

# HD Headsets Direct, Inc.

**Making Communication Easier**

1454 W. Gurley St., Ste. A • Prescott, AZ 86305  
(800) 914-7996 • Fax (928) 777-9120

## REPAIR ORDER FORM

Company: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Number of units for repair: Headsets: \_\_\_\_\_ Amplifiers: \_\_\_\_\_

*For best results, include a description of the problem with each unit.*

### 1) REPAIR OPTIONS: Please check one.

- REFURBISH HEADSET OR AMPLIFIER** **\$ 25.00ea**  
Includes testing of unit; repairs and new accessories as needed – 3 month warranty
- REMANUFACTURED UNIT FROM PLANTRONICS**  
See page 2 for Premier Service Price List
- REFURBISH AND REMANUFACTURE WHEN NECESSARY**  
With this option we will make every attempt to repair your headset for **\$25.00**.  
If the unit is not repairable (i.e. cut cords, defective circuit board) we will replace  
it with a remanufactured unit from Plantronics.

**WE WILL EVALUATE AND CALL BEFORE PROCEEDING WITH ANY REPAIRS**

2) **SHIPPING:**  Ground (\$7.95)  2nd Day (\$19.95)  Overnight (\$33.95)

3) **PAYMENT:** CREDIT CARD NUMBER: \_\_\_\_\_ EXPIRES: \_\_\_\_\_

NAME (PRINTED): \_\_\_\_\_ SIGNATURE \_\_\_\_\_

4) **ENCLOSE THIS FORM AND SHIP TO: Headsets Direct, Inc.**  
**ATTN: Repairs**  
**1454 W. Gurley St., Ste. A**  
**Prescott, AZ 86305**

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