Plantronics Audio Solutions for Enterprise Softphones

SEAMLESS CONNECTIVITY FOR ENTERPRISE COMMUNICATIONS

Contents

A Sound Solution

Devices and software for integrated enterprise communications

New mobility, new edge

The business world no longer is tethered to the desk. We work while we're on the move, and we need better information, faster — wherever we are. As a result, Plantronics has partnered with leading softphone providers and software developers to create solutions that give people the freedom to work hands-free. It is our mission to create Simply Smarter Communications and enable people to do their best work.

This brochure outlines how our products enable mobility and boost efficiency, and it provides a guide to hardware-to-softphone compatibility by model.

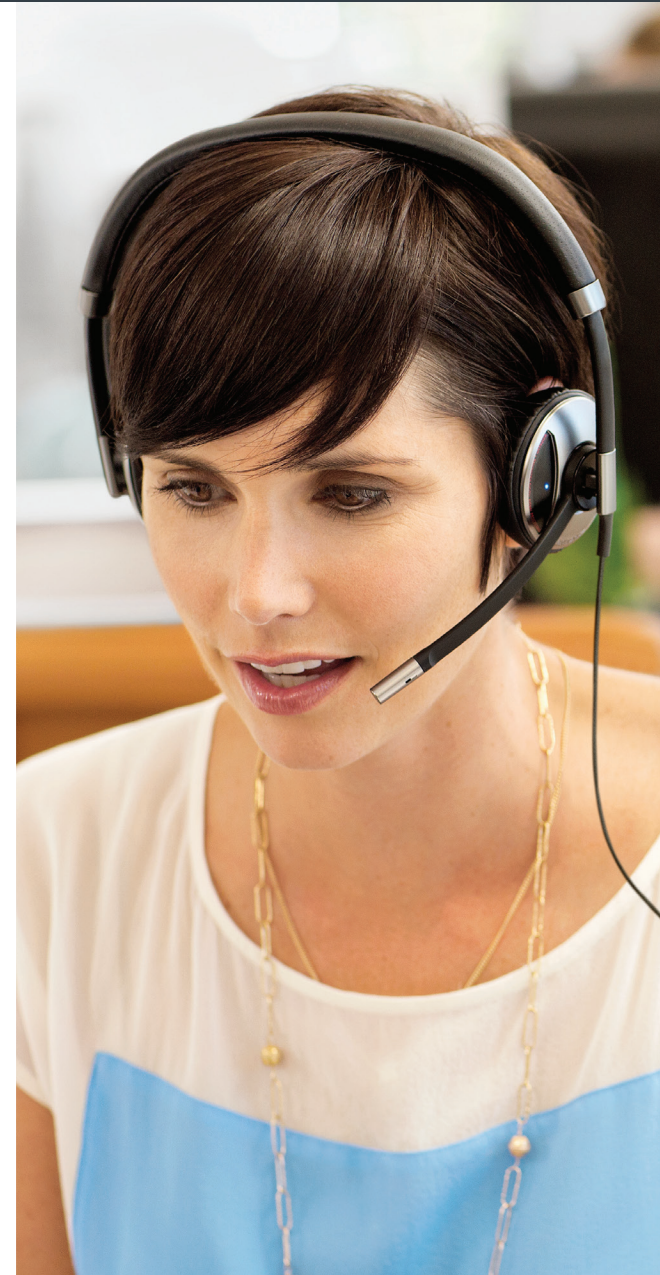### Take calls here, end them there — with remote call control

The *remote call control (RCC)* function on Plantronics devices enables users to start and end calls, with the touch of a button on their headset. And controls such as *volume* and *mute* eliminate the need to use the softphone interface to control calls. With our wireless headsets, you can enjoy the remote call control functionality from up to 350* feet away from your desk. Bottom line? Newfound efficiency and flexibility — from virtually anywhere.

*Not all features are supported on all audio devices.

Enabling remote call control and more

Our devices are designed to enrich the way we work. They offer more than just freedom from your PC; they can be integrated with how your organization conducts business.

• **Plug-n-Play:** In most applications, Plantronics built-in drivers enable users to have basic RCC functionality, right out of the box. For these standard functions, there's no further installation required — just plug it in and go.

