PLANTRONICS
SOUND INNOVATION™

Calisto™ Pro Series

Home Phone with Multi-function Bluetooth® Headset

Incoming Call
John Smith
123-456-7890

Ignore   Answer

PLANTRONICS

PLANTRONICS
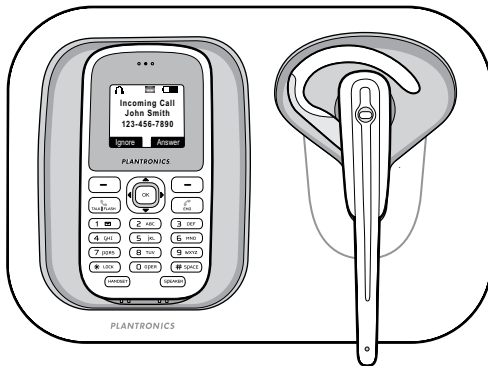
User Guide

⚠ Please refer to the Safety Instructions on page 53 for important product safety information prior to installation or use of this product.

With the Calisto Pro Series product, you get maximum flexibility for handling all of your calls:

• Answer landline and VoIP calls using either the handset, the built-in speakerphone, or the wireless headset.

• Use the headset with other devices enabled with Bluetooth® technology, such as your Bluetooth mobile phone.

This User Guide provides comprehensive information on how to use your Calisto Pro Series and all of its features.

TIP: For a quick reference to common features, see the QuickTips card, located under the base of your Calisto Pro Series. When you see this symbol ☞ next to a topic in this User Guide, it means that you can find a quick reference for this topic on the QuickTips card.

Contents

Contents

When you open the package, the battery, cables, and adapter can be found in the compartment beneath the Calisto charging base.

Product & Accessories
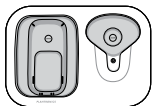
Charging base

Handset/Phone

Headset

Handset/Phone battery

Handset/Phone battery door

AC power adapter

Telephone cord

USB cable

Cable splitter
(to use your phone jack with more than one phone)

Software CD

Documentation

Getting Started Guide

QuickTips Card
(stored under base)

Note: For information on optional accessories and replacement parts, visit www.plantronics.com/calistopro.

Components

For descriptions of these icons, see page 25.

Incoming Call
John Smith
123-456-7890

Ignore   Answer

PLANTRONICS

Soft keys (to select screen options)

Menu navigation

Talk/Flash button

TALK/FLASH

OK/Select button
Call end button

OK   END

Voicemail speed dial

1 ☑   2 ABC   3 DEF
4 GHI   5 JKL   6 MNO
7 PQRS   8 TUV   9 WXYZ
* LOCK   0 OPER   # SPACE

Keypad

Keypad lock

Handset button (illuminated when handset is active)

HANDSET   SPEAKER

Speakerphone button (illuminated when speakerphone is active)

Speaker for speakerphone

Volume button

Waist clip

Corded headset jack

Battery compartment access

CHARGING BASE

Handset locator button

Headset charging cradle

Headset charging contact

PLANTRONICS

Handset charging cradle

HEADSET

Earloop

Eartip

Indicator light

Headset button

Noise-canceling microphone

Setup

Hooking up the base

1. Remove the QuickTips card from under the base.

2. Plug the AC power adapter into the bottom of the Calisto base, and then plug it into an available wall outlet.

3. Route the AC power adapter cable under the cable holder as shown.

4. Plug one end of the telephone cable into the Calisto base and the other end into an available wall telephone jack. If needed, use the splitter included to share the wall jack with another device.*

5. Route the phone line cable under the cable holder as shown.

6. To use the VoIP capability, plug smaller end of the USB cable into the Calisto base and the other end into an available USB port on your computer.

7. Insert the Calisto Pro Series CD-ROM into your computer, and follow the onscreen instructions. If the CD-ROM doesn't automatically play, double-click the **My Computer** icon on the Windows desktop and choose the CD-ROM. Then run the program **Setup.exe**.
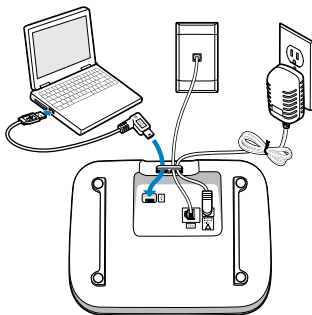
* For use with a 4-wire 2-line wall outlet (RJ14C) a 2-line, 3-way jack adapter is required. Like most landline phones, DSL users will need a DSL filter.

Completed system
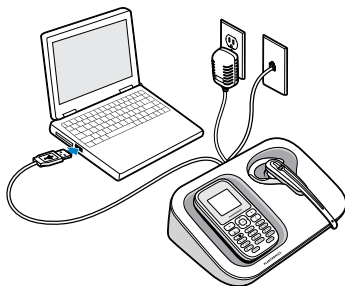
Installing the handset battery

1. Place the battery for the handset into the battery compartment.

2. Plug the battery pack connector into the white jack inside the handset.

3. Slide the battery cover onto the handset and place the handset onto the base to charge it. The screen could take up to 10 minutes to show the charge indicator.

To access battery door
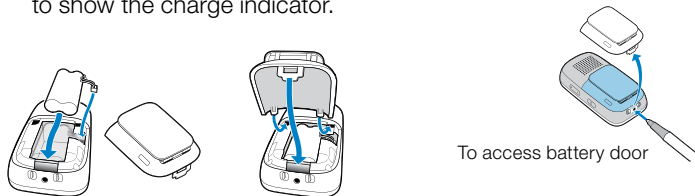
Charging the handset

IMPORTANT: Charge the handset for 16 hours minimum before using it the first time, or until the full battery ▬ icon is displayed in the upper right-hand corner of screen.

To charge your headset, press firmly onto the charging connector until a click is heard and the headset indicator light turns solid red.

Charging the headset

Place the headset onto the base as shown above. Press down firmly to begin charging. The headset indicator light should light up solid red while charging, and light up solid blue when fully charged in the base.

IMPORTANT: Charge the headset in the base for 3 hours minimum before using it the first time, or until the headset indicator light turns solid blue.

TIP: Place the handset and headset in the cradle regularly to keep charged, or when the battery icon on the screen indicates a low charge ▭. The headset beeps every 30 seconds when the battery is low. The handset screen displays a full battery ▬ icon in the upper right-hand corner of the screen when the handset is fully charged. The headset indicator light glows solid blue when the headset is in the charging cradle and is fully charged.

Wearing the headset and handset
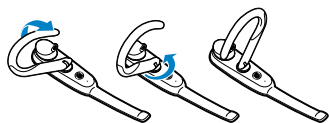
Figure 1
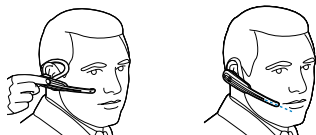
Figure 2

Figure 3

Headset: You can wear the headset on either ear. Flip the earloop to the side and twist to position it over your left or right ear (Figure 1). Point the microphone toward your mouth (Figure 2). The ear tip should fit comfortably in the opening of your ear canal. You may need to adjust it to find a comfortable and secure fit.

Handset: Slide the waist clip onto your belt or your waistband. Handset is worn upside-down so you can lift it and view the display (Figure 3).

Replacing the handset battery

If you notice that the talk time on the handset is decreasing, you probably need to replace the handset battery. Contact Plantronics Support for information on battery pack replacement. (See "Technical assistance" on page 49.)

Note: The headset battery is not replaceable.

1. Using the tip of a pen, firmly press the hole located at the bottom of the handset battery cover (see image) to remove the cover.
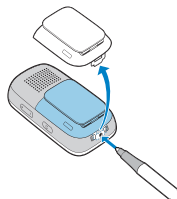
2. Remove the old battery from the compartment.
3. Place the new battery into the battery compartment.
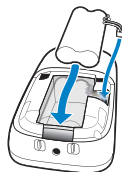
4. Plug the battery pack connector into the white mating jack inside the compartment.
5. Slide the battery cover onto the handset and place the handset onto the base to charge it.
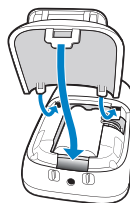
6. Charge the new battery for a minimum of 16 hours before using it the first time.

☞ Powering the Headset On and Off

The headset automatically powers on when it is charging. You do not need to power it off between uses.

