

HD Headsets Direct, Inc.

Making Communication Easier

1454 W. Gurley St., Ste. A • Prescott, AZ 86305
(800) 914-7996 • Fax (928) 777-9120

REPAIR ORDER FORM

Company: _____ Date: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact: _____ Phone Number: _____

Email Address: _____

***** NEW CUSTOMERS - Please call prior to sending repairs to determine if repairable or obsolete *****

For best results, include a description of the problem with each unit.

We will evaluate and contact you with pricing before proceeding with any repairs.

Product will be disposed of after (90) days if client fails to pay or is non-responsive.

1) **QUANTITY:** Number of units sent for repair: _____

2) **REPAIR OPTIONS:** Please check one.

- BASIC CORDED REPAIR/REFURBISH** \$ 25.00ea
Includes repairing units and replacing consumable accessories - 3 month warranty
*If unable to repair, we will contact you and discuss Premier Repair or return unrepared
- PREMIER CORDED/WIRELESS REPAIR/REFURBISH** \$ 15-212ea
Repaired by Plantronics
Includes repair and replacing consumable accessories - 1 year warranty
[*See Premier Service Price List](#)

3) **SHIPPING:** Ground (\$12.95) 2nd Day (\$30.95) Overnight (\$54.95)
Visit our web site for shipping rates to Alaska, Hawaii and orders exceeding \$500.

4) **PAYMENT:** You will be contacted for payment when your product is ready to ship.
We accept Visa, Discover, MasterCard and American Express.

5) **ENCLOSE THIS FORM AND SHIP TO: Headsets Direct, Inc.**
ATTN: Repairs
1454 W. Gurley St., Ste. A
Prescott, AZ 86305

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