

2023 HEADSET BUYERS GUIDE

What's Inside?

You will get the latest models and insider information in this year's 2023 Headset Buyers Guide. Packed full of the information you care about, but condensed into a quick-to-read and understandable guide.

New for 2023:

The smaller USB-C port is quickly becoming the new standard. Most USB headsets will offer the choice of USB-A or USB-C when ordering, or include an adapter to cover either need you may have.

Headset manufacturers have focused on comfort with their latest releases. Softer ear cushions and padded headbands allow users to be comfortable for hours without headset fatigue.

To help with part and chip shortages, many headsets have been re-engineered to use materials that are more readily available. This will greatly help supply chains and put headsets back in stock.



Make Your Life EASY!!!

To simplify the buying process, the staff at Headsets Direct compiled what we feel are the best headset options for a variety of applications. From our internal testing to supporting our customers, we work hard to know every headset inside out and upside down. Please find the following product details an easy way to navigate and understand the headset world.

Nothing beats the comfort, productivity benefits, and value of a great headset. Start by consulting one of our Certified Headset Experts for a great headset experience!



How would triple the talk-time ease your mind about always being charged?

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Must Have for Mobile Users!

- Recharge on the go with the portable charging case with integrated docking stand for an extra 14 hours of talk time
- Simply say "answer" or "ignore" to manage incoming calls
- Four adaptive microphones and proprietary DSP work together to reduce disruptive background noise while Six layers of WindSmart® technology ensure your voice comes through clearly
- Activate Siri, Google, or Cortana with the touch of a dedicated button
- Smart sensors answer calls by simply putting on the headset and transfers calls between mobile phone and headset
- **Compatible with:**
PC, Mobile and Desk Phones with USB Connectivity

Poly Voyager 5200 UC



You never stop. Not even to take a call. Your challenge: being heard and being productive on your chosen device—smartphone, PC, tablet or desk phone. The Voyager 5200 UC headset lets you get work done on the go. Its advanced, adaptive noise cancelling with WindSmart technology reduces disruptive background noises like wind and chatter, enabling you to seamlessly transition from one environment to the next. Smart sensors automatically route and answer calls, and its comfort-tested ergonomic design feels as good at the end of the day as it does at the start. And the portable charging case with integrated docking stand keeps you up and running, ready to take the call.

Learn more at:

www.headsetsdirect.com/product/voyager-5200-uc-bluetooth-headset/

Great Audio With All-Day Comfort Makes For A Headset You Want To Wear!



Maximize your comfort!

- The perfect shaped soft memory foam cushions that mold to your ear's natural contours, and assembled using durable, premium materials
- Advanced digital chipset that's three times more powerful and three strategically placed professional microphones
- Evolve2 65 is UC-certified and available in a Microsoft Teams-certified variant, for truly seamless communication
- Advanced battery efficiency technology and new digital chipset have helped squeeze a full 37 hours of juice from this powerful wireless headset
- Improved busylight is four times more visible, allowing you to be seen from every angle
- **Compatible with:**
PC, Mobile and Desk Phones with USB Connectivity

Jabra Evolve2 65 UC



Outstanding outcomes require outstanding call performance, and seamless, professional audio makes all the difference. Jabra took the incredible call performance of their world-leading Evolve Series, and made it even better with the Evolve2 65 UC stereo, building in three strategically placed powerful professional microphones and adding an advanced digital chipset and the latest in signal processing technology. As a result, the call quality is outstanding, every time. It's not just a great call. It's the new standard of great calls.

Learn more at:

www.headsetsdirect.com/product/jabra-evolve2-65-uc-stereo-wireless-headset/

**Active Noise
Canceling greatly
improves your ability
to hear callers in loud
environments!**

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Sound Like No Other!

- Three levels of Advanced Digital Hybrid Active Noise Canceling (ANC)
- Advanced multiple microphone noise canceling with Acoustic Fence technology in a discreet boom
- Works seamlessly across Computers, and Cell Phones. Add Voyager Office Base for deskphone compatibility
- Stereo sound for calls and media/music
- Dynamic Mute Alert senses and tells you when talking while muted
- **Compatible with:**
PC, Mobile & Desk Phones with Voyager Base (sold separately)

Poly Voyager Focus 2 UC

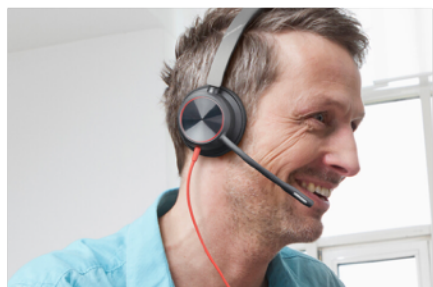


We couldn't build a wall around you to block out background noise, so we did the next best thing: created a "focus zone" with the new Voyager Focus 2 headset. All you hear is your call with three levels of hybrid active noise canceling (ANC). All they hear is you with our pro-grade microphones using Poly Acoustic Fence technology. The discreet microphone boom on the Voyager Focus 2 is not only ultra-noise canceling but, with its multiple microphone Acoustic Fence technology, literally creates a virtual noise-free bubble in front of your mouth. It's so good it even meets the Microsoft Teams Open Office premium microphone requirements. The focus stays on you, right where it belongs.