Powering your headset on

Press and hold for 2 seconds until you hear 4 ascending beeps in the headset. When the headset is powered on, the indicator light flashes blue every 10 seconds.
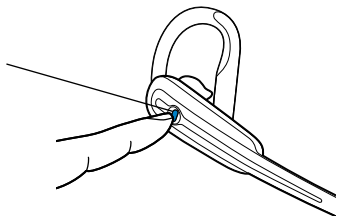
Powering your headset off

Press and hold the **Headset** ⊖ button for 4 seconds until the indicator light flashes red and you hear 4 descending beeps.

TIP: It is not necessary to power off your headset between uses. When you are not using your headset, you can simply store it on the charging base. However, you may want to power off your headset if you are using it away from home and want to save battery power.

Using Your Headset with Your Handset

TIP: When using your handset and headset, the headset must be within 33 feet of the handset, and the handset must be within 300 feet of the charging base. You can also place calls from the headset or speakerphone when the handset is in the charging base.

Note: Your headset is paired with the Calisto handset by default, so you can use them together right away.

Placing calls

To call using:	Do the following:
Handset	Dial the number and press **Talk/Flash** (TALK/FLASH). **TIP:** You can also press **Talk/Flash** first and then dial the number.
Speakerphone	Press **Speakerphone** (SPEAKER). When you hear the dial tone, dial the number.
Headset	1. Dial the number on handset. 2. Press the **Headset** ⊖ button for under 1 second to switch to the headset.* **TIP:** When you're on a call using the headset, an icon appears on the handset screen.

*There may be a 1-2 second delay between pressing the button and hearing the sound in the headset.

Receiving calls

To answer a call using:	Do the following:
Handset	Press **Talk/Flash** (TALK/FLASH) on the handset.
Speakerphone	Press **Speakerphone** (SPEAKER) on the handset.
Headset	When you're using the headset, a triple beep signals an incoming call. Press the **Headset** ⊖ button for under 1 second or until you hear a single high beep. The headset icon appears on the screen.

TIP: To answer a second incoming call, see "Receiving a second incoming call" on page 22.

☞ Adjusting call volume

Handset
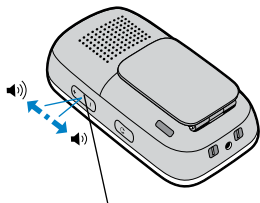
Headset

During a call, press up or down to adjust call volume when you are using your handset, speakerphone, or headset.
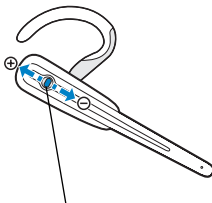
Press up (towards the indicator light) or down (towards the microphone) to adjust call volume during a call.

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 53.

☞ Switching calls between handset, headset, and speakerphone

To switch call:	Do the following:
Handset or Speakerphone ➔ Headset	Press the **Headset** ⊖ button for under 1 second or until you hear a single high beep. The Handset or Speakerphone key is no longer illuminated, and ⌒ is now displayed on the screen.
Headset or Speakerphone ➔ Handset	Press **Handset** (HANDSET). The key lights up when the handset is active.
Handset or Headset ➔ Speakerphone	Press **Speakerphone** (SPEAKER). The key lights up when the speakerphone is active.

Ending calls

To end a call, press either of the following buttons:

Handset   Headset
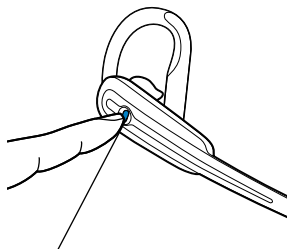
Press **End** 📞.   Press for under 1 second or until you
hear a single high beep.

Locating the headset from the handset

You can determine whether your headset is within range (up to 33 feet) of your handset.

1. On the main screen, press **Menu** ⊝ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⊝ (right soft key).

3. Highlight **Headset/Base**, and press **Select** ⊝ (right soft key).

4. Highlight **Locate Headset**, and press **Select** ⊝ (right soft key).

TIP: If your headset is more than 33 feet away from your handset, your screen displays "Headset Out of Range." While searching for your headset, you can carry your handset with you until the screen displays "Headset Within Range."

Using Your Calisto Headset with Your Mobile Phone

The Calisto headset functions like a traditional Bluetooth® headset when used with your mobile phone. It has the ability to operate completely separate from the Calisto handset/phone and has many of the same features as the most popular Bluetooth headsets on the market, including voice dialing (if your mobile phone supports this feature) and redial.

☞ Pairing your Calisto headset with your mobile phone

To use the Calisto headset with your Bluetooth compatible mobile phone, the headset first needs to be paired with that device. You will need to refer to the user's manual for your mobile phone for specifics on how to pair Bluetooth devices. You can also refer to the Plantronics website to see if there are instructions specific to your mobile phone. www.plantronics.com/easytopair

TIP: Note that your headset can be connected to *both* your handset *and* a mobile phone at the same time, so you can make and answer calls from both using the headset.

You need to pair the headset with your mobile phone only once.

1. Before you begin, make sure your mobile phone is Bluetooth compatible. You may need to refer to the user's guide for your mobile phone to find out this information.

2. Turn the headset off by pressing and holding the **Headset** ⊖ button for 4 seconds, until you hear 4 descending beeps. After the headset is powered off, remove it.

3. Refer to your mobile phone's user's manual for specific instructions about activating Bluetooth pairing.

4. When your mobile phone is searching for Bluetooth devices, press and hold the **Headset** ⊖ button on the headset for 4 to 6 seconds or until the indicator light flashes red and blue.

5. When the mobile phone detects the headset, select **Calisto PLT** from the list of found devices.

6. When the mobile phone prompts you for a passcode, enter "0000" on the mobile phone keypad as shown.

Your headset is now paired with your mobile phone. The two devices work together whenever they are in range of each other. Maximum range is 33 feet.
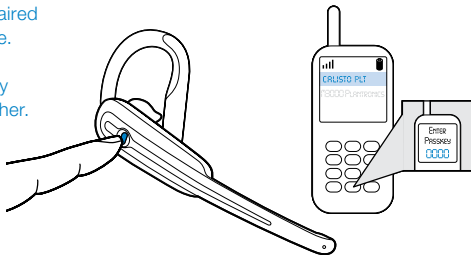
TIP: When using the headset with your mobile phone for the first time, it is recommended that you do it out of range from the Calisto handset and base. Once you have successfully received and answered calls with your mobile phone, bring the headset back within range to answer both landline and mobile calls.

TIP: You can pair your headset with more than one mobile phone, but you can use your headset with only one mobile phone at a time. Your headset will automatically connect to the mobile phone that is powered on and within range of your headset. If more than one mobile phone is on and within range of your headset, the headset will connect to the last mobile phone with which it was used.

Placing calls

1. Once your headset is on and connected to your mobile phone, dial the number and press Talk/Send on the mobile phone. The call automatically connects to your headset.

2. Some mobile phones require pressing the **Headset** ⊖ button to activate the call in the headset. If the call is not automatically transferred to the headset, press the **Headset** ⊖ button for under 1 second or until you hear a single beep.

Receiving calls using your headset

When you're using the headset, a triple beep signals an incoming call. Press the **Headset** ⊖ button for under 1 second or until you hear a single high beep.
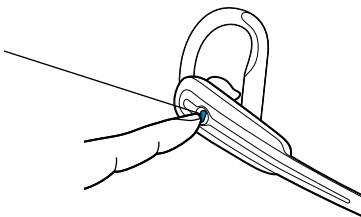
TIP: You can use the headset to answer a second incoming call; see "Receiving a second incoming call" on page 22.

Adjusting call volume using your headset
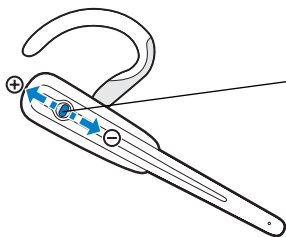
Press up or down to adjust call volume when you are using your headset (do not press inward).

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 53.

Ending calls using your headset

Press inward for under 1 second
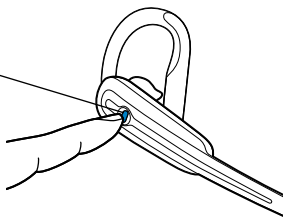
Additional mobile phone/headset features

By default, when your headset is within range of your mobile phone, incoming or outgoing mobile calls are automatically sent to the Calisto headset. Therefore, if you cannot hear a call dialed or answered on the mobile phone, the audio is most likely in the Calisto headset.

