Electronic Hook Switch Guide

Effective August 2009
Electronics Hook Switch Guide

Contents

1. ALCATEL • LUCENT
2. CISCO
3. POLYCOM
4. SIEMENS (OPTIPOINT)
5. SIEMENS (OPENSTAGE)
6. AVAYA
Electronic Hook Switch for Alcatel · Lucent

Alcatel · Lucent Deskphones

IP Touch 8 Series
- 4068
- 4028
- 4038

9 Series TDM
- 4039
- 4029

Please check plantronics.com for more phone options.

CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone. Voyager 510S

CS70N™ Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS55™ Wireless
Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APA-20 (sold separately)

APA-2 (sold separately)

SET UP INFORMATION

For a complete set up list please refer to the user guide.

Set desk phone listening volume to 3
Set desk phone speaking volume to 2

Set configuration switch

Set rear slide switch to 2
Set bottom slide switch to B

Set rotary switch to 1

Electronic Hook Switch Guide August 09
Cisco Deskphones

794X Series
- 7942G
- 7945G

796X Series
- 7962G
- 7965G

797X Series
- 7975G

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION

Savi Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

SET UP INFORMATION

Configuration switch
Set rear slide switch to 2
Set bottom slide switch to B
Set rotary switch to 1
Set desk phone listening volume to 3
Set desk phone speaking volume to 2

REMOTE CALL ANSWERING
Requires following EHS solution to automatically answer a call by pressing a button on the headset.
APC-4 (sold separately)
APC-40 (sold separately)

Planning information:
Electronic Hook Switch for CISCO

CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.
Voyager 510S

CS70N™ Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.
CS70N

CS55™ Wireless
Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.
CS55

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.
CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING
Requires following EHS solution to automatically answer a call by pressing a button on the headset.
APC-4 (sold separately)

SET UP INFORMATION

Electronic Hook Switch Guide August 09
Polycom Deskphones

**SoundPoint®**
- IP 320¹
- IP 321¹
- IP 330¹
- IP 331¹
- IP 430¹
- IP 450³
- IP 550¹
- IP 560¹
- IP 650¹
- IP 670²

SoundPoint IP 320 and IP 330 require 2.5mm to RJ-9 converter cable to connect to the headset port (sold separately).

1. Requires SIP application 3.1 or higher and BootROM 4.1.0 or later.
2. Requires SIP application 3.0.2 or higher and BootROM 4.1.0 or later.
3. Requires SIP application 3.1.0 Rev C or higher and BootROM 4.1.0 or later.

Please check plantronics.com for more phone options.

**Savi Office**

**ORDER INFORMATION**

Savi™ Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100
(Convertible headset system)

**REMOTE CALL ANSWERING**

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APP-50 (sold separately)

**SET UP INFORMATION**

For a complete set up list please refer to the user guide.

CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless

**ORDER INFORMATION**

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

Voyager 510S

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

CS361N Binaural
CS361N Monaural

**CS70N™ Wireless**

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

**REMOTE CALL ANSWERING**

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APP-5 (sold separately)

**SET UP INFORMATION**

For a complete set up list please refer to the user guide.

Electronic Hook Switch for Polycom

Electronic Hook Switch Guide August 09

Electronic Hook Switch Guide August 09
Siemens Deskphones

**optiPoint®**
- 410 with Acoustic Adapter
- 420 with Acoustic Adapter
- 500 with Acoustic Adapter
- 600 with Acoustic Adapter

System Requirements:
- HiPath 500 => Rel. 5.0
- HiPath 1220 => Rel. 2.1 build 032
- HiPath 2000 => Rel. 1.0
- HiPath 3000 => Rel. 4.0 SMR-07
- HiPath 4000 => Rel. 1.0

EHS support is not provided on Siemens Realitis Systems.

Please check plantronics.com for more phone options.

---

Savi Office

**ORDER INFORMATION**

Savi™ Office
- Designed for seamless communication
- Next generation of wireless headsets to maximize collaboration through multiple devices.
- Enterprise grade headset system providing excellent sound quality.
- **WO100** (Convertible headset system)

**REMOTE CALL ANSWERING**

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
- **APS-10 + Acoustic Adapter** (supplied by Siemens, sold separately)

**SET UP INFORMATION**

OrDEr iNfOrmATiOn

EHS support is not provided on Siemens Realitis Systems.

