# plantronics®

LEARN MORE

BackBeat® GO

WIRELESS STEREO

Designed in Santa Cruz, California

TAKE A LOOK

A ▶ **Calls and streaming audio**

- **Take a call or end it** (1 tap)
- **Reject a call** (2-second press)
- **Hold first call and answer second call** (1 tap)
- **Switch between calls** (2-second press)
- **End second call and retrieve first call** (1 tap)
- **Transfer call from phone** (1 tap)
- **Redial** (2 taps)
- **Use phone's voice-control feature to make a call** (2-second press until tone is heard)
- **Reconnect lost Bluetooth® connection** (1 tap if the earbuds can't automatically reconnect)
- **Play or pause audio** (1 tap)
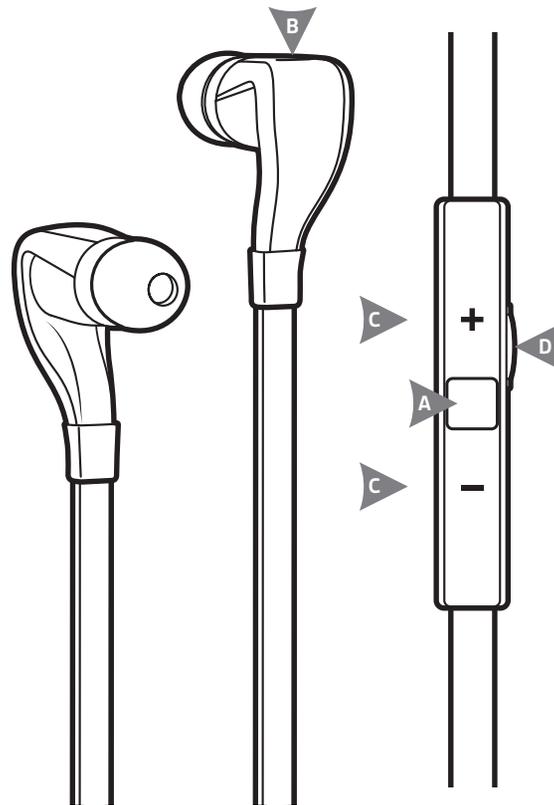
B ▶ **Micro USB charging port (right earbud)**

- **1 hour before first use** (LED is red until fully charged)
- **2.5 hours for full charge**

C ▶ **Volume, tracking and mute**

- **Volume up or down** (1 tap on + or − per level change)
- **Track forward or back** (2-second press on + or − per track change)
- **Mute on or off during a call** (1 tap on both + and −)

**D** ▶ **Power, pairing and battery check**

- **Turn on or off** (2-second press)
- **Activate pairing mode after initial set up** (press until red/blue LED flashes)
- **Check battery level** (1 tap when power is on)

Be safe! Please read the safety guide before using your new headphones.

GET CONNECTED

Earbuds can only be paired and connected with one device at a time. See "Switch Devices" section for more detail.
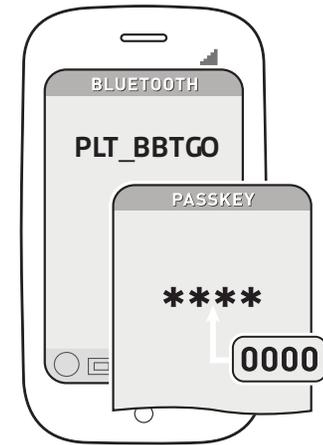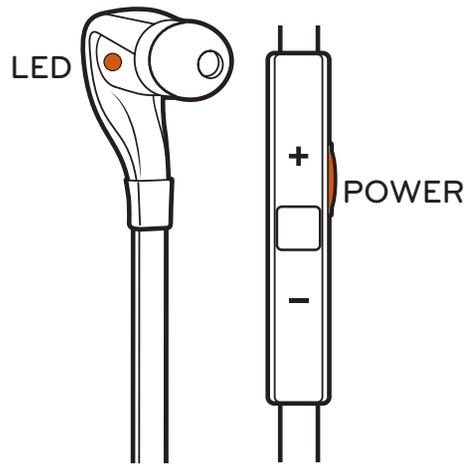
1. READY

First time, right out of the box:

With earbuds turned off, activate Bluetooth pairing mode by pressing Power/Pairing button on. The LED flashes red/blue to indicate pairing mode.