To transfer the audio back to the mobile phone handset, see "Mobile call transfer," below.

Voice dialing: If your mobile phone supports voice dialing, to activate this feature on your headset, press and hold the **Headset** ⊖ button for 2 seconds. Voice dialing is activated within approximately 4 to 8 seconds.

TIP: The Calisto handset does not support voice dialing.

Mobile call "reject" feature: When you're using the headset, a triple beep signals an incoming call. To ignore the incoming mobile call, press and hold the **Headset** ⊖ button for 2 seconds. Your mobile phone stops ringing.

TIP: Unlike mobile calls, landline and VoIP calls cannot be ignored from the headset. Instead, press **Ignore** ⊂−⊃ (left soft key) on the handset to ignore an incoming landline or VoIP call.

Mobile call redial: To redial the last number dialed, press the **Headset** ⊖ button twice.

Note: The headset redials the last number dialed on your mobile phone only if the headset is within range of the mobile phone. If the headset is within range of the Calisto handset, pressing the **Headset** ⊖ button twice redials the last landline number dialed.

TIP: It can take from 1 to 6 seconds for a mobile call to be redialed from the headset.

Mobile call transfer: At any given time, you can transfer a mobile call from the headset to the mobile handset and back by pressing and holding the **Headset** ⊖ button for 2 seconds or until you hear a single high beep followed by a low beep.

Mute: To mute a call while on your mobile phone, use the mute feature on your mobile handset. You cannot mute a call using the headset.

Using the Phonebook

You can store 3 numbers apiece —work, mobile, home— for up to 200 contacts in your Calisto's phonebook. You can add entries manually, add them by saving the Caller ID info from an incoming or outgoing call, or transfer them from your computer's Outlook® program (see "Transferring Outlook Contacts into Phonebook" on page 31).

TIP: For quick Phonebook access, from the main screen, press **Up** 🔺 on the navigator.

Adding a contact manually

1. On the main screen, press **Menu** ⊏⁻⊐ (left soft key).

2. Use the navigator to highlight **Phonebook**, and press **Select** ⊏⁻⊐ (right soft key).

TIP: To access the Phonebook in one step, from the main screen, press **Up** 🔺 on the navigator.

1. Highlight **New Contact**, and press **Edit** ⊏⁻⊐ (right soft key).

2. Highlight **Name**, and press **Edit** ⊏⁻⊐ (right soft key).

3. Use the keypad to enter the name, and press **Save** ⊏⁻⊐ (right soft key).

TIP: To enter the second letter on a key—for example, the B on the 2 key—press the key twice. To enter the third letter, press the key three times, and so on. Press the "**#**" ⊏# space⊐ key to enter a space. You can enter a maximum of 25 characters per entry.

6. Highlight any of the number fields (**M** = **Mobile, H** = **Home, W** = **Work**), and press **Edit** ⊏⁻⊐ (right soft key).

7. Enter the correct phone number, and press **Save** ⊏⁻⊐ (right soft key).

8. Repeat steps 6 and 7 to enter other numbers for the contact.

9. Press **Done** ⊏⁻⊐ (left soft key) to save the new contact information.

Assigning speed dials and ring tones

You can assign only one speed dial or one ring tone to a contact. You need to assign the speed dial or ring tone to either the mobile (M), home (H), or work (W) number.

1. To enter a speed dial key for one of the contact numbers, do the following:

    – Select the contact and scroll down to highlight **Spd Dial**.

    – Press **Left ◀** or **Right ▶** on the navigator to select whether the speed dial key is for the mobile (M), home (H), or work (W) number.

Left arrow key ———— | OK | ———— Right arrow key

    – Press **Edit** ⬠ (right soft key).

    – Highlight the number you want to use as the speed dial key, and press **Save** ⬠ (right soft key).

TIP: If you enter a speed dial key number that is already being used for another number, the new number overwrites the old number for that key. The 1 key is pre-assigned to your voicemail number, so you won't be able to overwrite that number after you have entered it.

2. To select a special ring tone for this contact, do the following:

    – Highlight **Ringer** (option located under Spd Dial).

    – Press **Left ◀** or **Right ▶** on the navigator to scroll through the available ring tones.

    – Press **Play** ⬠ (right soft key) to hear a preview of the highlighted ring tone.

    – Press **Done** ⬠ (left soft key) to save the new contact information.

Adding a contact from a call

When you make a call to or receive a call from someone whose number is not in your phonebook, when you end the call, a message appears on the screen asking if you want to save the number to your phonebook. To save the number, press **Save** ⬭ (right soft key), and then follow the steps in "Adding a contact manually" on page 16 to create a contact for the number.

Editing a contact

1. On the main screen, press **Menu** ⬭ (left soft key).

2. Use the navigator to highlight **Phonebook**, and press **Select** ⬭ (right soft key).

3. Highlight the contact you want to edit, and press **Edit** ⬭ (right soft key).

4. Edit the contact information following steps 4–11 in "Adding a contact manually" on page 16.

TIP: There are several ways to delete a character in an entry:
1) Press **BackSp** ⬭ (left soft key) to delete the preceding character.
2) Press and hold **BackSp** ⬭ (left soft key) to delete an entire line.
3) Press **Left** ◀ or **Right** ▶ on the navigator to move the cursor between characters without deleting them.

Editing names and numbers

• To enter a capital or lowercase letter, after selecting a contact name to edit, press the "*****" ⬭ key several times to toggle between capital letter, lowercase letter, or digit entry.

• To enter a space while editing a contact name or number, press the "**#**" ⬭ key.

Quickly finding a contact

1. For one-step access to your phonebook, from the main screen, press **Up** ▲ on the navigator.

2. From the Phonebook menu, you can jump to a contact by pressing the number key that displays the first letter of the contact's name.

Deleting a contact

1. On the main screen, press **Menu** ⊂−⊃ (left soft key).

2. Use the navigator to highlight **Phonebook**, and press **Select** ⊂−⊃ (right soft key).

3. Highlight the contact you want to delete, and press **Delete** ⊂−⊃ (left soft key).

4. Press **OK** ⊂−⊃ (right soft key).

Chain dialing

A feature called "chain dialing" allows you to pre-program a sequence of numbers to dial. For example, chain dialing allows your phone to automatically dial a voicemail password or bank account number. To use chain dialing, enter the required digits followed by one or more pauses between the various digits. To enter a pause, press **Down** ▼ on the navigator.

Example:

• For phone number 1-831-000-0000

• That uses # to dial the voicemail number

• And has 9999# as the password

The chain dialing sequence is: 1 831 000 0000 ▼ ▼ ▼ ▼ # ▼ ▼ 9999#

☞ Calling Features: Basics

Caller ID

If your home phone calling plan includes the caller ID feature, this feature is supported on your Calisto handset. Incoming caller numbers appear on the handset screen.

Speakerphone

Press **Speakerphone** (SPEAKER) once to answer a call with the built-in speakerphone, or to transfer a call from the handset or headset to the speakerphone.

☞ Last number redial
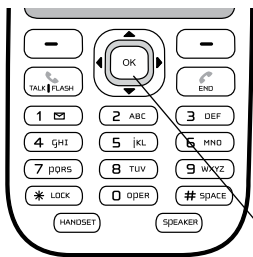
Handset   **Headset**
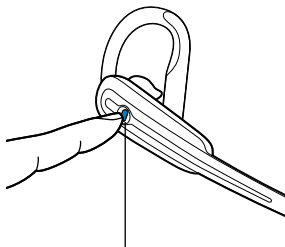
Press **OK** 🔘 twice.   Press twice, with each press under 1 second.

TIP: Pressing the **OK** 🔘 button twice on the handset redials the last landline number dialed. Pressing the **Headset** ⊖ button twice also dials the last landline number dialed, unless the handset is out of range of the headset. When the handset is out of range and the headset is connected to your mobile phone, pressing the **Headset** ⊖ button twice redials the last number called on your mobile phone.

Muting a call

While on a call, press **Mute** ⬚ (left soft key) on the handset, or select the option to mute a call on your mobile phone. There is no mute feature on the headset.

Mute
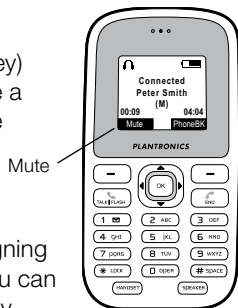
Using speed dial keys

After you assign speed dial keys (see "Assigning speed dials and ring tones" on page 17), you can use them to quickly dial your most frequently called numbers.

