

HD Headsets Direct, Inc.

Making Communication Easier

1454 W. Gurley St., Ste. A • Prescott, AZ 86305
(800) 914-7996 • Fax (928) 777-9120

REPAIR ORDER FORM

Company: _____ Date: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact: _____ Phone Number: _____

Number of units for repair: Headsets: _____ Amplifiers: _____

For best results, include a description of the problem with each unit.

1) REPAIR OPTIONS: Please check one.

- REFURBISH HEADSET OR AMPLIFIER** **\$ 25.00ea**
Includes testing of unit; repairs and new accessories as needed – 3 month warranty
- REMANUFACTURED UNIT FROM PLANTRONICS**
Includes new cords, plastics, and accessories – 1 year warranty
- | | |
|---------------------------|-------------------|
| H31/H41/H51/H61/H141 | \$ 39.00ea |
| H81/H91/H101/H171/M10/M12 | \$ 49.00ea |
| CS50/CS55 | \$125.00ea |
- *Please call for pricing of other models
- REFURBISH AND REMANUFACTURE WHEN NECESSARY**
With this option we will make every attempt to repair your headset for \$25.00.
If the unit is not repairable (i.e. cut cords, defective circuit board) we will replace with a remanufactured unit from Plantronics with the above pricing.
- EVALUATE AND CALL BEFORE PROCEEDING WITH ANY REPAIRS**

2) **SHIPPING:** Ground (\$7.95) 2nd Day (\$19.95) Overnight (\$33.95)

- Door to Door Service (\$24.00) For your convenience, this option includes ground shipping to and from us and schedules carrier pickup at your location. Please have headsets/amplifiers boxed and fax this form to us at 928-777-9120.

3) **PAYMENT:** CREDIT CARD NUMBER: _____ EXPIRES: _____

NAME (PRINTED): _____ SIGNATURE _____

NET 30 TERMS – AVAILABLE WITH APPROVED CREDIT APPLICATION ON FILE

4) **ENCLOSE THIS FORM AND SHIP TO: Headsets Direct, Inc.**
ATTN: Repairs
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Prescott, AZ 86305