Pairing new phone/reconnecting original:

With earbuds turned off, press Power/Pairing button until the LED flashes red/blue.

2. SET

Activate the Bluetooth feature on your device, then use phone menus to "add," "search" or "scan" for new Bluetooth devices.

Phones have different menus to select from:

iPhone: Settings > General > Bluetooth > On (starts the search for devices)

BlackBerry® smartphone: Settings/options > Bluetooth: On > Search for devices

Android™ smartphone: Wireless & Networks > Bluetooth: On > Scan for devices

3. CONNECT

Select "PLT_BBTGO" from the list of Bluetooth devices shown on your device.

If device asks for a passcode, enter four zeros (0000). You may see **** on screen.

Some devices also ask to confirm connection after pairing.

The earbud's LED will stop flashing red/blue once successfully paired/connected.

You can now make a call using your device's keypad or voice-dialing feature and enjoy audio listening from your device.

TRY IT ON

The right fit = the best audio:

For the best sound performance and a secure, comfortable fit, be sure to adjust the earbuds to rest gently in your ear and drape around the back of your neck. Use the provided fit kit to find the eartip that works best for you.
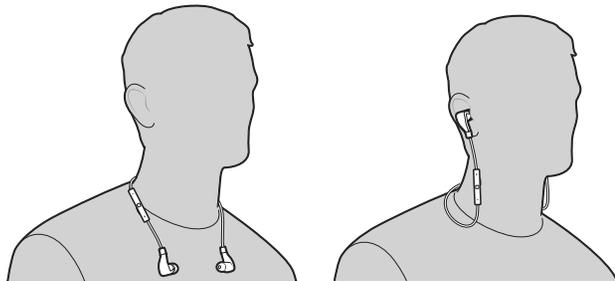
For additional support, place the optional stabilizer behind the eartip. The loop of the stabilizer will fit snugly into the back area of your ear.

LEFT

1

2

3

4
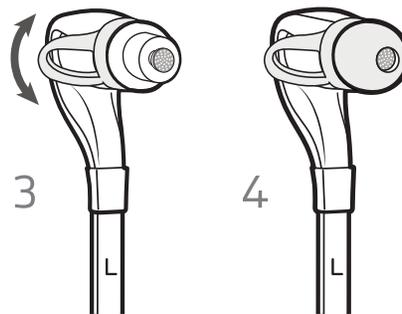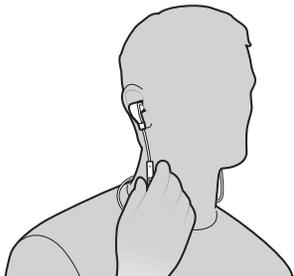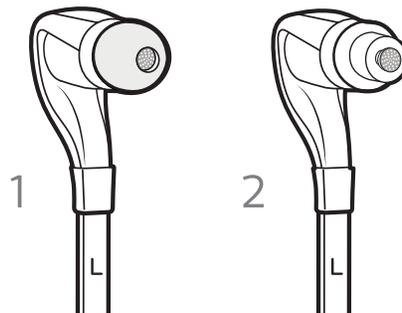
Switch Devices

BackBeat GO does not support multipoint connectivity, so it can only recognize and remember one paired device at a time.
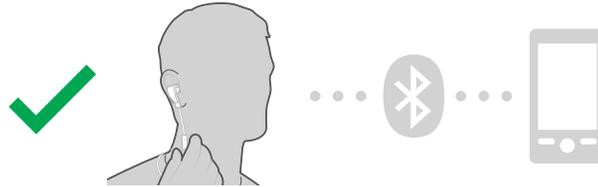
For example, each time you switch from using your smartphone to your tablet, you will need to establish a new pairing with your BackBeat GO earbuds.

