Electronic Hook Switch Guide
Electronic Hook Switch Cables (EHS) provide remote desk phone call control (answer/end) with your Plantronics wireless headset system (or the MDA200™ headset hub). We offer cables that are compatible with many of the most popular office desk phones.

We also have a handset lifter accessory that can be used with most desk phones that are not compatible with one of our EHS cables.

Visit Plantronics.com for more information.
Electronic Hook Switch for Aastra®

**EHS Setup**

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series, CS500/CS500 XD Series or Voyager Legend CS headset or MDA200.

**Aastra models:** 1120E, 1140E, 1150E, 1165E, 5370, 5380, 5370 IP, 5380 IP, 6739i, 6753i, 6755i, 6757i, 6757i CT, 6771, 6773 IP, 6775, 6775 IP

**Setup**

**Configuration**

Only the Aastra DHSG cable should be connected directly to your phone. No 3rd party DHSG cables should be connected directly to the Aastra IP phone.
Electronic Hook Switch for Alcatel-Lucent

**Alcatel-Lucent**

Desk Phone Models
IP Touch 4028, IP Touch 4038, IP Touch 4068, Touch 4029, Touch 4039, My IC 8082

**EHS Cable**

APA-23*
PN: 38908-11

* APA-23 replaces APA-20 and APA-22

**Plantronics Audio Solutions**

Savi 700 Series
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD Series
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

Voyager Legend CS
Wireless Bluetooth headset system manages desk phone and mobile calls

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**Alcatel-Lucent models: IP Touch 4028, 4038, 4068**

**Setup**

**Configuration**

Savi 700

![Diagram](image1)

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**Alcatel-Lucent models: Touch 4029, 4039**

**Setup**

**Configuration**

Savi 700

![Diagram](image2)

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**Alcatel-Lucent models: My IC 8082**

**Setup**

**Configuration**

Savi 700

![Diagram](image3)
Electronic Hook Switch for Avaya®

**Avaya**

| APV-63 Cable | 1408 | 9608 | 9670 |
| 1416 | 9611 | 9620L |
| 1608 | 9620 | 2410 |
| 1616 | 9621 | 4630 |
| 9404 | 9630 | 64/6D+M |
| 9406 | 9640 | 64/4D+M |
| 9504 | 9641G |
| 9508 | 9650 |

| APV-66 Cable | 2420 | 46215W | 5420 |
| 4610 | 46225W | 5610 |
| 4610SW | 46255W | 5620 |
| 4620 | 46305W | 5621 |
| 46205W |

**EHS Cable**

| APV-63* | PN: 38734-11 |
| APV-66* | PN: 38633-11 |

* APV-63 replaces APV-62; APV-66 replaces APV-65

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**Avaya models:** 1408, 1416, 1608, 1616, 9404, 9406, 9504, 9508, 9608, 9611, 9620, 9621, 9630, 9640, 9641G, 9650, 9670, 9620L

**Setup**

<table>
<thead>
<tr>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Savi 700</td>
</tr>
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</table>

**Avaya models:** 2410, 4630, 64/6D+M, 64/4D+M

**Setup**

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</tr>
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**Configuration**

| 3 | A | 3 |

**Avaya models:** 2420, 4610, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610, 5620, 5621

**Setup**

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</tr>
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**Configuration**

| 3 | A | 3 |

**Avaya models:** 2420, 4610, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610, 5620, 5621

**Setup**

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**Configuration**

| 3 | A | 3 |

**Optional**

| (#80287-01) |

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for Cisco®

Cisco

APC-41 Cable
7942G
7945G
7962G
7965G
7975G

APU-71 Cable
8961
9951
9971

EHS Cable
APC-41*
PN: 38350-11

APU-71*
PN: 83018-11

* APC-41 replaces APC-40; APU-71 has replaced APU-70

Plantronics Audio Solutions

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Setup

Configuration

Savi 700

Installation with sidecar


Setup

Configuration

Savi 700

Cisco models: 8961, 9951, 9971

Setup

Configuration

Savi 700

Adapter Cord
85638-01

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for Cisco®

Cisco models: SPA512, SPA514, SPA525G2

Setup

Configuration

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Plantronics Audio Solutions

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EHS Cable

APC-4S
P/N: 87317-01

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for NEC®

NEC

Desk Phone Models
DT 330
DT 730
DT 750

EHS Cable
APN-91
PN: 89280-11

Plantronics Audio Solutions

Plantronics Audio Solutions

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NEC models: DT 330, DT 730, DT 750

Setup

Configuration

Savi 700

CS500/CS500 XD, Voyager Legend CS

MDA200

Install the ringer detect device on the phone over the speaker, under the handset. This is then plugged into the socket mounted midway along the audio cable. Supports only DT700/300 Series. Please contact NEC for more information.

