C

HEADSET CONTROLS

Button	Usage		Action
	Call controls	Answer / End call	Short press
		Resume on-hold call	
		Reject call	2 seconds press
	Voice assistance	Trigger voice assistant (when there is no call activity)	
	Teams call controls (Teams version only)	Teams activities	Short press
			2 seconds press
	ANC controls	Toggle between ANC and Transparency On	Short press
		ANC off	2 seconds press
	Media controls (Enable with Logi Tune)	Play / Pause	Short press
		Next track	Double press
		Previous track	Triple press
	Volume controls	Volume up	Short press up
		Volume down	Short press down
	Mute	Mute on	Mic boom flip up
		Mute off	Mic boom flip down

Note:
- Teams activities are only functional when Teams is running on an unlocked computer.
- Media control functionality depends on the type of application. It can only be set up through the Logi Tune app.
- Call activities are always the first priority over media streaming. When two devices are connected, the *Bluetooth®* connection will be prioritized over the receiver. When two *Bluetooth®* devices are connected, the last active device will take a priority over the other. And the priority between two *Bluetooth®* devices can be customized on Logi Tune app under Connected devices.
- To know more about Teams button, visit the *Microsoft* Support page: Use the *Microsoft Teams* button on your certified Teams device.
- Voice prompts indicate when the mic is mute on/off.

Tip: ANC can be customized on Logi Tune app.

ACTIVE NOISE CANCELLATION (ANC)

ANC blocks out the noise around you to help you concentrate on the task at hand.

- Press the ANC button on the side of the earcup to toggle between ANC and Transparency mode.

- There will be voice prompts when switching between modes.

Note: ANC button can be customized to cycle through up to 5 different modes on Logi Tune app.

"ANC High"
"Transparency On"
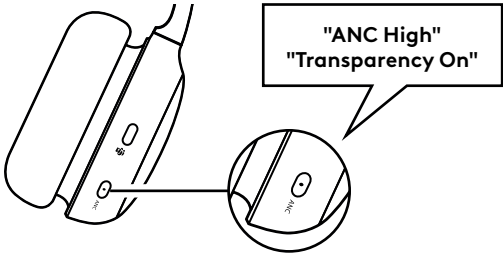
HEADSET LIGHT INDICATOR

Light		Status
White	Solid	Power on
		Connected to a device
		Battery fully charged
	Pulsing	Battery charging
	Flashing	Incoming call
		Bluetooth® pairing mode
Red	Blinking	Low battery
	Solid	Mute on
Purple and White	Blinking	Headset firmware updating

○ Power on / Connected to a device / Battery fully charged

Battery charging

Incoming call / *Bluetooth*® pairing mode

Low battery

● Mute On

Headset firmware updating
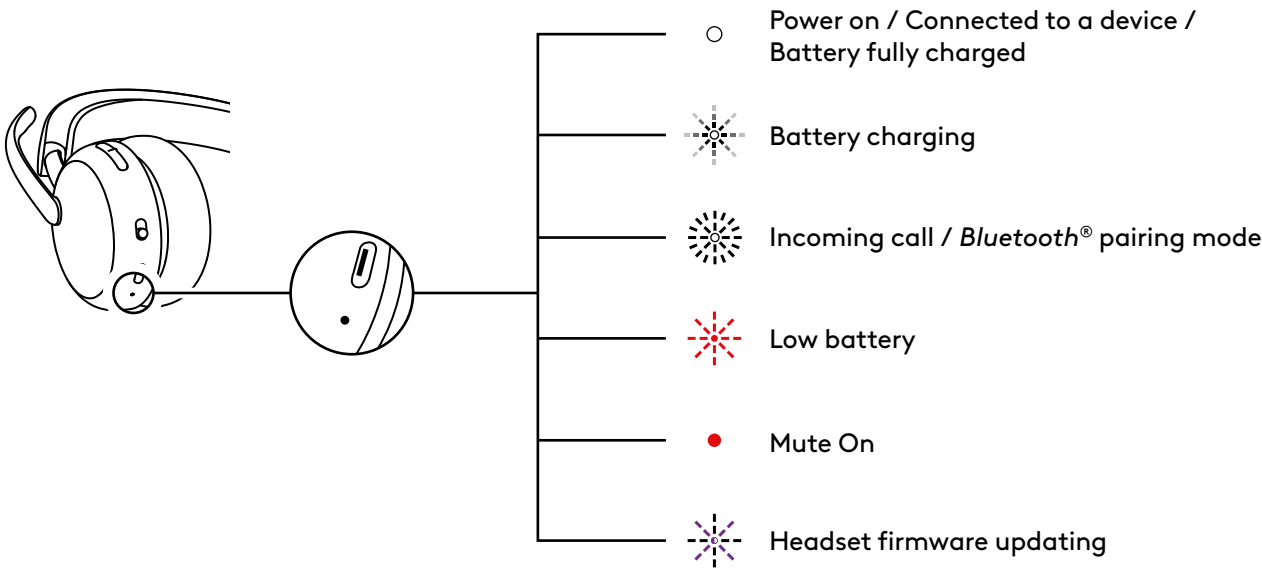
RECEIVER INDICATOR LIGHT