For some phones and tablets, if reconnection by selecting "PLT_BBTGO" from the list of known devices does not work at first try, you need to delete "PLT_BBTGO" from the list and try a new pairing.
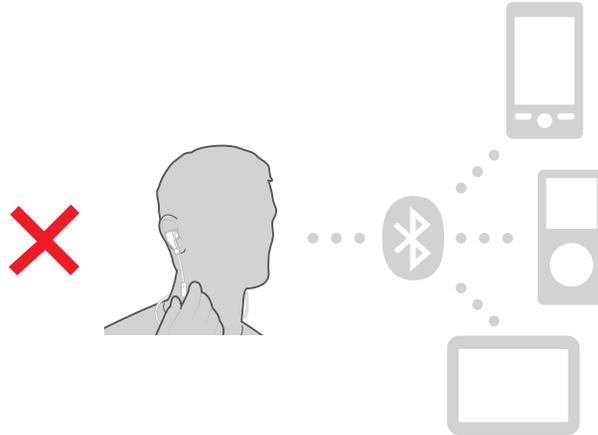
TIPS

Stay near your device:

Bluetooth has a working "range" of up to 33 feet between your phone and earbuds before audio degrades and the connection is lost. For best audio reception, keep your phone on the right side of your body.

Learn how to reconnect:

Your earbuds try to reconnect a lost connection. If they can't, then tap the Call button once or manually reconnect via your phone's Bluetooth menu.

Decipher the beeps:

If you have a call on hold, you will hear a beep every 5 seconds. If you are on mute, you will hear a beep every 30 seconds.

In addition, if you long-press certain buttons (more than 2-second press), a feedback beep will be heard (example, accessing the Voice Control feature on your phone).

Juggle two calls:

You can take a second call and place the first call on hold by tapping the Call button to accept the new call.

Switch between calls by pressing the Call button for a few seconds and you will hear a beep, indicating the switch is happening.

You can end a call and return to the other call on hold by tapping the Call button. Some phones require tapping the Call button twice.

Use your voice:

Some smartphones allow you to use voice commands to activate their features, such as voice-dialing or playing music.

To activate your smartphone's voice controls, press the Call/Audio button until you hear your phone prompt you for a command.

Never miss a call:

You will hear an incoming call alert while listening to stored or streaming audio. When you take the call, your stored audio (downloaded tunes, video or podcasts) will pause.

If you are listening to live streaming audio (Internet radio) then it will mute, not pause, during your call. Once you end your call, your playback or streaming will resume.

Check the battery level:

If you are on a call or listening to audio you will hear a tone when the battery is low.

You can check the battery level by tapping the Power button. The LED flashes to show the charge level.

Blue flash = battery OK to full

Red flash = less than 15 minutes call time remaining

Keep it clean

Use a dry cotton swab to wipe clean the eartip and fabric screen that covers the speaker.

SPECIFICATIONS

Talk Time	Up to 4.5 hours
Play Time	Up to 4 hours
Standby Time	Up to 10 days
Operating Distance (Range)	Up to 33 feet from device
Headphones Weight	13 grams
Speakers	6mm neodymium
Noise Reduction	Digital Signal processing (DSP) and full duplex echo cancellation
Charge Connector	Micro USB charging
Battery Type	Rechargeable, non-replaceable lithium-ion polymer
Charge Time (Maximum)	2.5 hours
Power Requirements	5V DC – 180 mA
Bluetooth Version	v2.1 + EDR
Bluetooth Profiles	A2DP 1.2, AVRCP, HFP v1.5, HSP v1.1
Operating, Storage and Charging Temperature	32°F - 104°F (0°C - 40°C)

NEED MORE HELP?

Phone support in USA:

1-866-363-BLUE (2583) or
plantronics.com/support

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