To use a speed dial key, press and hold the key for 3 seconds to dial the number associated with the key.

TIP: After you set up your voicemail number (see "Setting up quick voicemail" on page 30), the **1** ⬚ key dials your voicemail number by default.

You can also view your currently assigned speed dial keys.

1. On the main screen, press **Menu** ⬚ (left soft key).

2. Use the navigator to highlight **View Speed Dial**, and press **Select** ⬚ (right soft key).

TIP: To change your speed dial keys, see "Assigning speed dials and ring tones" on page 17.

Receiving a second incoming call

Note: To receive a second incoming call, you must subscribe to call waiting from your phone service provider.

While you are on a landline or mobile call, the headset emits 3 beeps to inform you that there is a second incoming landline or mobile call.

Since the Calisto phone does not control your mobile phone, you cannot toggle back and forth between landline (or VoIP) and mobile calls. In order to switch from a landline call to an incoming mobile call or from a mobile call to an incoming landline call, you will have to end the first call.

If you are on this type of call:	And this type of call comes in:	Do the following:
Landline (or VoIP*)	Landline (or VoIP)	Press either **Talk/Flash** ⬚ or **Answer** ⬚ (right soft key) on the screen to answer the incoming call. Switch back and forth between calls using **Talk/Flash** ⬚ or the onscreen options.
Landline (or VoIP)	Mobile	Press the **Headset** ⊖ button once to hang up the landline call and a second time to answer the incoming mobile call.
Mobile	Landline (or VoIP)	Press the **Headset** ⊖ button once to hang up the mobile call and a second time to answer the incoming landline call.

*When you are on a VoIP call, a second incoming VoIP call does not ring but is instead sent directly to the VoIP voicemail service.

Tips for mobile calls

- If you are using the headset on a mobile call, you can answer the incoming landline or VoIP call on your headset without ending the mobile call by transferring the first call back to the mobile phone handset. Press and hold the **Headset** ⊖ button for 2 seconds to transfer the mobile call back to your mobile handset.

- If you are using the headset on a landline or VoIP call, you can answer the incoming mobile call on your headset without ending the landline or VoIP call by transferring the call back to your Calisto handset. Press the **Speakerphone** ⬚ or **Handset** ⬚ key. You can now answer the incoming mobile call on your headset.

Viewing and editing the Call Log

The Call Log lists the last 25 missed, dialed, and answered calls. You can quickly save phone numbers to the phonebook from the Call Log.

1. On the main screen, press **Call Log** ⊖ (right soft key).

2. Use the navigator to highlight the category of calls (**All**, **Missed**, **Dialed**, or **Answered**) you want to view or edit, and press **Select** ⊖ (right soft key).

```
   Call Log
 ALL          (13)
▷Missed        (2)
◁Dialed        (4)
▶Answered      (7)
 Back    ⬍  Select
```
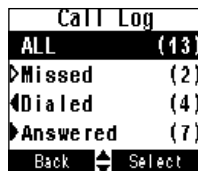
TIP: You can press either **Select** or **OK** Ⓞ to select the highlighted item.

3. Use the navigator to scroll and view the list of calls. To edit an entry on the list, highlight the entry and press **Options** ⊖ (right soft key).

4. Highlight one of the following options, and press **Select** ⊖ (right soft key):

   – **Save:** Save the number to your phonebook (see "Adding a contact manually" on page 16).

```
      Options
 Save
 Delete
 Delete All

 Back    ⬍  Select
```

   – **Delete:** Delete the selected number from the Call Log.

   – **Delete All:** Delete all numbers from the Call Log for the category you selected: missed, dialed, or answered. If you are in All Calls, selecting **Delete All** deletes all numbers in all three categories. **Once deleted, this information cannot be retrieved.**

Note: If you are chain dialing a sequence of numbers (including an account number or password, for example) using the pause function as described in "Chain dialing" on page 19, the entire sequence of numbers is saved in the Call Log under "Dialed Calls." If this is the case, we recommend you delete all dialed calls for security reasons.

TIP: You can easily add a "1" or delete an area code in front of a number without having to delete the entire number and re-enter it. Under Call Log, select an entry and then press the "**#**" (# ₛₚₐ𝒸ₑ) key to toggle between different phone number formatting options.

Table 1: Headset button functions

Function	Button Action	Sounds	Indicator Light
Turn headset on	Press and hold for 2 seconds	4 ascending beeps ●●●●	Flashes blue every 10 seconds
Turn headset off	Press and hold for 4 seconds	4 descending beeps ●●●●	
Answer/end a call	Press for 1 second	1 high beep ●	
Adjust volume	Press up or down (not inward)	2 beeps ●● when maximum/ minimum volume is reached	
Redial last number	Press twice	2 beeps ●●	
Pair with mobile phone	While powered off, press and hold for 6 seconds		Alternates flashing blue and red

Table 2: Headset alerts

Alert	Sounds	Indicator Light
Incoming call	3 rapid beeps ●●● with each ring	Flashes blue rapidly while phone is ringing
Low battery	3 beeps ●●● every 30 seconds	Flashes red 3 times every 3 seconds
Charging		Glows solid red
Fully charged		Glows solid blue in charging base

Table 3: Handset screen icons

Icon	Meaning	Action
✉	You have new voicemail messages.*	If set up as a speed dial, press and hold **1** 1⃞ to retrieve messages (see "Checking voicemail" on page 30); otherwise, dial your voicemail number and press **Talk/Flash** 📞.
🔋	Battery is fully charged.	
🔋	Battery is partially charged.	Charge battery if desired.
🔋	Battery is low.	Place handset in handset charging cradle to charge.
⌒	Headset is out of range of handset, has low batteries, or is powered off.	Bring handset within range, charge headset, or power on headset. May need to re-pair your headset and handset (see "Troubleshooting" on page 42).
🎧	Call is active on headset (not on handset or speakerphone).	Press **Handset** (HANDSET) or **Speakerphone** (SPEAKER) to move audio from headset.
🔕	Ringer is turned off.	Increase ringer volume if desired (see "Adjusting the ringer volume" on page 26).
⚷	Keypad is locked.	Press and hold ***** (* LOCK) to unlock keypad (see "Locking the keypad" on page 28).

*You must subscribe to voicemail service from a service provider.

Settings

Adjusting the ringer volume

1. On the main screen, press **Menu** ⎯
   (left soft key).
2. Use the navigator to highlight **Settings**, and
   press **Select** ⎯ (right soft key).
3. Highlight **Ringer Vol/Off**, and press **Select**
   ⎯ (right soft key).

```
Ringer Volume

 ███□□□

Back      Save
```

4. Press **Up** ▲ or **Down** ▼ on the navigator to adjust the volume.
5. Press **Save** ⎯ (right soft key).
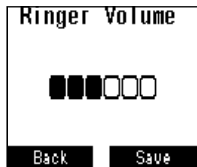
TIP: When you are not on a call, you can access the ringer volume adjustment menu by pressing the **Volume** button on the right hand side of handset.

Turning the ringer off

Permanently: To permanently mute the ringer, follow steps 1–3 in "Adjusting the ringer volume," above, and then press **Down** ▼ on the navigator until all the boxes are empty. Press **Save** ⎯ (right soft key). An icon 🔕 appears on the main screen when the ringer is permanently muted.

Temporarily: To temporarily mute the ringer while an incoming call is ringing, press **Down** on the **Volume** button until the ringing is muted. The call ringer returns to normal volume during subsequent calls.

Volume down
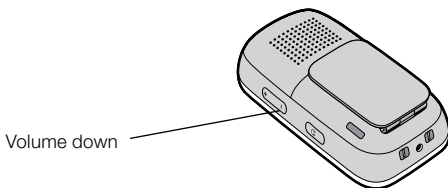
Selecting a ring tone

1. On the main screen, press **Menu** ⎯ (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** ⎯
   (right soft key).

3. Highlight **Ringtones**, and press **Select** ⊙ (right soft key). Press **Up** ▲ or **Down** ▼ on the navigator to highlight a ring tone. A preview of the sound plays.

```
  Ringer Tone
Melody 6
Melody 7
Melody 8
Melody 9
  Back  ◆  Save
```

4. Press **Save** ⊙ (right soft key).

TIP: You can also assign a ring tone to a specific contact. See "Assigning speed dials and ring tones" on page 17.