Microsoft Teams version		
Light		**Status**
White	Solid	Connected
		Ongoing call
	Repeat flashing on and off	Incoming call
Purple	Solid	Connected to Teams
	Pulsing	Connecting to Teams / Teams notifications
	Flashing 3 times and off	Not connected to Teams
	Flashing for 10 seconds and off	Failed to connect to Teams
Red	Solid	Mute on
Blue	Flashing	Pairing

○ Connected / Ongoing call

☀ Incoming call

● Connected to Teams

☀ Connecting to Teams / Teams notifications

x3 ☀ Not connected to Teams

10s ☀ Failed to connect to Teams
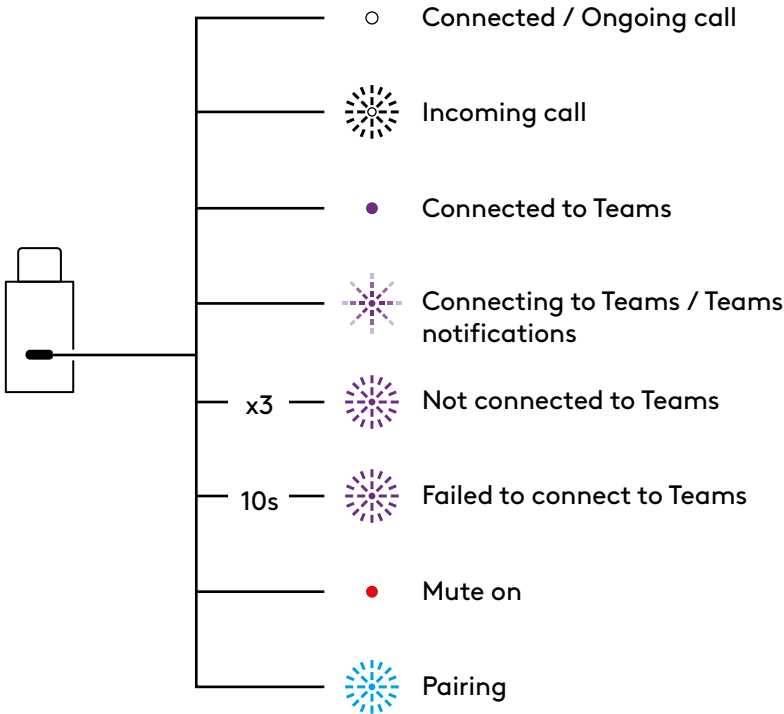
● Mute on

☀ Pairing

UC version		
Light		**Status**
White	Solid	Connected
		Ongoing call
	Repeat flashing on and off	Incoming call
Red	Solid	Mute on
Blue	Flashing	Pairing

○ Connected / Ongoing call

Incoming call

● Mute on

Pairing
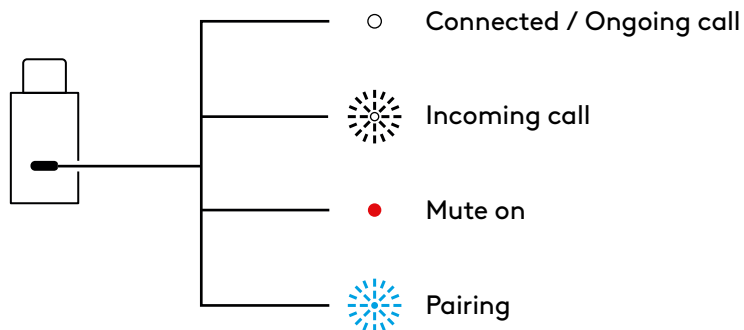
AUDIO OVER USB (DENSITY-FRIENDLY)

If your audio is unstable during a call because there are too many wireless devices nearby (high density), the headset can be used as a corded headset.

1. Turn off the headset.

2. Connect the headset to the USB cable provided. And plug the other side of the *USB-C* cable into the *USB-C* port on your computer.

