

Plantronics UC Toolkit Accelerating Unified Communications Audio Device Adoption

Simplify.

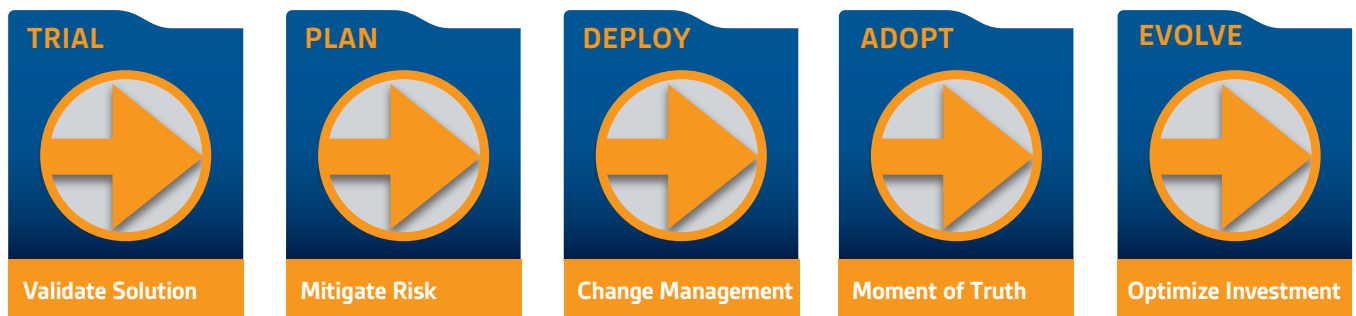
Voice is key to Unified Communications (UC). Optimize your UC investment by using UC audio devices that make every communication experience smarter, clearer, and simpler – and watch your UC adoption grow.



To help you conduct the smoothest UC audio device adoption possible, Plantronics has developed the UC Toolkit—a portfolio of IT best practices, guidelines, recommendations and tools, based on the collective wisdom of customers experiences and lessons learned.

UC Toolkit supports a phased approach

All successful IT deployments have a phased approach, and it's no different for UC audio devices. The Plantronics UC Toolkit provides helpful resources for each phase.



Evaluate and select the best UC audio device and manufacturer

Determine the strategy, map employee needs, communicate

Distribute devices, establish training tools and support processes

Empower employees for a successful and effective first call

Enable use of advanced features and plan technology upgrades

For more information, visit: plantronics.com/uctoolkit

Designed for IT professionals, the UC Toolkit offers guidance and tools aligned with each phase. Choose the advice that works best for your UC audio device integration.

TOOLKIT ASSETS	PHASE				
	TRIAL	PLAN	DEPLOY	ADOPT	EVOLVE
FAQs	●	●	●	●	●
Guidelines for Success	●	●	●	●	●
Checklists	●	●	●	●	●
Surveys	●	●	●	●	●
Wireless Voice in the Office Environment White Paper		●			
Wireless Voice Office Assessment Tool		●			
Quick Setup Guides			●		
Interactive Setup Guides				●	

FAQs

The top FAQs asked, during each phase, by IT organizations. Review the FAQs first as a quick education of the topics included.

Guidelines for Success

A series of documented best practices, recommendations and key insights for each phase of the UC platform integration process. Select ideas from the detailed guidelines that enhance your own UC goals and objectives.

Checklists

A list of suggested activities and actions for each phase. Use these checklists as reminders, with the ultimate goal of developing your own customized action lists.

Surveys

Questions for polling employees to understand their needs and satisfaction levels. Select all or the most relevant questions and then use your preferred survey tool.

Wireless Voice in the Office Environment White Paper

An overview of wireless technologies and wireless density capabilities, with suggested best practices and recommendations for implementing wireless UC audio devices. Use this white paper to understand the best option for your office environment.

Wireless Voice Office Assessment Tool

An online web tool that provides a quick assessment based on key office environmental elements and expected

wireless UC audio device usage. Use this tool when planning an integration, and print a customized report for your reference.

Quick Setup Guides

A library of step-by-step instructions on how to setup and use your Plantronics UC audio devices with the most popular enterprise softphones. Quick Setup Guides are best utilized when provided to users with their new UC audio device.

Interactive Setup Guides

An online library of media-rich, on-demand, audio training packages for many Plantronics UC audio devices. The menu-driven instructional clips can be hosted by IT organizations and made available to all employees.

To experience the UC Toolkit, please visit: plantronics.com/uctoolkit

