



POLY SYNC FAMILY



What is the Poly Sync Family?

The Poly Sync Family is a new range of USB/Bluetooth® smart speakerphones designed for personal, huddle and small conference use. The family includes the Poly Sync 20, Poly Sync 20+, Poly Sync 40 and Poly Sync 60 models.

What makes them smart speakerphones?

The Poly Sync Family provide more than just remarkable audio—they include numerous smart features making them easy to use. Features include private/shared Bluetooth modes (Poly Sync 40 and Poly Sync 60), a programmable button, the ability to charge smartphones, and a talker tracking meter (Poly Sync 60 only).

Do the Poly Sync 20, Poly Sync 20+, Poly Sync 40, Poly Sync 60 replace any existing products?

The Poly Sync 20 and Poly Sync 20+ are portable personal speakerphones that will replace the Calisto 5200. The Poly Sync 40 is a huddle room speakerphone and will replace the Calisto 7200. The Poly Sync 60 is a new addition to the portfolio and is designed for the small conference room.

What are the differences between the Poly Sync 20, Poly Sync 20+, Poly Sync 40 and Poly Sync 60?

	POLY SYNC 20/ POLY SYNC 20+	POLY SYNC 40	POLY SYNC 60
IDEAL FOR	Personal, portable use	Huddle rooms or flexible conference rooms	Small Conference rooms
MICROPHONE TYPE	Three-microphone steerable array	Three-microphone steerable array	Twin three-microphone steerable arrays
USB PORTS	One - smartphone charger socket	One - smartphone charger socket	Two smartphone charger sockets. One - USB video camera pass through
FULL DUPLEX AUDIO	Yes	Yes	Yes
SIZE (H X W X D) IN MM	34 x 95 x 182	38 x 102 x 273	37 x 116 x 394
COMPUTER CONNECTIVITY	USB-A or USB-C models	Integrated single cable with both USB-A and USB-C connectors	Single cable with both USB-A and USB-C connectors
SMARTPHONE CONNECTIVITY	Bluetooth®	Bluetooth®	Bluetooth®
BT600 USB BLUETOOTH ADAPTER INCLUDED	Yes, with Poly Sync 20+. Available as an accessory for Poly Sync 20	Available as an accessory	Available as an accessory

What makes the Poly Sync Family stand out?

The Poly Sync Family has been designed with remarkable audio for both ends of the call ensuring nothing is missed and meetings stay productive. They are easy to use, have a consistent user interface, and users bring their own devices so meetings start quicker without IT help.

What is a three-microphone steerable array?

Compared to traditional USB speakerphones with a single 360-degree microphone that pick up sound from all directions—the Poly Sync Family uses a three-microphone array that can be steered (directed) towards the talker as they move around the room—and hence focuses on the talker and not the noise that may be in the room.

What is a Bass reflex system with dual passive radiators?

The bass reflex systems use a hole in the Poly Sync enclosure to enable sound from the rear of the speaker diaphragms to increase the low frequency response compared to a sealed enclosure. The passive radiators further enhance the low frequency response by adding passive diaphragms, making voice and multimedia sound more natural.

How does the Poly Sync Family connect to computer and smartphone?

The Poly Sync 20 and Poly Sync 20+ are available with either a USB-A or USB-C cable for wired connection to the computer. The Poly Sync 20+ can also wirelessly connect to the computer via the included BT600 adapter. Connection to the smartphone is via Bluetooth®. The Poly Sync 40 and Poly Sync 60 have a single USB cable with both USB-A and USB-C connectors. For wireless connection to the computer a BT600 Bluetooth adapter can be ordered separately. Connection to the smartphone is via Bluetooth.

How is the Poly Sync Family different to the Poly Trio Series of conference phones?

The Poly Sync Family are USB/Bluetooth speakerphones that require users to bring their own devices into the meeting room and use the conference/UC applications on their device. The Poly Trio Series are always on open SIP conference phones.

What function can be chosen for the programmable button on the Poly Sync Family?

The Poly Sync 20, Poly Sync 40 and Poly Sync 60 include a programmable button that can be configured for one of several different functions, including: last smartphone number redial, play/pause media streaming from smartphone, system status check, etc.

Are the Poly Sync 20 and Poly Sync 40 both portable devices?

The Poly Sync 20 has been designed as a portable device that is battery operated and includes a carry case and lanyard. The Poly Sync 40, which is larger, is also a battery-operated device that can be moved around the room to the optimum location but does not include a carry case.

Can a smartphone be charged from the Poly Sync Family of speakerphones?

The Poly Sync 20 and Poly Sync 40 includes an internal battery and USB socket that can be used to charge a smartphone. The Poly Sync 60 is AC powered only by a power socket and includes two USB ports for charging up to two smartphones during meetings.

What UC applications and platforms are the Poly Sync Family compatible with?

The Poly Sync Family connect to user devices via either USB or Bluetooth and are compatible with the applications running on these devices. Microsoft Teams versions are also available and feature a dedicated Teams button for instant access of the Microsoft Teams desktop application.

Does the Poly Sync Family include the BT600 Bluetooth adapter to allow wireless connection to the computer?

The Poly Sync 20+ includes the BT600 USB adapter. For the Poly Sync 20, Poly Sync 40 and Poly Sync 60 the BT600 USB adapter can be purchased separately as an accessory. All models in the Poly Sync Family can connect to the computer via the included USB cable and to a smartphone via Bluetooth.

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