3. Make sure "Logi Zone Wireless 2 ES B2B-USB" is selected on the audio device setting.
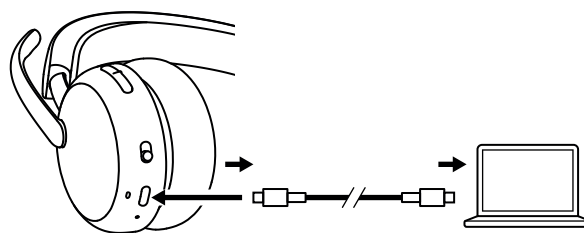
Note: Headset would be charged during this mode. Button controls may not be available in this mode.

LOGI TUNE

Logi Tune helps boost your headset performance with periodic software and firmware updates.
Learn more and download Logi Tune at logitech.com/tune, the *Apple App Store* or *Google Play* store.

⭳ Logi Tune

💻 logitech.com/tune

GET IT ON
Google Play

Download on the
App Store

L'OBTENIR SUR
Google Play

Télécharger dans
l'App Store

ADJUSTING SIDETONE

Sidetone lets you hear your own voice during conversations so you are aware of how loud you are talking. In Logi Tune app, select the sidetone feature, and adjust the dial accordingly.

- A higher number means you hear more external sound.

- A lower number means you hear less external sound.

AUTO SLEEP TIMER

By default, your headset will automatically power off when not in use for 30 mins. Adjust the sleep timer in the Logi Tune app.

MIC EQ

Customize Mic EQ in Logi Tune to adjust your voice to sound brighter or deeper.

HEARING PROTECTION

Zone Wireless 2 ES for Business provides three types of protection to help you hear safely.

Peak limiting: Audio volume is always limited at 100dBA to prevent hearing damages.

Anti-startle protection: It eliminates sudden audio spikes to avoid acoustic shocks as per Australian G616 guideline. This can be enabled on the Logi Tune app and applies to call activities only.

Noise exposure over time: It protects your ears from the noise exposure over an 8-hour period with a limit up to 85dBA as per Australian G616 guideline. This can be enabled on the Logi Tune app and applies to call activities only.

UPDATE YOUR HEADSET

It is recommended to update both your headset and receiver. To do so, download Logi Tune from logitech.com/tune and check for available firmware updates.

Note: Turn off and on the headset after the update is completed to make sure it is successfully done.

RECONNECT YOUR HEADSET

In case the headset is disconnected to the receiver, you can reconnect your headset via Logi Tune.

1. Plug *USB-C* receiver or USB-A adapter with the *USB-C* receiver into the computer USB port.

2. Power on the headset by sliding the power switch to the center.

3. Open Logi Tune Desktop on your computer.

4. Select "Zone Receiver" from the dashboard.

5. Wait while it is looking for the previously connected headset.

6. If no headset is shown as connected to the receiver, click "Pair headset".

7. Enter pairing mode on the headset by sliding the power switch to the *Bluetooth*® icon and holding it for 2 seconds. The light indicator will flash white rapidly.

8. Once successfully paired, the light indicator on the receiver and on the headset will turn solid white.

RESET YOUR HEADSET

To reset your headset back to its original state, power headset on, long press the volume up button and slide power button to the pairing mode for 5 seconds. The headset is successfully reset when the headset light indicator blinks fast in red and white 3 times and turns off.

DIMENSIONS

Headset:
Height x Width x Depth:
185.2 x 183.6 x 73.0 mm

Weight:
212 g

Receiver:
Height x Width x Depth:
26.8 x 12.4 x 6.2 mm

Adapter:
Height x Width x Depth:
24.5 x 15.4 x 8.7 mm

SYSTEM REQUIREMENTS

Works with common calling applications across almost all platforms and operating systems. Works with *Windows*, *Mac*, or *Chrome*-based computer via *USB-C*, USB-A, *Bluetooth*® and *iOS* or *Android Bluetooth*® enabled devices.

TECHNICAL SPECIFICATIONS

Microphone type: 2 noise-canceling mics with AI-based algorithms and Mic EQ

Frequency response (headset): 20 Hz - 20 kHz (music mode), 100 Hz - 8 kHz (talk mode)

Frequency response (microphone): 100 Hz - 8 kHz

Battery type: Built-in battery (lithium ion)

Battery life (talk time)*: Up to 20 hrs (ANC on), up to 25 hrs (ANC off)

Battery life (listening time)*: Up to 25 hrs (ANC on), up to 48 hrs (ANC off)

Bluetooth® version: 5.3

Wireless range*: Up to 50 m/170 ft (open field line of sight)

USB-C to C charging cable length: 1.5 m

Audio compliance: EN 50332-2 compliant

* Battery life and wireless range may vary based on environmental and computing conditions.

www.logitech.com/support/zonewireless2es-b