• **Plantronics Hub:** Plantronics Hub for Windows/Mac software enables end-users to customize their RCC functions. It also works in conjunction with Plantronics Manager to allow IT to standardize RCC functions across a team or the entire organization.

• **Plantronics Manager**: Plantronics Manager provides IT the ability to create and lock custom settings, ensuring a uniform configuration. IT can also manage headset inventory, run reports and distribute software and firmware updates to all users. The result? A consistent user experience, more collaboration, fewer help-desk calls, and better Unified Communications (UC) ROI.

BY WORKING WITH LEADING SOFTPHONE PLATFORMS AND A RANGE OF OPERATING SYSTEMS, PLANTRONICS ENSURES COMPATIBILITY AND A QUALITY CONNECTION.

Transforming the Way We Communicate

We've made the best headsets and audio devices even more valuable to the enterprise. Our devices can connect to applications and detect information about a user's mobility, identity, and presence to enable deeper, richer, and more secure communication.

The headset is open for development
The Plantronics Spokes portfolio of software solutions enhances the value of your investment in headsets and other audio devices by providing solutions for both consumers and enterprises to get the most out of their audio devices. The portfolio is modular, versatile, and easy to work with. We're even making it easy to customize your Plantronics experience with a complete Software Development Kit (SDK), with open APIs available at no cost. Enterprise developers interested in creating their own unique programming can use the Plantronics SDK to tap technology native to our devices, bringing value to their users, platforms, software—even infrastructure.

The headset that knows it's on your head:
Smart sensor technology
What if you could answer calls without having to press a button? Introducing Plantronics Smart sensor technology—it enables you to answer simply by putting on the headset. In mobile applications, your headset "knows" when it's not being worn and lets you answer the call on your smartphone without having to toggle. It is this technology, working in conjunction with software under the Plantronics Spokes portfolio, that enables Plantronics headsets to detect and act upon proximity and other context-based information.

Customize your softphones with Plantronics software
Plantronics Spokes is our portfolio of software solutions that enable a high level of customization for all major softphones. As the "translator" between Plantronics audio devices and leading softphones and UC softphone clients, Plantronics Hub for Windows/Mac can enable end users to customize personal features. Plantronics Manager enables IT staffers to customize user preferences across the enterprise.

Voyager Legend UC

TECHNOLOGY THAT MAKES ENTERPRISE COMMUNICATIONS SEAMLESS, INTUITIVE, AND EFFICIENT.

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

QUICK REFERENCE GUIDE

With a focus on clear, consistent, and reliable voice collaboration, Plantronics is dedicated to partnering with enterprises to provide superior audio devices for Unified Communications (UC) deployments. The Plantronics UC portfolio offers a broad range of solutions for diverse working styles, with high-quality audio and world-class technical support.