---

**CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless**

**ORDER INFORMATION**

- **Plantronics Voyager® 510S System**
  - Office and mobile phone usage
  - Use one headset for calls both in and out of the office with a noise canceling microphone.
  - Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.
  - **Voyager 510S**

- **CS70N™ Wireless**
  - Stylish and discreet
  - Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.
  - **CS70N**

- **CS55™ Wireless**
  - Flexible, cost effective and convenient
  - Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.
  - **CS55**

- **SupraPlus® Wireless**
  - All-day wearing comfort
  - For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.
  - **CS351N Monaural**
  - **CS361N Binaural**

**REMOTE CALL ANSWERING**

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
- **APS-10 + Acoustic Adapter** (supplied by Siemens, sold separately)

**SET UP INFORMATION**

- Set desk phone listening volume to 3
- Set rear slide switch to 3
- Set bottom slide switch to B
- Set rotary switch to 1

Electronic Hook Switch Guide  August 09
Electronic Hook Switch for Siemens

Siemens Deskphones

Openstage®

40
60
80

Please check plantronics.com for more phone options.

CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise-cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smartphone.

Voyager 510S

CS70N™ Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

CS55™ Wireless
Flexible, cost-effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

CS351N Monaural
CS361N Binaural

SET UP INFORMATION

Configuration switch

Set rotary switch to 1

Set rear slide switch to 3

Set bottom slide switch to 8

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-1 (sold separately)

Savi™ Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-10 (sold separately)

Savi Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)

ORDER INFORMATION

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise-cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smartphone.

Voyager 510S

CS70N™ Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

CS55™ Wireless
Flexible, cost-effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-1 (sold separately)

Savi™ Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-10 (sold separately)

Savi Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)

ORDER INFORMATION

Plantronics Voyager® 510S System
Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise-cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smartphone.

Voyager 510S

CS70N™ Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

CS55™ Wireless
Flexible, cost-effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

SupraPlus® Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-1 (sold separately)

Savi™ Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)

REMOTE CALL ANSWERING

 Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-10 (sold separately)

Savi Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100 (Convertible headset system)
Electronic Hook Switch for Avaya

Avaya Deskphones

APV60 cable needed for 1608, 1616, 2410, 4630, 5410, 6416D&M, 6424D&M and 9600 phones

APV65 cable needed for 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 phones

Please check plantronics.com for more phone options.

Avaya Deskphones

APV60 cable needed for 1608, 1616, 2410, 4630, 5410, 6416D&M, 6424D&M and 9600 phones

APV65 cable needed for 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 phones

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION

Savi™ Office
Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.
WO100
(Convertible headset system)

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
APC-60 (sold separately)
APC-65 (sold separately)

SET UP INFORMATION

Set rotary switch to 1
Set rear slide switch to 3
Set bottom slide switch to B
Configuration switch
Set desk phone listening volume to 3
Set desk phone speaking volume to 2
Configuration dial set to 3

Set up information

For avaya 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 telephones*

For a complete set up list please refer to the user guide.

Or DErr INFORMATION

Remote call answering
Requires following EHS solution to automatically answer a call by pressing a button on the headset.
APC-60 (sold separately)
APC-65 (sold separately)

Savi Office

Please check plantronics.com for more phone options.

Avaya AWH75N/AWH55+/AWH450/AWH460N

ORDER INFORMATION

Avaya AWH75N
Wireless
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.
AWH75N

Avaya AWH55+
Wireless
Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.
AWH55+

Avaya AWH450/460N
Wireless
All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.
AWH450N Monaural
AWH460N Binaural

Set rotary switch to 1
Set rear slide switch to 3
Set bottom slide switch to B
Configuration switch
Set desk phone listening volume to 3
Set desk phone speaking volume to 2
Configuration dial set to 3

SET UP INFORMATION

For avaya 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 telephones*

For a complete set up list please refer to the user guide.

*24xx and 54xx phones require 4.0 firmware or greater.
46xx and 56xx phones require 1.8 firmware or greater.