

HD Headsets Direct, Inc.

Making Communication Easier

1454 W. Gurley St., Ste. A • Prescott, AZ 86305
(800) 914-7996 • Fax (928) 777-9120

REPAIR ORDER FORM

Company: _____ **Date:** _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Contact: _____ **Phone Number:** _____

Number of units for repair: Headsets: _____ **Amplifiers:** _____

For best results, include a description of the problem with each unit.

1) REPAIR OPTIONS: Please check one.

- REFURBISH HEADSET OR AMPLIFIER** **\$ 25.00ea**
Includes testing of unit; repairs and new accessories as needed – 3 month warranty
- REMANUFACTURED UNIT FROM PLANTRONICS**
See page 2 for Premier Service Price List
- REFURBISH AND REMANUFACTURE WHEN NECESSARY**
With this option we will make every attempt to repair your headsets for \$25.00ea.
If the unit is not repairable (i.e. cut cords, defective circuit board) we will replace it with a remanufactured unit from Plantronics.

WE WILL EVALUATE AND CALL BEFORE PROCEEDING WITH ANY REPAIRS

2) **SHIPPING:** Ground (\$10.95) 2nd Day (\$20.95) Overnight (\$34.95)

3) PAYMENT:

You will be contacted for payment when your product is ready to ship.
We accept Visa, Discover, MasterCard and American Express.

4) **ENCLOSE THIS FORM AND SHIP TO: Headsets Direct, Inc.**
ATTN: Repairs
1454 W. Gurley St., Ste. A
Prescott, AZ 86305

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