Adjusting the screen contrast

1. On the main screen, press **Menu** ⊙ (left soft key).

2. Use the navigator to highlight **Settings**, and press **Select** ⊙ (right soft key).

```
Screen Contrast


——————■——————


  Back      Save
```

3. Highlight **Screen Contrast**, and press **Select** ⊙ (right soft key).

4. Press **Left** ◀ or **Right** ▶ on the navigator to adjust the contrast.

5. Press **Save** ⊙ (right soft key).
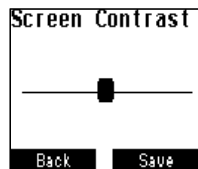
Setting the date and time

1. On the main screen, press **Menu** ⊙ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⊙ (right soft key).

3. Highlight **Date/Time**, and press **Select** ⊙ (right soft key).

```
    Date/Time
Date: 01/04/07
      MM/DD/YY
Time: 03:51pm
      12h
  Back      Save
```

4. Select any of the following options:

   – **Date:** Use the keypad to enter the correct date.

   – **MM/DD/YY:** Press **Left** ◀ or **Right** ▶ on the navigator to switch the date format between MM/DD/YY and DD/MM/YY.

   – **Time:** Use the numbers on the keypad to enter the correct time.

- **12h:** Press **Left** ◀ or **Right** ▶ on the navigator to change the time format from a 12-hour clock to a 24-hour clock and back.

5. Press **Save** ⬭ (right soft key).

Setting the default language

1. On the main screen, press **Menu** ⬭ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⬭ (right soft key).

3. Highlight **Language**, and press **Select** ⬭ (right soft key).

4. Highlight **English**, **Français**, or **Español**.

5. Press **Save** ⬭ (right soft key).

Turning the keypad tone on or off

When the keypad tone is on, you hear a sound when you press a key. You can turn the tone off if you prefer not to hear the sound.

1. On the main screen, press **Menu** ⬭ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⬭ (right soft key).

3. Highlight **Keypad Tone**, and press **Select** ⬭ (right soft key).

4. Highlight **ON** or **OFF**.

5. Press **Save** ⬭ (right soft key).

Locking the keypad

Lock the keypad if you don't want to accidentally dial numbers on your handset.

Press and hold the "*****" ⬭ key for 3 seconds. A lock 🔒 icon appears on the main screen when the keypad is locked.

To unlock the keypad, press and hold the "*****" ⬭ key again for 3 seconds.

Switching between tone dialing and pulse dialing

By default, your Calisto Pro uses tone dialing. You can switch to pulse dialing if you are in an area that requires it.

1. On the main screen, press **Menu** ⬡ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⬡ (right soft key).

3. Highlight **Dial Mode**, and press **Select** ⬡ (right soft key).

4. Highlight **Tone** or **Pulse**.

5. Press **Save** ⬡ (right soft key).

```
┌────────────────────┐
│    Dial Mode       │
├────────────────────┤
│Tone                │
│Pulse               │
│                    │
│                    │
│  Back        Save  │
└────────────────────┘
```
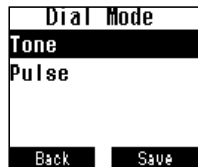
Voicemail

You must subscribe to voicemail service from your phone provider to use the voicemail feature on your Calisto Pro.

Setting up quick voicemail

1. On the main screen, press **Menu** ⌐─⌐ (left soft key).

2. Use the navigator to highlight **Initial Setup**, and press **Select** ⌐─⌐ (right soft key).

3. Highlight **Voicemail Setup**, and press **Select** ⌐─⌐ (right soft key).

```
Initial Setup
Voicemail Setup
Date/Time
Languages
Keypad Tone
 Back  ⬦ Select
```

4. Highlight **Number**, and press **Select** ⌐─⌐ (right soft key). Use the keypad to enter the number you call to access your voicemail, and press **Save** ⌐─⌐ (right soft key).

```
Setup Voicemail

    Number
 Indicator Off

 Back      Select
```

5. Using the chain dialing feature, you can add your voicemail account password and option selections. See "Chain dialing" on page 19 for instructions.
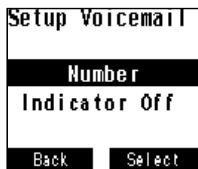
TIP: If you make a mistake when entering the number, press **BackSP** ⌐─⌐ (left soft key).

Checking voicemail

When you have a voicemail message, the voicemail indicator ✉ icon appears at the top of the main screen (see "Setting up quick voicemail," above).

To dial your voicemail number, do one of the following:

- If you have entered your voicemail access number as a speed dial (see "Assigning speed dials and ring tones" on page 17), press and hold the **1** ⌐1☎⌐ key for 3 seconds.

- Enter the voicemail phone number on the keypad and press **Talk/Flash** ⌐☎⌐.

If the voicemail indicator icon ✉ appears after you have retrieved all of your voicemail messages, you can reset the icon. Follow steps 1–3 in "Setting up quick voicemail," above, and then highlight **Indicator Off** and press **Select** ⊟ (right soft key). This is a temporary reset only; the next time you get a new voicemail message, the icon appears on the screen.

Transferring Outlook Contacts into Phonebook

The Calisto Pro Series has a USB port and software CD that lets you transfer contacts from your computer's Microsoft Outlook program into the phonebook on your handset.

To use this feature, you must first install the software from the Calisto Pro Series CD.

System requirements

- Operating systems: Windows® 2000, XP, Vista
- Outlook: Outlook® 2000, 2002, 2003, 2007, Outlook Express

Installing the software

1. Insert the Software CD into your computer's CD/DVD drive.
2. If the CD doesn't automatically run, double-click the **My Computer** icon on your computer desktop and select the CD. Double-click the icon.
3. Follow the onscreen instructions to install the software.

Using the Outlook® Phonebook Utility

1. Connect your computer to the bottom of the charging base using the USB cable. The smaller end of the cable goes into the base; the larger end goes into a USB port on your computer.
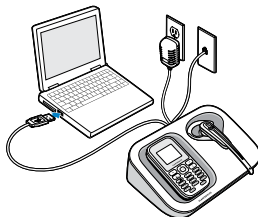
2. Click the **Calisto Phonebook** 📱 icon on your computer. The Calisto Phonebook Live Editor screen shows the contacts currently in the Calisto phonebook. You can edit these contacts directly on this screen (see "Editing an Outlook contact" on page 35).
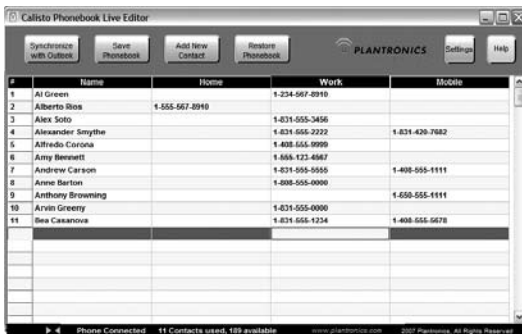
3. Click **Synchronize with Outlook**.

Click here
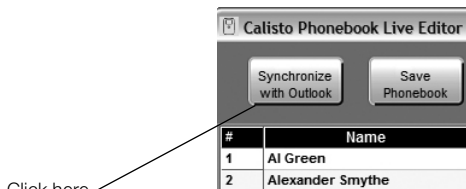
4. The Outlook Contacts screen shows all contacts currently listed in your Outlook program. **New Contacts** are contacts that have

been recently added to Outlook and have not yet been transferred to Calisto. **Updated Contacts** are contacts that have been recently modified in Outlook and do not exactly match those previously transferred. **Unchanged Contacts** are contacts that are already in the Calisto phonebook and have not been recently modified. New contacts are automatically marked for transfer to your Calisto phonebook. Do either of the following:

– To mark additional contacts for transfer, click in the ✔ column to the left of the contact name.

– To unmark a contact for transfer, click the checkmark in the ✔ column to the left of the contact name.

TIP: To select or deselect marked contacts quickly, press and hold the cursor in the checkmark column while scrolling through the list of contacts.

"Name in Phonebook" shows how the name will be displayed on the Calisto handset. You can edit the names from the main screen (see "Editing an Outlook contact" on page 35).