	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/Clarity 340	Calisto 600 Series
Connects to	PC via USB[1] + smartphone/tablet via 3.5mm (C315/325)	PC via USB[1]	PC via USB[1]	PC via USB + mobile phone/tablet via Bluetooth (710/720); up to 10 hours talk time (C710/720)	PC via USB	PC + mobile phone/tablet (P620)
Recommended for	Users transitioning to PC telephony	Users requiring a portable PC headset	Users with extensive PC communication	Users with extensive PC audio and some mobile phone communications	PC/Mac telephony users transitioning to UC; ideal for hearing impairments (P340)	Users on the go to transform any workspace into a conference room
Wearing style/usage	Monaural, stereo	Stereo/mono convertible	Monaural, stereo	Monaural (C710), stereo (C720/C725)	Handset	Wireless speakerphone (P620); Corded speakerphone (P610)
Roaming range	N/A	N/A	N/A	Up to 33 feet (mobile) (C710/C720)	N/A	Up to 33 feet (P620); corded (P610)
Wireless frequency	N/A	N/A	N/A	Bluetooth® v2.1 + EDR (C710/C720)	N/A	Bluetooth v2.1 + EDR (P620)
Audio performance	Immersive audio (C320/325), Dynamic EQ: wideband (voice), hi-fi stereo (C320/325 only); echo cancellation	Dynamic EQ: wideband (voice), hi-fi stereo; echo cancellation	Dynamic EQ: wideband (voice), hi-fi stereo (C520 only); echo cancellation	Immersive audio (C720 /725), Dynamic EQ: wideband (voice), hi-fi stereo (C720/725), A2DP (C710/720), active noise canceling technology (C725)	Digital amplification (P340), wideband, echo cancellation, full duplex speakerphone	PC wideband, echo cancellation, A2DP (P620)
Hearing protection	SoundGuard	SoundGuard	SoundGuard	SoundGuard DIGITAL for PC (C710/720); SoundGuard (C725)	SoundGuard	N/A
Microphone noise reduction	Noise-canceling	Noise-canceling	Noise-canceling	Noise-canceling	Noise-canceling	Noise reduction with bi-directional auto switching microphones (P620); omni-directional mic (P610)
Call control	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, caller ID (P340), mute, volume +/-, audio boost (P340), dial pad	Call answer/end, mute, volume +/-
Talk time[3]	N/A	N/A	N/A	Up to 10 hours talk time (mobile) (C710/C720)	N/A	Up to 7 hours (P620)
Limited warranty	2 years	2 years	2 years	2 years	1 year	2 years
Model number	C310 (monaural, foam ear cushions); C315 (monaural, 3.5 mm, leatherette/foldable ear cushions); C320 (stereo, foam ear cushions); C325 (stereo, 3.5 mm, leatherette/foldable ear cushions)	C435	C510 (monaural) C520 (stereo)	C710 (monaural, PC + Mobile) C720 (stereo, PC + Mobile) C725 (stereo, PC + ANC)	P240 P340	P610 (PC) P620 (PC + mobile)
Contextual intelligence/ smart sensors			Yes	Yes		

1. Add desk phone connectivity when used with MDA200.
2. Features adaptive power, which optimizes for range and talk time to save battery life and maximize density.
3. Performance dependent on battery and may vary by device.
4. Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 445/745. Available as an accessory with Savi 740/440.
5. The Calisto 835 connects to PC + mobile phone + home landline.

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

<div style="background:orange">QUICK REFERENCE GUIDE (CONT.)</div>

With a focus on clear, consistent, and reliable voice collaboration, Plantronics is dedicated to partnering with enterprises to provide superior audio devices for Unified Communications (UC) deployments. The Plantronics UC portfolio offers a broad range of solutions for diverse working styles, with high-quality audio and world-class technical support.

	Savi 400 Series	Savi 700 Series	Voyager Legend/Edge UC	Voyager Focus UC	DA70/DA80
Connects to	PC[1]	Desk phone + PC + mobile phone	PC + mobile phone[1]	PC + mobile phone/tablet	PC
Recommended for	Users with PC communication in office or on the go	Office workers with mixed desk phone, mobile, and PC communication	Mobile professionals who use PC audio and mobile phone communications; now with smart sensor technology	Users with extensive PC/Mac and smartphone/tablet communications in noisy environments; featuring Active Noise Canceling and smart sensor technology	USB audio processor for analog headsets. Ideal for telephone-intensive users, including formal customer care centers and help desks with Plantronics QD-equipped analog headsets
Wearing style/usage	Lightweight convertible: over-the-ear, over-the-head, behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)	Lightweight convertible: over-the-ear, over-the-head, behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)	Over-the-ear (B235); in-the-ear (B255)	Over-the-head (stereo)	N/A
Roaming range	Up to 300 feet[2]	Up to 350 feet[2]	Up to 33 feet	Up to 98 feet[5]	N/A
Wireless frequency	DECT™ 6.0	DECT 6.0, Bluetooth v2.1	Bluetooth v3.0 + EDR (B235); Bluetooth v4.0 (B255)	Bluetooth v4.1	N/A
Audio performance	PC wideband	PC + desk phone wideband	PC wideband, echo cancellation, A2DP	Active noise-canceling technology, Immersive Audio, wideband (voice), hi-fi stereo, A2DP, DSP	Wideband, anti-startle, enhanced noise-canceling and echo management
Hearing protection	SoundGuard DIGITAL, SoundGuard (W430)	SoundGuard DIGITAL, SoundGuard (W730)	SoundGuard	SoundGuard DIGITAL	SoundGuard DIGITAL
Microphone noise reduction	Noise-canceling	Noise-canceling	3 mics offer dynamic noise reduction, WindSmart® technology	3 mics offer dynamic noise reduction	N/A
Call control	Call answer/end/flash, mute, volume +/-	Call answer/end/flash, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/- (DA80)
Talk time[3]	Unlimited (W445)[4]; Up to 7 hours (W440)[4]; up to 6 hours (W430); up to 9 hours (W420, W410)	Unlimited (W745)[4]; up to 7 hours (W740)[4]; up to 6 hours (W730); up to 9 hours (W720, W710)	Up to 7 hours; up to 21 with charging case (B235); Up to 6 hours; up to 16 with charging case (B255)	Up to 12 hours	N/A
Limited warranty	1 year	1 year	1 year	1 year	2 years
Model number	W445 (convertible + deluxe charging kit) W440 (convertible) W430 (over-the-ear) W420 (over-the-head, binaural) W410 (over-the-head, monaural)	W745 (convertible + deluxe charging kit) W740 (convertible) W730 (over-the-ear) W720 (over-the-head, binaural) W710 (over-the-head, monaural)	B235 (over-the-ear) B255 (in-the-ear)	B825	DA70 DA80 (call controls)
Smart Sensors			Yes	Yes	Yes