Note: Disconnect the phone from the network cable prior to installing the EHS cable. Insert cable “A” per diagram, and install the plastic flap included with the APN-91 cable, per the diagram prior to reconnecting the network connection. Please wait 20-30 seconds after all connections are made before pressing the headset button to make a call. Please contact NEC for more information.

For phone set-up, please refer to your specific phone manufacturers instructions.

*The NEC DT Series phones come in 2 versions, the std SIP (used with NEC product SIP@NET and 3C) and the i-SIP/N-SIP versions which are used with the SV8100, SV8300 and SV8500. The APN-91 only works with the i-SIP/N-SIP versions of the DT700 terminals.
Electronic Hook Switch for Polycom®

Polycom Desk Phone Models
- SoundPoint® IP 320
- SoundPoint IP 321
- SoundPoint IP 330
- SoundPoint IP 331
- SoundPoint IP 335
- SoundPoint IP 430
- SoundPoint IP 450
- SoundPoint IP 550
- SoundPoint IP 560
- SoundPoint IP 650
- SoundPoint IP 670
- VVX300
- VVX400
- VVX500
- VVX600
- VVX400
- VVX500
- VVX600
- VVX1500

EHS Cable

APP-51*
PN: 38439-11

* APP-51 replaces APP-50

Plantronics Audio Solutions

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Polycom models: SoundPoint IP 320, 321, 330, 331, 335, 430, 450, 550, 560, 650, 670, VVX300, VVX400, VVX500, VVX600, VVX1500

Setup Configuration

Savi 700

1 2 3
A

CS500/CS500 XD, Voyager Legend CS

1 2 3
A

MDA200

1 2 3
A

To check compatibility with other desk phones, please visit Plantronics.com/configurator.
**Electronic Hook Switch for ShoreTel®**

**ShoreTel**

Desk Phone Models
- IP 212K
- IP 230
- IP 265
- IP 560
- IP 560 (g)
- IP 565
- IP 565 (g)
- IP 655*

**EHS Cable**

RD-1
PN: 78887-01
* IP 655 uses APD-80 with ShoreTel software version 14 and above

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ShoreTel models: IP 212K, 230, 265, 560, 560G, 565G, 655

**Setup**

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for Siemens®

Siemens

Desk Phone Models
- Optipoint 410
- Optipoint 420
- Optipoint 500
- Optipoint 600
- OpenStage 40
- OpenStage 60
- OpenStage 80

EHS Cable

APS-11
PN: 37818-11

* APS-11 replaces APS-10

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Siemens models: Optipoint 410, 420, 500, 600

Setup

Configuration

Siemens models: OpenStage 40, 60, 80

Setup

Configuration

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for Tenovis

**Tenovis**

- Desk Phone Models
  - T3 Classic with Interface Adapter
  - T3 IP Classic
  - T3 IP II Classic
  - T3 Classic with Interface Adapter
  - TH13
  - TM13
  - TS13
  - T3 Compact
  - T3 IP Comfort
  - T3 IP II Comfort
  - OS 13
  - OS33

**EHS Cable**

- APT-31*
- PN: 37820-11

* APT-31 replaces APT-30

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**Tenovis models:** T3 Classic with Interface Adapter, T3 IP Classic, T3 IP II Classic T3 Classic with Interface Adapter, TH13, TM13, TS13, T3 Compact, T3 IP Comfort, T3 IP II Comfort, OS 13, OS33

**Setup**

**Configuration**

- Savi 700
  - 2 A 3

- CS500/CS500 XD, Voyager Legend CS
  - 3 2

- MDA200
  - A 2

To check compatibility with other desk phones, please visit Plantronics.com/configurator
Electronic Hook Switch for Toshiba®

Toshiba

Desk Phone Models
- DP S118-DP
- DP S130-SDL
- DP SX22-SDL
- DP SX32-SDL

IPT 2008 SDL
IPT 2010-SDL
IPT 2020-SDL

EHS Cable
RD-1
PN: 78887-01

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Setup

Configuration

Savi 700

CS500/CS500 XD, Voyager Legend CS

MDA200

To check compatibility with other desk phones, please visit Plantronics.com/configurator