Click here to mark or unmark contacts for transfer

5. Click **Transfer ✔ to Phonebook**. The Plantronics Phonebook Editor screen now shows the list of contacts currently in your Calisto phonebook, including the contacts you just transferred.
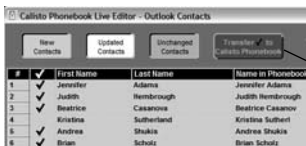
Click here

6. When you are done transferring new and changed contacts, close the Phonebook Live Editor window. You are given the option to save this new phonebook to your computer before the application exits.

Phonebook storage

Your Calisto phonebook can store 200 names, with 3 phone numbers for each contact. At the bottom of the Outlook Utility screen you can see how many entries are used and how many are free. If the contacts you are trying to transfer cause your phonebook to exceed 200 names, a message appears prompting you to delete some contacts. Do either of the following:

- Uncheck some contacts on the Outlook Synchronization screen to transfer fewer contacts.

- Delete some contacts on the Plantronics Phonebook Editor screen (see "Deleting an Outlook contact" on page 36).

TIP: If you make a mistake transferring contacts to your phonebook, you can return to an earlier version of the phonebook (see "Restoring your phonebook" on page 36).

Creating an Outlook contact

1.   On the Calisto Phonebook Live Editor screen, click **Add New Contact**.

2.   Enter the updated information, and click **Add**.

Click here

Editing an Outlook contact

1. On the Plantronics Phonebook Editor screen, click inside the cell of the contact information (name, phone number, and so on) you want to edit.
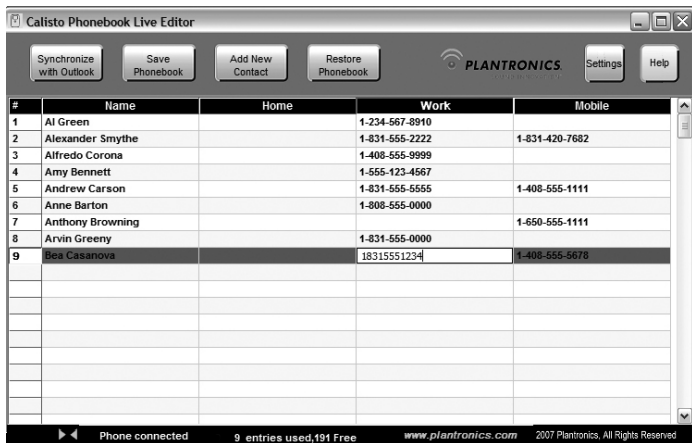
2. Enter the updated information, and press **Enter** or click inside of a different cell.

Deleting an Outlook contact

1. On the Plantronics Phonebook Editor screen, highlight the row containing the contact you want to delete. You can highlight several rows at a time.

2. On your computer keyboard, press **Delete**.

Restoring your phonebook

1. On the Plantronics Phonebook Editor screen, click **Restore Phonebook**.

2. Click **OK** to confirm that you want to overwrite the current contacts and replace the current Calisto Phonebook with the backup copy last created on your computer.

Customizing the Outlook Phonebook Utility

1. On the Plantronics Phonebook Editor screen, click **Config**.

2. Select any of the following options:

   – **Outlook Synchronization:** Select the version of Outlook you want to use to transfer contacts, if you have more than one version on your computer.

Note: If you have two versions of Outlook installed on your computer, the Outlook Phonebook Utility randomly selects one of the two. If you use the other version, you might experience some issues.

   – **Item Colors:** Select this option to personalize the colors of the Outlook Synchronization screen.

3. Click **OK**.

Viewing your updated contacts on your handset

1. Make sure the USB cable is not connected to your computer.

2. On the main screen, press **Menu** ⌫ (left soft key).

3. Use the navigator to highlight **Phonebook**, and press **Select** ⌫ (right soft key).

Answering Calls from Your Computer's VoIP Program

You can use your Calisto Pro to answer VoIP calls from your computer. To use this feature, you must first install the software from the Calisto Pro Series CD.

Plantronics PerSonoCall® VoIP Utility software provides the link between your Calisto Pro and the VoIP software on your computer. PerSonoCall software provides the ability to remotely detect and answer/end a VoIP call using the Calisto headset or handset.

Note: You must dial a VoIP call from the computer, but you can transfer the call to the headset at any time.

System requirements

• Operating systems: Windows 2000, XP, Vista

Note: Some PerSonoCall features are not applicable to the Calisto Pro. These options are grayed out on the screen.

• VoIP service providers supported: Skype™, Yahoo!® Voice (VoIP calling service not included; prior subscription to a supported VoIP service required)

Installing the VoIP Utility software

1. Insert the Software CD into your computer's CD/DVD drive.

2. If the CD doesn't automatically run, double-click the **My Computer** icon on your computer desktop and select the CD. Double-click the icon for the program **Setup.exe**.

3. Follow the onscreen instructions to install the software.

   Recommended settings:

   – Under **Setup Type** on the PerSonoCall InstallShield Wizard screen, select **Complete**.

   – Select the option **Launch PerSonoCall whenever Windows starts**.

- Click the **Launch audio devices control panel** button and select the **Audio** tab.

- Under **Sound Playback** and **Sound Recording** default devices, make sure Plantronics Calisto Pro Series is **NOT** selected. This allows your computer to direct audio sources such as music to your computer speakers instead of Calisto.

- Instead, select your computer speaker option (which might appear under a different name).

- Press **OK**.

Once the VoIP Utility software is installed, plugging in the USB cable should cause the following icon to appear in your computer's system tray: . If this icon does not appear, you may need to reinstall the software. If the Calisto Pro is not detected by your computer, the following icon appears in the system tray:

4. Launch the VoIP application:

- **With Skype:** Upon launching the application, a screen appears that reads **Another program wants to use Skype**. Select the option **Allow this program to use Skype**.

- **With Yahoo!:** Launch the Yahoo! Voice application.

5. Configure your VoIP service (first-time use only):

- **With Skype:** Launch Skype and select **Tools** > **Options** > **Sound/Audio Devices** among the options on the left. In all three pull-down menus—**Audio In**, **Audio Out**, and **Ringing**—select the **Plantronics** option. Save these settings before exiting the screen

- **With Yahoo!:** Launch Yahoo Voice! and select **Messenger** > **Preferences** > **Calling & Audio**. In all three pull-down menus—**Microphone**, **Speakers** and **Ringer**—select the **Plantronics** option. Select **Apply** before exiting the screen.

Note: If the "Call Set Up Assistant" is disabled, it has no effect on Calisto's ability to place VoIP calls.

Note: For the latest software troubleshooting tips, see www.plantronics.com/downloads.

Using the PerSonoCall VoIP Utility

1. Connect your computer to the bottom of the charging base using the USB cable. The smaller end of the cable goes into the base; the larger end goes into a USB port on your computer.

2. Make sure your computer VoIP call software (Skype or Yahoo! Voice) is running.

Note: If you have several USB ports on your computer, we recommend you always use the same one to connect Calisto.

3. Do one of the following:

   – **To place a call:** Place the call as you normally do using your VoIP software. Your handset screen displays "Calling Internet."

TIP: You must dial calls from the VoIP software on your computer; you cannot dial VoIP calls from the handset.

   – **To receive a call:** When a VoIP call arrives, the handset has a distinctive VoIP ring and your handset screen displays "Internet Incoming Call." Answer the call as you normally would using the handset, speakerphone, or headset (see "Receiving calls" on page 9).

   – **To end a call:** End a VoIP call in the same way you normally would using the handset or the headset (see "Ending calls" on page 11).

TIP: When you are on a VoIP call, you can talk as you normally would from the handset, or transfer the call between the handset, speakerphone, and headset (see "Switching calls between handset, headset, and speakerphone" on page 10).

Using the Handset with the Charging Base

Locating the handset from the charging base

Press the **handset locator** (LOCATE) button on the charging base. The handset rings. After you have located the handset, press any button to stop the ringing.

Press here ——————
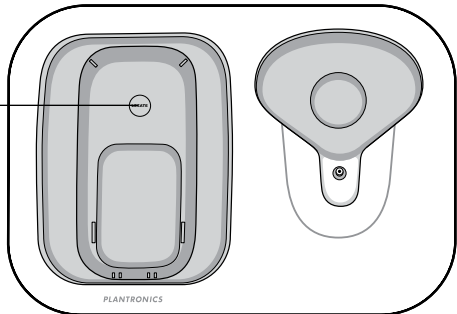
Note: The handset will not ring if it is out of range or if the battery has run out of charge.