1. Add desk phone connectivity when used with MDA200.
2. Features adaptive power, which optimizes for range and talk time to save battery life and maximize density.
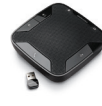3. Performance dependent on battery and may vary by device.
4. Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 445/745. Available as an accessory with Savi 740/440.
5. Features adaptive power, which optimizes for range and talk time to save battery life and maximize density.

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR

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Plantronics works closely and partners with the industry's leading softphone providers to ensure integration and compatibility with our Unified Communications (UC) products. Plantronics products optimized for UC offer remote call control (RCC)—call answer/end, mute, volume control, and in certain products, flashing capabilities—right from the headset, with many of the softphones listed in this guide. And because we offer headsets for every employee work style, your IT staff does not need to worry about integrating and troubleshooting a complex mix of endpoints and headsets from different vendors. This guide will walk you through all the levels of softphone support we offer with our UC audio solutions.

	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Virtual Office Desktop v3.8+	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

1. ✓ = Audio and RCC.
2. RCC = remote call control. The ability to answer/end softphone calls and possibly other call-related functions remotely from a Plantronics® device.
3. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

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OpenTouch Conversation for PC v2.0 and 2.1	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	Compatible as an audio device	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)
OpenTouch Connection for PC v2.0 and 2.1	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
My Instant Communicator for PC since v2.7.023.006	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
IP Desktop for PC since v10.0.0.8	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
IP Desktop for PC v11	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	Compatible as an audio device	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)	(Spokes v2.8 required)
PIMphony for PC since v6.4.2340	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

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2. RCC = remote call control. The ability to answer/end softphone calls and possibly other call-related functions remotely from a Plantronics® device.
3. Plantronics Hub for Windows — Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode).
4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Avaya

Plantronics works closely and partners with the industry's leading softphone providers to ensure integration and compatibility with our Unified Communications (UC) products. Plantronics products optimized for UC offer remote call control (RCC)—call answer/end, mute, volume control, and in certain products, flashing capabilities—right from the headset, with many of the softphones listed in this guide. And because we offer headsets for every employee work style, your IT staff does not need to worry about integrating and troubleshooting a complex mix of endpoints and headsets from different vendors. This guide will walk you through all the levels of softphone support we offer with our UC audio solutions.

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Avaya® Avaya one-X® Agent	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Avaya Avaya one-X Communicator	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Avaya IP Agent	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Avaya IP Softphone	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Avaya Aura Agent Desktop	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Avaya IP Office v8.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Avaya Communicator for Microsoft® Lync®	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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3. Plantronics Hub for Windows/Mac — Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode). Plantronics Hub for Mac supports Skype and Avaya one-X Communicator on Mac OS X (Lion, Mountain Lion, Mavericks) and enables headset call control and synchronized mute in addition to basic receive and transmit audio capabilities.