Learn more at:

www.headsetsdirect.com/product/poly-voyager-focus-2-uc-headset/

**Do you need to block
dogs barking and
babies crying from
your callers?**



Ultimate Noise Canceling!

- Flexible, noise-canceling microphone with Acoustic Fence technology
- Advanced hybrid Active Noise Canceling (ANC) with three settings to optimize
- On-call indicator lets others know when you're on a call
- Choose the variant for your device, USB-A or USB-C
- Lightweight design weighing only 186 grams
- Microsoft Teams version with dedicated Teams button for instant access
- **Compatible with:**
PC and Desk Phones with USB Connectivity

Poly Blackwire 8225 USB



Is background noise affecting productivity? Help teams keep noise out and focus - with the **Poly Blackwire 8225** premium headset. Conversations stay clear and private with the flexible, noise-canceling microphone enhanced with Acoustic Fence technology. And users have less distractions with the built in on-call indicator. Users can customize their experience by adjusting the hybrid active noise canceling (ANC) to suit their environment. So sound quality for calls and stereo music is premium. And the fit is, too—lightweight and comfortable, designed for wearing all day.

Learn more at:

www.headsetsdirect.com/product/poly-blackwire-8225-uc-usb-headset/

How can you stay under budget when you need new headsets for everyone in your center?

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Great Value for the Price!

- Two wearing styles available: hi-fi stereo (C3220) or monaural (C3210) design
- Intuitive inline controls to answer/end calls, control volume, and mute
- The dynamic EQ feature optimizes your voice quality when you're on a call and automatically adjusts the EQ settings when you're listening to music or multimedia.
- PC wideband audio with noise-canceling microphones for high-quality PC telephony
- **Compatible with:**
PC and Desk Phones with USB Connectivity

Poly Blackwire C3200 Series

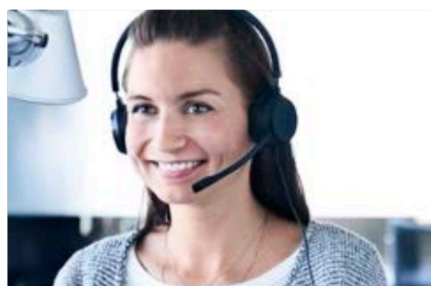


The Blackwire 3200 Series corded UC headsets are durable, lightweight, easy to deploy and come in a variety of connectivity and wearing options. Add insights from Plantronics Manager Pro, an additional service, and you've got a future proof solution. The Blackwire 3200 series with Plantronics signature audio provides top notch features at a price you can afford.

Learn more at:

www.headsetsdirect.com/computer-headsets/corded-usb-headsets

Engineered for call control and affordability.



Quality and Comfort!

- Entry-level professional headset with easy call management and great sound for calls and music
- Get easy access to the most used functions, like volume and mute. You can also answer and end calls quickly and easily, directly from the control unit
- Works straight out of the box. Installation is as easy as simply plugging it in to the USB port on your computer
- Simply wear the headset to eliminate high-frequency noise, such as human voices - all thanks to the specially designed ear cushions. Jabra calls this "passive noise cancellation."
- **Compatible with:**
PC and Desk Phones with USB

Jabra Evolve 20 Series



Jabra offers the Evolve 20 as an entry level solution that will provide users with a great experience. Built to last and all-day comfort makes this an extremely popular call center headset.

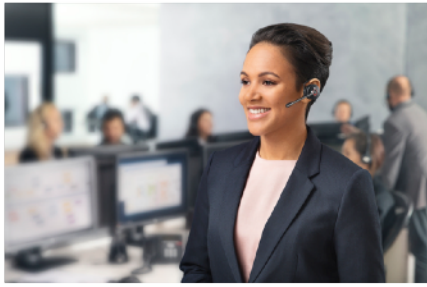
Providing your staff with optimized and trusted devices that work seamlessly with your UC platform is key to productivity, audio quality and having fewer IT issues.

Learn more at:

www.headsetsdirect.com/product/jabra-evolve-20-usb-stereo-headset/

One Headset for 5 Devices Simplifies Your Office Life!