PLANTRONICS

Registering your handset with the charging base

Your handset comes pre-registered with the base. If the handset screen displays "Searching for base" even when the handset is on the base and the AC power adapter and phone cord are properly connected, follow these steps to re-register the handset with the base.

1. On the main screen, press **Menu** ⎡—⎤ (left soft key).

2. Use the navigator to scroll down and highlight **Initial Setup**, and press **Select** ⎡—⎤ (right soft key).

```
Registration
Successful

Back        OK
```

3. Highlight **Headset/Base**, and press **Select** ⎡—⎤ (right soft key).

4. Highlight **Register to Base**, and press **Select** ⎡—⎤ (right soft key).

5. While the handset is in registration mode, press the **handset locator** (LOCATE) button on the charging base until the screen shows registration is successful.

Using a Different Headset

Pairing with a new headset

Your Calisto handset can be used with other Plantronics Bluetooth headsets. You can pair only one headset at a time with the Calisto handset. Please note that other headsets may not behave the same or offer all the same features as the Calisto headset.

1. On the main screen, press **Menu** ⊂⁻⊃ (left soft key).

2. Use the navigator to scroll down and highlight **Initial Setup**, and press **Select** ⊂⁻⊃ (right soft key).

3. Highlight **Headset/Base**, and press **Select** ⊂⁻⊃ (right soft key).

4. Highlight **Pair New Headset**, and press **Select** ⊂⁻⊃ (right soft key).

5. Select either of the following options:

   – **Remove Headset:** To manually remove a headset, highlight this option, press **Select** ⊂⁻⊃ (right soft key), and then press **Delete** ⊂⁻⊃ (right soft key).

   – **Pair Headset:** To pair with a new headset, or to re-pair with your original headset if the ⦵ icon is consistently displayed on the screen (see "Troubleshooting" on page 42), highlight this option, press **Select** ⊂⁻⊃ (right soft key), and follow the onscreen instructions. The steps are the same as in "Pairing your Calisto headset with your mobile phone" on page 12 (see steps 2 and 4).

Using a corded headset

Insert a corded headset into the corded headset 2.5mm jack on the right side of the handset. When a corded headset is connected to the Calisto handset, calls are automatically sent to the headset. To use the handset with the Calisto headset, you must remove the corded headset.

Troubleshooting

Common screen icons and warning messages

Searching for base: Appears when the handset is not connecting to the base or is beyond range of the base (range is up to 300 feet). Make sure the AC power adapter and telephone cord are connected. If the problem persists, you may need to re-register the handset with the base (see "Registering your handset with the charging base" on page 40).

```
Searching for
    Base...

08/25    10:04am
 Menu
```
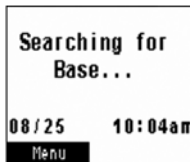
Headset out of range: Appears when the headset is beyond range of the handset (range is up to 33 feet). Bring the handset within range. If the problem persists, you may need to re-pair the headset with your handset (see "Pairing with a new headset" on page 41).

```
        ⌒
     Headset
  Out of Range

 Back
```

Problem	Solution
The voicemail indicator icon ✉ is not working.	Make sure you subscribe to voicemail service from your phone service provider. Occasionally, your phone service may send out a signal that causes the Calisto handset to display the voicemail icon when you have no new messages. See "Checking voicemail" on page 30 for information on resetting the icon. In some instances, the voicemail icon may also disappear a few minutes after removing the handset from the charging base and pressing **Talk** and then **End**. Contact your phone service provider if the problem persists.

Problem	Solution
There is no dial tone in the handset.	Make sure the battery is properly installed and fully charged. A full charge my take up to 16 hours. The screen displays a full battery 🔋 icon in the upper right-hand corner when the battery is fully charged.

Make sure the base and all cables are plugged in correctly. See "Setup" on page 4 for details.

The handset may not be registered to the base properly. Follow the steps in "Registering your handset with the charging base" on page 40 to re-register the handset with the base. |
| I am unable to place calls using the headset. | If 📶 is displayed on the screen, make sure the headset is fully charged, powered on, and within 33 feet of the handset. In the charging base, the indicator light changes from red to blue when the headset is fully charged.

If 📶 is not displayed on the screen, press the **Headset** ⊖ button for under 1 second. You should hear a beep in the headset and then the phone dial tone.

If the problem continues, see "Pairing with a new headset" on page 41 for instructions on how to re-pair your headset with your Calisto handset. |
| Handset does not ring. | The ringer is turned off. Follow the steps in "Turning the ringer off" on page 26 for instructions on how to turn the ringer back on.

The base is not properly connected to a telephone jack. You can also plug another phone into the same telephone jack to check if there is a dial tone or if the line is out of service. |

Problem	Solution
I am unable to place VoIP calls on the handset or headset.	PerSonoCall is not installed or not configured correctly (see "Installing the VoIP Utility software" on page 37). Check that the correct system tray icon 🎧 appears when you plug the USB cable into your computer's USB port. If this icon does not appear, try plugging the USB cable into the port again. If this doesn't work, close PerSonoCall and relaunch it by clicking the desktop icon. Relaunch Skype. If the problem still persists, remove the PerSonoCall software from your computer and reinstall it from the CD (see www.plantronics.com/downloads for more software troubleshooting tips).
	The USB cable is disconnected or damaged. Unplug and replug the cable into both your handset and your computer.
	You are using an older version of the VoIP service (Skype, etc.) on your computer that is not supported by your Calisto Pro Series. Download the latest version of your VoIP software.
There is no dial tone.	Check the phone line connection from the base to the wall phone line jack to make sure they are properly connected.
	If the headset doesn't have a dial tone but the handset does, check to see if the headset is paired with handset properly. Press the **Headset** ⊖ button once and see if the headset icon is displayed on the handset screen. If the icon is not displayed, follow the steps in "Pairing with a new headset" on page 41 to pair your headset with your handset.
Caller ID is not displayed.	Make sure you subscribe to caller ID service from your phone service provider.
	The incoming call party has caller ID blocking and is restricting the displaying number.

Problem	Solution
The caller cannot hear me.	Check the handset screen to make sure the call is not muted.
	If you are using the headset, make sure you have transferred the call to the headset. See "Switching calls between handset, headset, and speakerphone" on page 10 for instructions.
	Make sure the headset microphone is pointed toward your mouth for optimal audio performance.
I am having trouble hearing the caller.	If you experience low volume on the headset, increase the volume of the headset. See "Adjusting call volume using your headset" on page 14 for instructions.
	If volume is low on the handset, increase the volume of the handset. See "Adjusting call volume" on page 10 for instructions.
There is static and/or interference on the call.	Your handset might be out of range of the base. Move the handset closer to the base. The maximum handset-to-base range is 300 feet in optimal conditions. The range depends on environmental conditions.
	Your headset might be out of range of the handset. Move the headset closer to the handset. The maximum headset-to-handset range is up to 33 feet. If you move beyond the range of the headset, the call will drop.
	If the base is in close proximity of microwaves, ovens, TVs, and any electrical appliances, try moving it away from those devices.
	If you have DSL on the same phone line, be sure that you are using a DSL filter between the base and the telephone jack. You may obtain a DSL filter from your DSL service provider.

Problem	Solution
I am having problems pairing the headset with a mobile phone.	Make sure that your mobile phone is Bluetooth enabled. If you previously paired your mobile phone with another headset, disconnect the link between the mobile phone and the headset before pairing the mobile phone with your Calisto headset. During pairing, make sure that your Calisto headset is in pairing mode while your mobile phone is searching for Bluetooth devices. See the online pairing guide at www.plantronics.com/easytopair or your mobile phone user manual for more information. For complete pairing instructions, see "Pairing your Calisto headset with your mobile phone" on page 12.
My mobile phone does not work when used within range of my Calisto headset.	When using the headset with your mobile phone for the first time, it is recommended that you do it out of range from the Calisto handset and base. Once you have successfully received and answered calls with your mobile phone, bring the headset back within range to answer both landline and mobile calls. By default, incoming and outgoing mobile calls are automatically sent to the Calisto headset instead of the mobile handset when the headset is within range of the mobile phone. Therefore, if a call dialed or answered on the mobile phone cannot be heard, the audio is most likely in the Calisto headset. To transfer the audio back to the mobile phone, press and hold the **Headset** ⊖ button for 2 seconds (see "Mobile call transfer" on page 15).
My headset does not respond when I press the button.	The **Headset** ⊖ button should be pressed "inward" for under 1 second in order to answer or end a call. A high beep indicates that the headset has successfully registered the command. Pressing the **Headset** ⊖ button longer could trigger a different headset command. In some instances, there can be a slight delay between pressing the **Headset** ⊖ button and connecting to a landline call (see "Placing calls" on page 9), connecting to a mobile call, or having the mobile phone perform a specific action such as redial or "call reject" (see "Additional mobile phone/headset features" on page 15).

