BackBeat PRO

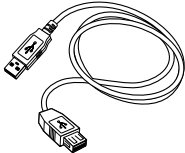User Guide

Contents

What's in the box

Headphones
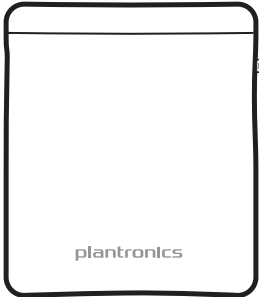
Ballistic nylon travel case

Charging cable

3.5mm Apple cable

Headphone overview

Power on/off	Slide the switch ⏻ to power on or off.
Active Noise Canceling	Slide the switch to activate or deactivate Active Noise Canceling (ANC). ANC will block out unwanted noise.
Play/pause music	Tap the Play/pause button ▶ǁ on the left ear cup to play or pause music.
Volume	Rotate the volume wheel ◀± forward (+) or backward (–) to control the volume.
Track selection	Rotate the track wheel forward Ⅰ▶ or backward ◀Ⅰ to control the track selection.
Open mic	You will be able to hear your surroundings by tapping the Mic button 🎤 when not on a call.
Voice dial (phone feature)	Press the Call button 📞 for 3 seconds, wait for the phone prompt and then tell the phone to dial the name of a stored contact.
Answer or end a call	Tap the Call button 📞 on the right ear cup.
Decline a call	Press and hold the Call 📞 button for 2 seconds.
Mute	During a conversation, press the Mic button 🎤. You hear "mute on" or "mute off." While the microphone is muted, an alert repeats every 15 minutes.
Call back last call	To dial your last number you dialed, double-tap the Call button 📞.

Get Paired

The first time you power on your headphones the pairing process begins.

NOTE *If your phone supports Near Field Communication (NFC) go to **NFC pairing (Android)**.*

1 Holding your headphones, slide the power switch ⏻ to the on position. The headphone LEDs flash red and blue.
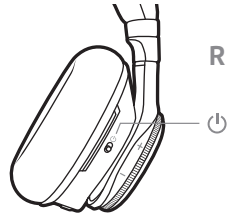
2 Activate Bluetooth® on your phone and set it to search for new devices.
   • **iPhone**® Settings > Bluetooth > On*

   • **Android**™ Settings > Bluetooth: On > Scan for devices*

   NOTE **Menus may vary by device.*

3 Select "PLT_BBTPRO."
   Once successfully paired, the headset LEDs stop flashing.

NFC pairing (Android)   1 Ensure NFC is on and your phone's display is unlocked. (Phones may vary.)

2 Tap and hold the headphones to the phone's NFC tag location until NFC pairing completes. If necessary, accept the connection.
   NOTE *The headphone's NFC tag is located on the outside of the left ear cup. (Phone tag locations vary.)*
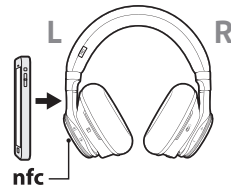
Charge

It takes up to 3 hours to fully charge your headphones. The LEDs turn off once charging is complete.
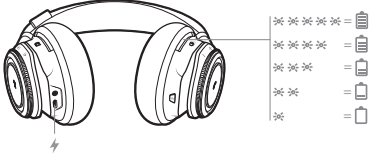

TIP *To check the headphones battery status, tap the Call button while wearing your headphones. Headphones must be in idle state.*

Your headphones have up to 24 hours of listening time.

Adjust the fit

Adjust the headphones for a comfortable fit.

Lengthen or shorten the band until it fits comfortably. When not using your headphones, fold the ear cushions in and against your body.
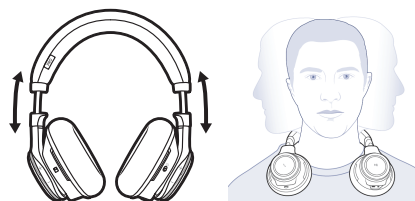
Pair second device

1 Press and hold the Call button ☎ until the LEDs flash red and blue.

2 Activate Bluetooth on your second device and follow steps 2 and step 3 in "Get Paired."

Use sensors

Smart sensors respond when you put on or take off your headphones.