Multiple Devices!



- Connect to desk phone, softphone, analog phone, and 2 Bluetooth devices
- Advanced noise-cancelling microphone and enhanced speakers
- All day battery life with up to 9 hours' talk time
- Lightweight headset at just 18g for all day comfort. with earhook, headband, and neckband wearing options
- Keep the sound level at a comfortable and consistent level throughout the day
- The busylight acts as a do-not-disturb sign for colleagues
- **Compatible with:**
Desk Phone, PC and Mobile

Jabra Engage 75 Convertible



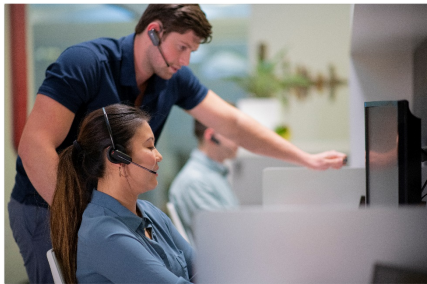
The Jabra Engage 75 is an entirely new class of DECT wireless professional headsets engineered with superior wireless connectivity giving you range up to 330ft, while also enabling up to 3x more users to operate in the same office space. Experience superior audio quality with advanced noise-cancelling microphones and enhanced speakers which deliver crystal-clear calls even in noisy offices. Increase your call availability with the ability to connect up to five devices simultaneously, increasing your team's availability for customer calls. Connect to 2 USB devices (softphone and/or desk phone), 2 Bluetooth® devices and 1 analog desk phone .

Learn more at:

www.headsetsdirect.com/product/jabra-engage-75-convertible-wireless-headset/

3 Great Light-Weight Wearing Options!

Extremely Versatile!



- Hands-free up to 328 feet
- Comfortable for all-day wear, it's the lightest Bluetooth® headset for contact center use, weighing only 28 grams
- Bluetooth technology allows for seamless and easy global wireless deployment
- Any distracting noise is blocked by the noise-canceling microphone
- The connection with your customer is never lost thanks to continuous battery life with high-quality wideband audio
- Includes 2nd battery to allow for unlimited talk-time.
- **Compatible with:**
Desk Phone, PC and Mobile

Poly Voyager 4245



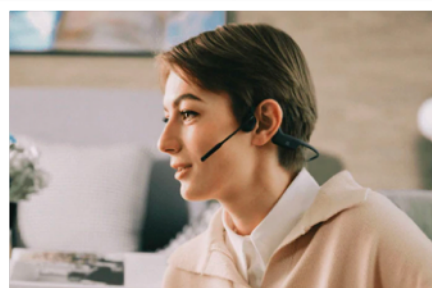
Voyager 4245 Office is a pleasure to wear—the lightest Bluetooth® headset of its kind. Everyone can move freely and collaborate in comfort, all day. Because losing connection with a customer is bad for business, Voyager 4245 has continuous battery life for unlimited talk time (using included second battery). If a battery runs low, it can be swapped out mid-call—so conversations stay on track, and customers stay happy. Three wearing options on a single device keep your teams happy too—and makes for easy ordering and stock control. And Poly topped it all off with high-quality audio, so you get a headset that delivers an all-around great experience.

Learn more at:

www.headsetsdirect.com/product/poly-voyager-4245-cd-office-convertible-bluetooth-headset/

Are you ready for an audio experience like never before?

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Work Better, Wherever!

- Lightweight, open-ear design powered by bone conduction tech for all-day comfort
- Stay connected with unmatched awareness of your surroundings with the open ear design
- Adjustable DSP noise-canceling boom mic eliminates background noise for clear communication in loud environments
- Multifunction button is designed to play, pause, activate voice assistant, answer calls, etc. with just a couple taps
- Engineered for NFC (Near Field Communication) and multipoint pairing
- **Compatible with:**
PC and Mobile

Shokz Bone Conduction



Shokz OpenComm UC bone conduction headset is the first Bluetooth headset designed specifically for communication. Engineered with patented 7th generation bone conduction technology and featuring our signature open-ear design, OpenComm enables clear communication through the DSP noise-canceling boom microphone and helps you stay connected to your surroundings while you're on the road, on a job site, or at your desk.

Learn more at:

www.headsetsdirect.com/product/shokz-opencomm-uc-bone-conduction-headset/

Enjoy Wireless Freedom At An Affordable Price.



Premium sound made easy!