Problem	Solution
The handset does not respond when I press the **handset locator** (LOCATE) button.	The handset is out of range of the base or the handset battery is too low.
When I open the Outlook Phonebook Utility application, the buttons are grayed out and I cannot make any selections.	See "Using the Outlook® Phonebook Utility" on page 32 for complete instructions. Make sure the USB cable from the Calisto is connected to your computer. If the USB cable is connected and the buttons are still grayed out, you may have the wrong version of Outlook selected. Click the **Settings** button. Under **Outlook Synchronization**, select the version of Outlook you are currently using.
Handset battery life is short.	The handset is not fully charged. Place the handset back in the charging base and charge for a minimum of 16 hours. The handset battery is old and will not charge well. Replace the battery; see "Replacing the handset battery" on page 7 for instructions.
I need to reformat the number that is displayed in the Call Log—for example, to add a "1" in front of the area code or to remove the area code completely.	In the Call Log, highlight the phone number you want to edit/format and press the "**#**" (# SPACE) key repeatedly for different formatting options. Options include adding a "1" in front of an area code or simply deleting an area code. For more editing tips, see "Viewing and editing the Call Log" on page 23.

Product Specifications

Headset specifications

- Battery Life/Talk Time: Up to 8 hours*
- Standby Time: Up to 240 hours**
- Charge Time: 2 hours
- Power Requirements: 5V DC–300 mA
- Battery Type: Lithium Ion Polymer
- Storage and Usage Temperature: 50F–104F (10C–40C)
- Bluetooth version v1.2; up to 33 ft. range from headset to compatible device
- Compatible with Bluetooth enabled mobile phones or Bluetooth devices supporting headset or hands-free profiles
- Weight: .65 oz.
- Noise-canceling microphone
- Call Answer/End, Volume, Redial functions

* Performance may vary by device.

Handset specifications

- Battery Life/Talk Time: Up to 8 hours
- Standby Time: Up to 100 hours
- Replaceable Battery: 2x AAA Ni-MH battery pack, 700~750mAh
- Charge Time: Typical 16 hours the first time
- Multi-language Menu: English/French/Spanish

Help/Contact

Technical assistance

Visit our Web site at www.plantronics.com/support for technical support including frequently asked questions, compatibility, and accessibility information.

For additional assistance, call 1-888-237-2557 to speak to a Calisto support specialist.

Warranty

Limited warranty

- This warranty covers defects in materials and workmanship of products manufactured, sold, or certified by Plantronics which were purchased and used in the United States and Mexico.

- This warranty lasts for one year from the date of purchase of the products.

- This warranty extends to you only if you are the end user with the original purchase receipt.

- We will, at our option, repair or replace the products that do not conform to the warranty. We may use functionally equivalent reconditioned/refurbished/remanufactured/pre-owned or new products or parts.

- To obtain service in the U.S., contact Plantronics at (800) 544-4660. To obtain service in Mexico, contact Plantronics at 001 800 544 4660.

- THIS IS PLANTRONICS' COMPLETE WARRANTY FOR THE PRODUCTS.

- This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Please contact your dealer or our service center for the full details of our limited warranty, including items not covered by this limited warranty.

FCC/Regulatory Notices

FCC Compliance Class B Digital Device

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by Plantronics for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Declaration of Conformity

Plantronics, Inc. 345 Encinal St. Santa Cruz, CA 95060 declares that this cordless phone complies with 47 CFR Parts 2 and 15 of the FCC Rules as Class B digital devices.

Privacy of communications may not be ensured when using this phone.

Calisto USB cable is to be used only with Calisto Pro Series product and not with other USB devices. Only USB cable included in this package should be used with this equipment to ensure compliance with the Class B FCC limits.

Canadian Compliance

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme á la norme NMB-003 du Canada.

Federal Communications Commission (FCC) Part 68 Statement

This cordless phone complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the bottom of this equipment is a label that contains, among other information, a product identifier in format US: AAAEQ##TXXXX. If requested, this information must be provided to the telephone company. The Ringer Equivalence Number (REN) is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label. This equipment uses the following USOC jack: RJ11C. A plug and jack used to connect this equipment to the premise's wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details. Connection to Party Line Service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that the temporary discontinuance of services may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes

in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If trouble is experienced with this equipment, for repair or warranty information, please contact Plantronics, Inc. at 1-800-544-4660. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment from the network until the problem is solved. This equipment is hearing aid compatible.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

RF Exposure Statement: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm (approximately one foot) from nearby persons. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Industry Canada CS-03 Declaration of Conformity

This product meets the applicable Industry Canada technical specifications. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference with one or more of the following measures: Reorient or relocate the receiving antenna (that is, the antenna for the radio or television that is "receiving" the interference). Reorient or relocate and increase the separation.

QDID of the BT audio gateway: B012849
QDID of BT headset: B012421

Safety Instructions

Please read the following safety and operational instructions before using your Calisto phone/ Bluetooth® headset system. Please keep these instructions for your reference. When using this product, these basic safety precautions and warnings should be followed to reduce the risk of fire, electric shock, injury to persons and damage to property.

This symbol ⚠ identifies and alerts the user to the presence of important safety warnings.

⚠ WARNINGS

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Plug the AC adapter into the outlet nearest the equipment that is easily accessible.
- CHILDREN. Never allow children to play with the product—small parts may be a choking hazard.
- Check local laws regarding use of a mobile phone and headset while driving.
- If you use the headset while driving, ensure your attention and focus remain on driving safely.
- Observe all signs that require an electrical device or RF radio product to be switched off in designated areas, such as hospitals, blasting areas, potentially explosive atmospheres, and aircraft.
- On aircraft, obey the airline regulations for use of wireless equipment.
- To reduce the risk of electric shock, explosion, or fire use only the supplied charger or Class 2 AC adapter to charge the headset. Ensure that the voltage rating (e.g. 120v, 60 Hz) corresponds to the power supply you intend to use.
- Do not disassemble the AC adapter as this may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Do not insert anything into the product because this may cause damage to the internal components or cause injury to you.
- Avoid contact with liquids. Do not locate this product near water, for example, near a bathtub or sink, in a wet basement, or near a swimming pool.
- Discontinue use of product and contact Plantronics if the product overheats, has a damaged cord or plug, if the product has been dropped or damaged, or if the product has come into contact with liquids.
- This product should never be placed over or near a heat register and should not be placed in a built-in installation unless proper ventilation is provided.
- Exposure to high-volume sound levels may damage your hearing. Although there is no single volume setting that is appropriate for everyone, you should always use your headset or headphones with the volume set at moderate levels and avoid prolonged exposure to high-volume sound levels. The louder the volume, the less time is required before your hearing could be affected. You may experience different sound levels when using your headset or headphones with different devices. The device you use and its settings affect the level of sound you hear. If you experience hearing discomfort, you should stop listening to the device through your headset or headphones. To protect your hearing, some hearing experts suggest that you:

1. Set the volume control in a low position before putting the headset or headphones on your ears.
2. Limit the amount of time you use headsets or headphones at high volume.
3. Avoid turning up the volume to block out noisy surroundings.
4. Turn the volume down if the sound from the headset or headphones prevents you from hearing people speaking near you.

See www.plantronics.com/healthandsafety for more information on headsets and hearing.

⚠ HANDSET BATTERY WARNINGS

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Charge the headset according to the instructions supplied with the unit.
- Do not expose the battery to high temperatures.
- Do not puncture or otherwise damage the battery. The cell contains corrosive materials which may damage eyes and skin and may be toxic if swallowed.
- Do not short-circuit the battery, as this may result in a sudden rise in temperature.
- Do not incinerate the battery.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control center.
- Dispose or recycle the battery according to local and regional regulatory requirements.

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Use only with Calisto Battery Pack (Plantronics part #77049-01).

PLANTRONICS
SOUND INNOVATION

For more information about Plantronics Calisto or
other Plantronics products, visit our Web site at:
www.plantronics.com

TEL: 800-544-4660 in USA and Mexico