Putting on your headphones will:

• Resume paused music

• Activate noise cancelling (when switched on)

• Answer an incoming call

• Transfer an active call to headphones

Taking off your headphones will:

• Pause music (while music is playing)

• Deactivate noise cancelling (when switched on)

• Transfer an active call to mobile phone

Enabling or disabling Smart Sensors
When your headset is powered on and in an idle state, press and hold the mic button and the call button for more than 4 seconds. You will hear a voice prompt alerting you of the change.

Reset Sensors

You may need to reset the sensors if they are not working as expected.

1 Connect your headphones to the USB port on your computer using the charging cable.

2 Lay the headphones on a non-metallic surface and wait at least 10 seconds.

3 Disconnect the headphones and try the sensor features again.

Airplane Mode

When the battery is exhausted use your headphones with the provided 3.5 mm Apple cable.
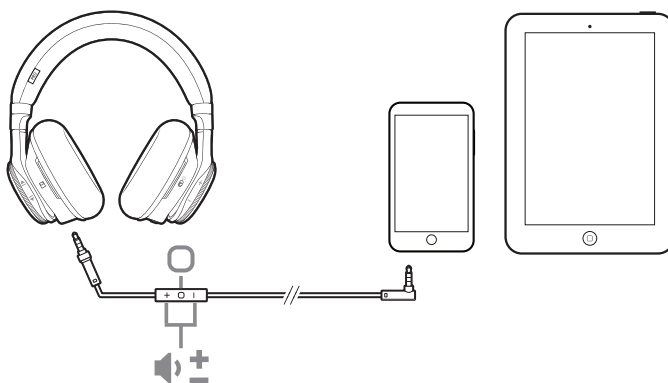
Use the cable to:

• Adjust the volume with the (+) and (–) buttons.

• Play/pause music or answer/end a call with the ○ button = single tap

• Track forward with the ○ button = double tap

• Track backward with the ○ button = triple tap

• Activate Siri with the ○ button = 3 second press

Advanced open mic

While wearing your headphones you will be able to hear your surroundings by activating Open Mic 🎙.

To increase or decrease the microphone level, rotate the volume wheel 🔊± forward (+) or backward (–). To cancel Open Mic, press the Mic button again.

Customize

Your headphones speak in English. You can change the language and other settings using your PC/Mac, the updating tool, and the provided USB cable.

The updating tool (plantronics.com/myheadset-updater) enables you to:

- Change language
- Receive firmware updates
- Turn "mute off" voice alert on/off
- Turn smart sensors on/off

Specifications

Listening time	Up to 24 hours wireless streaming*
Standby time	Up to 21 days*
DeepSleep mode	Up to 180 days*
Operating distance (range)	Up to 100 meters/330 feet from phone or tablet with Class 1 Bluetooth
Headphones weight	340 grams
Audio	aptX® low latency codec2AAC codec2, 40mm dynamic drivers, Frequency response 20-20kHz
Noise canceling	Controllable Active Noise Canceling (ANC) plus Digital Signal Processing (DSP) and dual microphones
Multipoint	Simultaneously connect two Bluetooth devices (2H2S)
Status alerts	Spoken alerts in 14 language options, which vary by region (US and UK English, Cantonese, Danish, EU-French, German, Italian, Japanese, Korean, Mandarin, Norwegian, Russian, EU-Spanish and Swedish)
Battery type	Rechargeable, non-replaceable lithium-ion
Charge time (maximum)	Up to 3 hours
Cables	USB charging and angled 3.5mm with inline mic (compatible with Apple devices)
Bluetooth v4.0 + EDR	A2DP for audio streaming, AVRCP for music controls, Hands-free v1.6 for wideband, and Headset v1.2
Operating and storage temperature	32°F – 104°F (0 – 40°C)
Service and support	1-year limited warranty

NOTE * Performance is dependent upon battery and may vary by device.

Support