- Walk-and-talk with ease with up to 50 meters/164 feet of Bluetooth wireless range (with included BT700 USB adapter)
- One headset, choose your device– PC/Mac and mobile phone connection options with UC versions
- Multiple device connections– desk phone, PC/Mac and mobile phone connection options with Office base (sold separately)
- Extend the battery life of your headset by using it corded, with audio over USB mode
- Stay productive with up to a full 24 hours of wireless talk time
- **Compatible with:**
PC, Mobile and Desk Phones with USB Connectivity

Poly Voyager 4300 Series



Free your workers from their desks with the perfect entry-level Bluetooth wireless headset. Meet the Voyager 4300 UC Series. It's everything they need to stay productive and connect to all their devices whether at home or in the office. Keep your teams productive with outstanding audio quality, all-day comfort and dual-mic Acoustic Fence technology that eliminates background noise. And it's an IT manager's dream with easy deployment and full remote management – all at an unbeatable price. Phenomenal flexibility, connectivity, and freedom?

Learn more at:

www.headsetsdirect.com/product/voyager-series/

Can you improve your order accuracy with better audio?



Best of the Best!

- Multiple wearing options to find your perfect fit
- Premium performance headset weighing only 45 grams
- Hi-fi sounds with HD voice technology
- Noise cancelling mic even filters out sharp breathing sounds
- Reinforced cord and 360 degree rotating boom arm
- **Compatible with:**
PC and Desk Phones with USB Connectivity

Jabra BIZ 2400 II USB



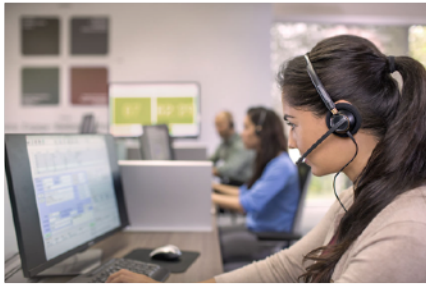
The Jabra Biz 2400 II USB Mono 3-in-1 headset delivers outstanding sound on both ends of the call. Weighing 40% lighter than competing headsets with soft leatherette ear cushion, it offers superior audio quality, reliability, and comfort. This headset is built to last with a reinforced cord and 360 degree rotating boom arm.

Learn more at:

www.headsetsdirect.com/product/jabra-biz-2400-ii-usb-mono-3-in-1/

Business Grade Solution Made For All Applications.

Terrific Time Creator!



- Business-critical reliability and all-day wearing comfort
- Choose from six different headsets finding the perfect match for your wearing style and environment needs
- Wideband audio with noise-canceling microphone decreases listening errors, repeats and listener fatigue
- Quick Disconnect™ feature ensures mobility within the work environment
- **Compatible with:**
All devices with additional Direct Connect Cable or Amplifier.

Poly EncorePro HW500 Series



The Plantronics EncorePro 500 headset series is an all-new generation of headsets for individuals, customer service centers and offices, designed for the future, and built on experience. Six innovative models deliver greater comfort for all-day wearing, voice tube and noise-canceling microphones for clearer calls, and increased reliability so conversations can continue without worry. The HW540 convertible (pictured above) offers three different wearing options to ensure you find the perfect fit for all-day wear.

Learn more at:

www.headsetsdirect.com/encorepro-hw500-series-office-headsets/

How will better audio improve your calls?



Best of the Best!

- Plush ear cushions for hours of comfortable wear
- Premium, lightweight nylon composite materials provide an ultra-lightweight design - taking comfort to a new level
- Wideband response translates to clearer conversations and more satisfied customers
- Extendable microphone ensures precise microphone positioning so customers hear every word
- Superior noise-canceling microphone means customers never miss a word
- Quick Disconnect™ feature ensures mobility within the work environment
- **Compatible with:**
All devices with additional Direct Connect Cable or Amplifier.

Poly EncorePro HW700 Series



Blending luxurious comfort with superior audio clarity and sleek, polished looks, the Plantronics® EncorePro™ headset series delivers unprecedented style and performance to contact center professionals. The EncorePro HW700 series is built with premium lightweight nylon composite materials providing an ultra-lightweight design and taking comfort to a new level. Plush leatherette ear pads provide all-day comfort, and the reinforced, lightweight headband provides strength and durability. And with high-frequency wideband response, the EncorePro HW700 series ensures crystal-clear, efficient customer communications - with an elegant satin finish and featherweight design.

Learn more at:

www.headsetsdirect.com/product/encorepro-headset/

**Need a headset but not sure where to start?
Call one of our Certified Headset Experts now!**



**We want to understand your needs so
we can recommend the best possible solution:**

We will ask questions like the following:

- How much time do you spend on the phone
- What background noise do your callers hear
- What wearing style will suit you best
- Is corded or wireless a better solution
- How important is talk time and battery life
- How much distance do you need
- Is answering remotely critical
- And much more!

Call now 1-800-914-7996

or visit us online at

www.headsetsdirect.com