4. Compatible as an audio device - may not support call answer/end, mute or volume +/- controls.

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
BroadSoft

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BroadSoft UC-One v21 or higher	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)

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For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR CISCO

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CUCI-Connect®	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
CUCI-Lync™	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
CUCI-MOC	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
WebEx Connect®	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Cisco IP Communicator	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
Cisco Unified Personal Communicator (CUPC)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
Jabber v10.5 or higher	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)

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3. Plantronics Hub for Windows/Mac – Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode). Plantronics Hub for Mac supports Skype and Avaya one-X Communicator on Mac OS X (Lion, Mountain Lion, Mavericks) and enables headset call control and synchronized mute in addition to basic receive and transmit audio capabilities.

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
CounterPath

Plantronics works closely and partners with the industry's leading softphone providers to ensure integration and compatibility with our Unified Communications (UC) products. Plantronics products optimized for UC offer remote call control (RCC)—call answer/end, mute, volume control, and in certain products, flashing capabilities—right from the headset, with many of the softphones listed in this guide. And because we offer headsets for every employee work style, your IT staff does not need to worry about integrating and troubleshooting a complex mix of endpoints and headsets from different vendors. This guide will walk you through all the levels of softphone support we offer with our UC audio solutions.

	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
CounterPath® Bria v4.2.1 and higher	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
CounterPath® Bria v3.5 to 4.2.0	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)	✓ (Spokes v2.8 required)

*** Counterpath Bria Versions 4.2.1 and higher support Plantronics Hub. Version 3.5 to 4.2.0 required the older Plantronics Spokes v2.8 client software. Please contact Plantronics support for the Spokes 2.8 installer

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4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Deutsche Telekom

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Netphone	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
ESNA

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Esna iLink for Cisco Jabber v10.1.15.1429	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Five9

Plantronics works closely and partners with the industry's leading softphone providers to ensure integration and compatibility with our Unified Communications (UC) products. Plantronics products optimized for UC offer remote call control (RCC)—call answer/end, mute, volume control, and in certain products, flashing capabilities—right from the headset, with many of the softphones listed in this guide. And because we offer headsets for every employee work style, your IT staff does not need to worry about integrating and troubleshooting a complex mix of endpoints and headsets from different vendors. This guide will walk you through all the levels of softphone support we offer with our UC audio solutions.

	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Virtual Contact Center v8.5	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Huawei

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Huawei eSpace	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	Compatible as an audio device

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4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
IBM

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
IBM Lotus Sametime	✓ (Sametime Plugin)	✓ (Sametime Plugin)	✓ (Sametime Plugin)	✓ (Sametime Plugin)	✓ (Sametime Plugin)	Compatible as an audio device	✓ (Sametime Plugin)	Compatible as an audio device	✓ (Sametime Plugin)	✓ (Sametime Plugin)	✓ (Sametime Plugin)

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4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Interactive Intelligence

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Customer Interaction Center v4.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✓ (Plug-n-Play)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Microsoft

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Microsoft® Lync®	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
Microsoft Skype® for Business	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
Microsoft Office Communicator	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Mitel

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MiCollab PC client since v7.1	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
MiCloud Telepo for Desktop PC and Mac since v4.3	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
MiVoice 2380 since v3.0.1876.0	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
Mitel BluStar for PC since v3.0.2876	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)
Aastra TWP	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✓ (Plug-n-Play)	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Mitel 8602	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
NEC

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NEC UNIVERGE SP350	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	Compatible as an audio device	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Nortel

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i2050	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

1. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
RingCentral

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
RingCentral Office for Windows 7.5 and up	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
SAP

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
SAP® BCM	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	Compatible as an audio device	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)	✓ (Plug-n-Play)

1. ✓ = Audio and RCC.

2. RCC = remote call control. The ability to answer/end softphone calls and possibly other call-related functions remotely from a Plantronics® device.

3. Plantronics Hub for Windows/Mac — Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode). Plantronics Hub for Mac supports Skype and Avaya one-X Communicator on Mac OS X (Lion, Mountain Lion, Mavericks) and enables headset call control and synchronized mute in addition to basic receive and transmit audio capabilities.

