

PLANTRONICS

# Vista Series

## PROFESSIONAL CORDED HEADSET AUDIO PROCESSORS



### Innovative audio technologies deliver supreme sound clarity and comfortable listening.

Offering a unique blend of advanced audio technologies, Plantronics audio processors provide exceptional call clarity for contact center agents and business professionals. Exclusive technologies† ensure superior clarity and consistent sound levels. Along with convenient features such as ergonomic controls and Quick Disconnect™ deliver greater user comfort and productivity. Together with a Plantronics professional corded headset, Plantronics audio processors ensure greater audio accuracy—resulting in improved customer satisfaction and lowered costs of doing business.

#### VistaPlus™ AP15

##### Crystal-clear conversations for contact center professionals

Delivering the clearest audio through AudiolQ®'s DSP-powered multiband compression, noise and echo reduction algorithms, the VistaPlus AP15 is specifically designed for contact centers that require the highest audio accuracy and clarity. The AP15 optimizes the audio quality of phone calls, compensating for degraded signal quality, reducing noise levels in the call and keeping calls at a consistent and comfortable listening level. Echo cancellation ensures superior sound even on VoIP systems.

The VistaPlus AP15 audio processor delivers:

- **Audio accuracy.** Through DSP-based multiband compression technology, the VistaPlus AP15 improves call intelligibility by correcting for signal loss anywhere in the bandwidth.
- **Comfortable listening.** AudiolQ ensures consistent, comfortable listening, automatically adjusting the fluctuating noise levels of incoming calls to the user-specified preference and protecting against sudden loud noises on the incoming phone line, such as fax tones or whistle blasts.
  - **Background noise compensation.** The AP15 automatically adjusts to compensate for varying levels of background noise throughout the day, delivering clearer audio even in a noisy contact center.
  - **Noise reduction.** AudiolQ reduces both incoming line noise when the agent is talking and background noise when the agent is listening.
  - **Echo canceller.** Outstanding echo cancellation ensures great audio even on VoIP systems.
    - **Convenient usability.** VistaPlus AP15 provides one-button selection for mute, headset or handset and separate controls for adjusting incoming and outgoing volume.
    - **Flexible design.** The audio processor is compatible with both single- and multi-line phones and can be powered on agents' PCs if a wall outlet is unavailable. Since the AP15 works with all Plantronics professional corded headsets, it provides the flexibility to choose your preferred headset.



† AudiolQ® - AP15 audio processor technology; Clearline™ - M22 audio processor technology

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### Vista M22

#### Superb audio quality and exceptional call comfort

Designed for a range of contact center and business professionals, the Vista M22 audio processor delivers precise levels of listening comfort, sophisticated hearing protection, and great audio performance. The Vista M22 includes Clearline™ audio technology to improve call quality, particularly in wideband VoIP environments.

The Vista M22 audio processor delivers:

- **Call comfort.** Clearline audio maintains incoming calls at a consistent and comfortable listening level and protects against incoming loud noises, such as fax tones or whistle blasts.
- **Noise reduction.** Reduces the level of background noise picked up by the headset microphone and also reduces the level of noise on the incoming signal to improve call quality.
- **Echo management.** Reduces echoes often associated with VoIP telephony.
- **Speech clarity.** When used as part of a wideband VoIP system, the Vista M22 delivers enhanced audio and to clearer, more natural speech—reducing repeats, errors, and listener fatigue.
- **Investment protection.** Supports the latest wideband developments while retaining backward compatibility with traditional phone systems.
- **Smart design.** Offers ergonomic volume, headset/handset, and mute controls as well as near-universal compatibility with single- and multiline telephones and with all Plantronics professional corded headsets.



### Audio Processor Key Features

	VistaPlus AP15	Vista M22
Technologies	DSP-based (digital); AudioIQ	ASIC (analog); Clearline Audio
Multiband Compression	Yes	No
Noise Compensation	Yes	No
Echo Cancellation	Full echo cancellation	Echo management
Call Volume Equalizer	Yes	Yes
Loud Noise Protection	Yes	Yes
Noise Reduction	Yes	Yes
Wideband Support	No	Yes
Power Source	AC outlet or USB connection to PC	AC outlet or 2 AA batteries (included)
Headset Controls	Yes	Yes
Cord Length	10 ft. coiled cable to Quick Disconnect	10 ft. coiled cable to Quick Disconnect
Compatibility	Most single and multi-line office phones	Most single and multi-line office phones
Warranty	2 year	2 year

For more information about the VistaPlus AP15 and Vista M22 Audio Processors or other Plantronics products, please visit our Web site at [www.plantronics.com](http://www.plantronics.com).

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