4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

<div style="background:#ff4500; color:white;">

COMPATIBILITY GUIDE FOR
ShoreTel

</div>

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ShoreTel® Communicator	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)
ShoreTel Connect	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Skype

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Skype™ softphone	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Swyx

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
SwyxIT!	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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3. Plantronics Hub for Windows/Mac – Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode). Plantronics Hub for Mac supports Skype and Avaya one-X Communicator on Mac OS X (Lion, Mountain Lion, Mavericks) and enables headset call control and synchronized mute in addition to basic receive and transmit audio capabilities.
4. Swyx/Netphone plug-in: special plug-in software that enables remote call control for a Plantronics audio device.
5. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
Unify

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
Unify OpenScape UC Solution since v7.1.47.14	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
Unify OpenScape Personal Edition since v7.1.47.14	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)	✓ (Plug-n-Play or with Plantronics Hub)
Unify Circuit	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

1. ✓ = Audio and RCC.

2. RCC = remote call control. The ability to answer/end softphone calls and possibly other call-related functions remotely from a Plantronics® device.

3. Plantronics Hub for Windows/Mac — Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode). Plantronics Hub for Mac supports Skype and Avaya one-X Communicator on Mac OS X (Lion, Mountain Lion, Mavericks) and enables headset call control and synchronized mute in addition to basic receive and transmit audio capabilities.

4. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

COMPATIBILITY GUIDE FOR
3CX

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
3CX Phone System v14 SP2 client for Windows	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)	✓ (Plantronics Hub required)

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3. Plantronics Hub for Windows – Plantronics enterprise software platform that enables remote call control. Plantronics Hub for Windows supports Microsoft Windows XP (32 bit only), Windows Vista (32-bit/64-bit), Windows 7 (32-bit/64-bit), and Windows 8 (Desktop mode).

For remote call control with Plantronics Hub, visit plantronics.com/us/support/software-downloads.com

PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

OTHER SUPPORTED SOFTPHONES (AUDIO AND RRC)

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	Blackwire 300 Series	Blackwire 435	Blackwire 500 Series	Blackwire 700 Series	Calisto 240/ Clarity 340	Calisto 600 Series	Savi 400 Series	Savi 700 Series	Voyager Legend/ Edge UC	Voyager Focus UC	DA70/DA80
GlobalIPTEL Juggler	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✔ (Plug-n-Play)
Nfon Nfon Softphone	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✔ (Plug-n-Play)
Estos ProCall Enterprise **Estos ProCall Go (in Q1 2014)**	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✔ (Plug-n-Play)
Caseris CAESAR SIP Softphone Client	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✔ (Plug-n-Play)
Interactive Intelligence Customer Interaction Center 4.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✔ (Plug-n-Play)

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

OTHER SUPPORTED SOFTPHONES (AUDIO ONLY)

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Algoria TWS	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	✓ (Plug-n-Play)	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
AltiGen Communications MaxCommunicator	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Aspect Ensemblepro	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Aspect Unify IP	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Deutsche Telekom OctoClient	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Deutsche Telekom Octophone CME	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

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OTHER SUPPORTED SOFTPHONES (AUDIO ONLY)

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Genesys: Genesys Workspace Desktop Edition	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Global IP Telecommunications Ninja SIP Softclient, v3.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Global IP Telecommunications Home-cockpit products, v2.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Telecompatible as an audio device
IFM Infomaster Enterprise Suite	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Ineen	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Innovaphone SoftwarePhone	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Interactive Intelligence Interactive Client	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Ctompatible as an audio device
IP Blue VTGO	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Pexip Infinity Connect	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Thinking Phones: Thinking Communicator	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Ctompatible as an audio device

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PLANTRONICS AUDIO SOLUTIONS FOR ENTERPRISE SOFTPHONES

OTHER SUPPORTED SOFTPHONES (AUDIO ONLY)

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iscoord is-phone portable v8.7, for Windows	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
iscoord is-phone portable v8.7, for Mac OS X	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
iscoord is-phone Communicator v2.8, for Windows	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
iscoord is-phone for IBM Lotus Notes/IBM Sametime v8.7, for Windows	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
iscoord is-phone for IBM Lotus Notes/IBM Sametime v8.7, for Mac OS X	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

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Phoner	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Snom 360 Softphone v3.3	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Toshiba SoftIPT	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Toshiba IP Softphone	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
Zycall Switch v2.0	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device
ZyDesk Operator	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device	Compatible as an audio device

1. Compatible as an audio device—may not support call answer/end, mute or volume +/- controls.

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